JOSE MANUEL BLONDEL MOYA

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SUMMARY

Junior web developer with knowledge in JavaScript, React, and Python. Adaptable, proactive, and committed to continuous learning, focused on solving technical challenges, delivering creative solutions, and growing professionally in collaborative, dynamic, and innovation-driven environments.

EXPERIENCE

Coding Bootcamp en Python

Fundación Esplai

January 2024 - June 2024, Barcelona

- Final project: MediLab, a web application for medical diagnosis using Al.
- · Frontend developed with HTML, CSS, Bootstrap, and JavaScript, creating an intuitive interface used by over 20 users in internal testing.
- · Backend built with Django, structuring more than 15 functional endpoints for business logic and user management.
- · AI models trained and deployed with TensorFlow and scikit-learn, achieving 87% accuracy in medical detection tests.
- Database managed in SQLite, storing over 500 simulated clinical records for analysis and performance testing.
- · Python workshops delivered to more than 20 participants, improving their skills in data structures and programming logic.

Self-employed Delivery Driver

Glovo / Uber

October 2023 - Present, Mataró

- Completed over 1,000 deliveries with a customer satisfaction rate exceeding 95%.
- Resolved more than 200 real-time issues, improving customer experience.
- Reduced average delivery time by 20% through GPS route optimization.
- Achieved 98% on-time delivery rate according to scheduled timeframes.

Waiter

Japan Weekend April 2024 - April 2025, Barcelona

- · Served over 500 guests per shift at high-attendance events.
- Adapted processes to reduce wait times by 25% during peak hours.
- · Coordinated with a team of 10 to maintain operational flow at events with more than 2,000 attendees.
- Monitored inventory supplies during events, preventing stock shortages.

Call Center Agent

Enerfenix

October 2023 - December 2023, Mataró

- Handled an average of 60 calls daily with a first-call resolution rate of 92%.
- Logged over 1,200 incidents and requests in CRM, ensuring effective follow-up.
- Achieved a 10% conversion rate in cross-selling energy services.
- Trained in persuasive communication techniques and objection handling.

Delivery Driver

Just Eat July 2023 - August 2023, Mataró

- Managed over 800 orders in high-demand areas, maintaining punctuality in 96% of cases.
- · Used app tools to improve logistical efficiency and reduce idle time by 15%.
- Collaborated weekly with more than 20 restaurants to ensure correct orders and optimal timing.
- Received consistent positive feedback from customers and affiliated businesses.

Waiter

Goiko

May 2023 - June 2023,Mataró

- Served over 100 customers daily, with an average service time of 3 minutes per table.
- Achieved 98% accuracy in orders, reducing errors and returns.
- Maintained an average service rating of 4.6/5 on Google Reviews during my shift.

EDUCATION

 $Responsive\ Web\ Design, Java Script\ Algorithms\ and\ Data\ Structures, Front\ End\ Development\ Libraries,\ Scientific\ Computing\ with\ Python$

FreeCodeCamp • Online • 2025

Google IT Support Professional

Coursera • Online • 2025

High School Diploma in Science and Social Studies

Instituto Maria Auxiliadora II • Porlamar, Venezuela • 2019

SKILLS

Frontend: HTML, CSS, JavaScript, React, Bootstrap, Tailwind CSS, Responsive Design

Backend: Python, Node.js, Django, Express.js, MySQL, MongoDB

AI / Machine Learning: TensorFlow, scikit-learn, NumPy, Pandas, Matplotlib

Languages: Spanish (Native), English (B1), Catalan (B1)

Tools & Others: Git, GitHub, Postman, VS Code, Scrum, Adobe Photoshop, Adobe Premiere, NPM, JSON, Terminal