JOSE MANUEL BLONDEL MOYA

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SUMMARY

Junior Full Stack Developer with experience in frontend and backend, specializing in modern technologies such as React, Node.js, Python, and Django. Passionate about creating efficient and scalable solutions through responsive design and best development practices. Knowledgeable in applied artificial intelligence and management of relational and non-relational databases. Proactive, results-oriented, with strong teamwork and effective communication skills. Committed to continuous learning and ongoing improvement to add value to dynamic tech projects.

EXPERIENCE

Delivery Driver

Glovo / Uber

Over 1.000 deliveries completed with a customer satisfaction rate above 95%.

October 2023 - Present,Mataró

January 2025 - June 2024, Barcelona

- Resolved over 200 real-time incidents, improving the overall customer experience.
- Reduced average delivery time by 20% through GPS route optimization.
- Achieved 98% on-time delivery within scheduled time windows.

Python Programming Bootcamp

Fundación Esplai

- · Final project: MediLab, a web application for medical diagnosis using AI.
- Frontend built with HTML, CSS, Bootstrap, and JavaScript, tested by over 20 users.
- Backend developed with Django, implementing over 15 functional endpoints.
- AI models trained with TensorFlow and scikit-learn, reaching 87% accuracy.
- · SQLite database with over 500 simulated clinical records.
- · Conducted Python workshops for more than 20 participants.

Call Center Agent

Enerfenix

October 2023 - January 2024, Mataró

- · Handled an average of 60 calls per day with a 92% first-call resolution rate.
- Logged over 1,200 incidents in the CRM with effective follow-up.
- Achieved a 10% conversion rate in cross-selling energy services.
- Trained in persuasive communication techniques and objection handling.

Waiter

Goiko

May 2023 - June 2023,Mataró

- Served over 100 customers per day with an average service time of 3 minutes.
- Achieved 98% order accuracy, reducing errors and returns.
- Maintained an average rating of 4.6/5 on Google Reviews during my shifts.

EDUCATION

Higher Vocational Training (Advanced Level) in Web Application Development (DAW)

Instituto Oficial de Catalunya (IOC) • España • 2027

Start Date: September 2025

Responsive Web Design, Algorithms and Data Structures in JavaScript, Frontend Development Libraries, Computing with Python

FreeCodeCamp • Online • 2025

IT Support Technician - Google

Coursera • Online • 2025

Professional Certification in Web Page Design and Publishing

IOE • Terrassa, Barcelona • 2025

Computer Engineering (4 semesters completed)

Universidad Santiago Mariño • Porlamar, Venezuela • 2021

High School Diploma in Sciences and Social Sciences

Instituto Maria Auxiliadora II • Porlamar, Venezuela • 2019

SKILLS

Frontend: HTML5, CSS3, JavaScript (ES6+), React, Bootstrap, Tailwind CSS, Responsive Design

Backend: Python, Node.js, Django, Express.js, MySQL, MongoDB

Al / Machine Learning: TensorFlow, scikit-learn, NumPy, Pandas, Matplotlib

Languages: Spanish (Native), English (B1), Catalan (B1)

 $\textbf{Tools and Others:} \ \text{Git, GitHub, Postman, Visual Studio Code, Scrum, Adobe Photoshop, Adobe Premiere, NPM, JSON, Terminal / Command Linear Command Comm$