**David Davidson**

365-880-6534 | ddavidson644@gmail.com | linkedin.com/in/david-davidson-0363a3247

TECHNICAL SKILLS

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Enthusiastic and adaptable professional with strong customer service and communication skills. Experienced in fast-paced team environments and client-facing roles, seeking to leverage interpersonal strengths and problem-solving ability as a Sales Associate.

EDUCATION

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**Computer Programming and Analysis Co-op** *Jan 2023 – April 2025*

*Niagara College* ***-*** *Welland, ON*

**Mechanical Techniques Certificate** *May 2022 - Dec 2022*

*Niagara College* ***-*** *Welland, ON*

WORK EXPERIENCE

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**Team Member / Staff**

Boston Pizza *St. Catharines, ON | April 2023 – Oct 2024*

* Delivered excellent customer service by managing dine-in and takeout orders in a high-volume environment.
* Prepared food per company recipes and quality standards.
* Applied attention to detail when handling special orders, dietary needs, and ensuring accurate billing.
* Adapted to high-pressure situations during peak hours and special events.
* Assisted with training new staff on food safety protocols and customer service standards.

**Software Developer / Coordinator**

Natural by Design – *Niagara College* *Welland, ON | Jan 2024 – April 2024*

* Co-developed a full-stack internal management app for a local company.
* Gained organizational and time-management skills by balancing technical work with client communication.
* Coordinated client presentations and acted as primary liaison for project updates.
* Collaborated with a team to meet project goals and deadlines.
* Strengthened attention to detail by reviewing client requirements and ensuring accuracy in project documentation.

TECHNICAL SKILLS

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| * Customer Service & Client Relations * Sales & Upselling Techniques * Cash Handling & POS Systems * Attention to Detail & Accuracy * Team Collaboration & Leadership * Communication & Interpersonal Skills * Time Management & Multitasking * Inventory Management & Stocking * Adaptability in Fast-Paced Environments |