



## Sri Lanka Institute of Information Technology

1  
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out of  
tag question

A diverse workforce might .....

Select one:

- ☐ a. be a bad marketing move
- ☒ b. expand a company's customer base
- ☐ c. increase the loss of clients.
- ☐ d. make businesses less competitive



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## Question 2

Not yet answered

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1.25

Flag question

Transformational leader is

Select one:

- ☐ a. Someone who is involved in organizational change.
- ☐ b. A leader who tries to change the management.
- ☐ c. A leader who provided new ways of carrying out management.
- ☒ d. A leader who provide individualized consideration.



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A process in which a group of individuals generate and state ideas, but in which the rules prohibit questioning, evaluating, or rejecting any ideas, even if they seem ridiculous is called:

Select one:

- ☐ a. Affinity grouping
- ☐ b. Six-thinking Hats
- ☒ c. Brainstorming
- ☐ d. Delphi techniques

Next page





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Having young people in a team becomes an advantage because:

Select one:

- ☐ a. their maturity will be an asset to employer
- ☒ b. they have high adaptability and agility to unexpected circumstances
- ☐ c. they are considered as very loyal to employers
- ☐ d. they are considered as technically competent due to experience

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Question 3

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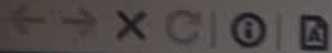
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Which one of the following is not a characteristic of a team?

Select one:

- ☒ a. Minimal and formal knowledge sharing
- ☐ b. Individual and collective responsibility
- ☐ c. Fluid dimension to roles and tasks
- ☐ d. Collective output





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## Question 6

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Which of these stages represent the time characterized with anxiety and uncertainty when the group is just starting to come together:

Select one:

- ☒ a. forming
- ☐ b. norming
- ☐ c. adjourning
- ☐ d. storming

Next page

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SECTION 1 - 1  
(20 MARKS)

1	2	3
9	10	11
17	18	19
25	26	27
33	34	35

SECTION 2 - STR  
(20 MARKS)

41	42	43
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Question 2  
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Features of a thinking environment in decision making does not include

Select one:

- ☒ a. Competition
- ☐ b. Emotional release
- ☐ c. Inclusive questions
- ☐ d. Appreciation and criticism

DELL



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3  
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question

Which of the following cannot be exploited by assigning or by licensing the rights to others?

Select one:

- ☐ a. Utility Patent
- ☐ b. Trademark
- ☐ c. Design patent
- ☒ d. Copyright



During the storming stage,

Select one:

- ☐ a. Team members learn to cooperate and support one another while establishing patterns of communication and behavior.
- ☒ b. Marked by conflict within the group as team members push boundaries and challenge authority in attempt to clarify the team's goals, values, and norms.
- ☐ c. The team functions at its highest level of productivity and the focus of each member shifts from individual to group concerns
- ☐ d. The group is preparing to disband or is facing major changes in its mission, membership, or environment. Members often regress to unproductive team behaviors





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Treating a person unfairly because of who they are or because they possess certain characteristics such as race, disability and religion is

Select one:

- ☒ a. Discrimination
- ☐ b. Absenteeism
- ☐ c. Affordability
- ☐ d. Stereotyping

Next

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What is the term for the set of behaviours and tasks that a member of the group is expected to perform because he or she is a member of the group?

Select one:

- ☐ a. Role making
- ☐ b. Synergy
- ☒ c. Group roles
- ☐ d. Virtual teamwork







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One of the following things is not a scheduling method.

Select one:

- ☒ a. Social media
- ☐ b. Time tables
- ☐ c. To do lists
- ☐ d. Diary



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What word is used to describe our personal belief system regarding what is right and wrong?

Select one:

- ☐ a. Morals
- ☒ b. Ethics
- ☐ c. Choices
- ☐ d. Beliefs



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Which of the following statements best captures the nature of leadership as it should be for your business to ensure the business' continued future success?

Select one:

- ☐ a. Leaders focus on profit, organizing people, planning with a vision
- ☐ b. Leaders focus on budgeting, aligning people with a shared vision and solving problems
- ☐ c. Leaders focus on motivating people, planning and organizing and staffing
- ☒ d. Leaders focus on setting direction, align people with shared vision and motivate people

Next page





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Question 17

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A stakeholder group has high interest in a business and low power over the business. What would be the most appropriate way for the business to communicate with this stakeholder group?

Select one:

- ☐ a. Keep satisfied
- ☐ b. Manage closely
- ☒ c. Keep informed
- ☐ d. Monitor with minimum effort

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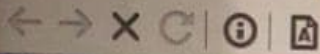
g question

Contingency theory of leadership explains:

Select one:

- ☐ a. That leader continuously keeps his/her focus on Four P's - Purpose, People, Planet, Probity
- ☒ b. That there is no single style of leadership appropriate to all situations
- ☐ c. That Leader is concerned with the interaction of 3 areas, i.e. Task, Team, and Individual
- ☐ d. That leadership style depends on leader's behavior and actions, rather than their traits and skills

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## Question 2

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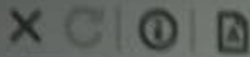
The most generous setting for self-discloser is

Select one:

- ☐ a. Small group
- ☒ b. A discussion with a friend
- ☐ c. Public speaking situation
- ☐ d. Large group



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15

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What does not "computer ethics " includes.

Select one:

- ☐ a. Social
- ☐ b. Environmental
- ☒ c. Personal
- ☐ d. Political



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John Adair in his Functional Theory claims that the effectiveness of a leader is concerned upon meeting areas of \_\_\_\_\_ need within the work group.

Select one:

- ☐ a. Five
- ☐ b. Two
- ☐ c. Four
- ☒ d. Three

Next page



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External links may provide incentives to \_\_\_\_\_.

Select one:

- ☒ a. Introduce improvements to products
- ☐ b. Introduce new working practices
- ☐ c. Attend business exhibitions
- ☐ d. Raise finance





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7

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A successful team is not;

Select one:

- ☐ a. Having mutual respect for members
- ☐ b. Working together towards a common goal
- ☒ c. Reluctant to contribute from the point of view of someone else's role
- ☐ d. Having diversity of member experiences



To increase your self-awareness, you should

Select one:

- ☐ a. Listen to others.
- ☐ b. Seek out information to reduce your blind self.
- ☒ c. All of the options/choices.
- ☐ d. Increase your open self.





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Question 4

Not yet answered

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Looking at the following sentences can you identify which is a Strength

Select one:

- ☐ a. New market opened up
- ☐ b. Poor staff training
- ☐ c. New competition
- ☒ d. Loyal customer base





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Select the incorrect statement which describe in Johari Window Model,

Select one:

- ☐ a. Area that cannot be known to others unless we disclose it is the Hidden area
- ☒ b. Close area that we are richer and more complex than which we and others identified as Hidden area
- ☐ c. Blind area demonstrates the things that do not know by us, but others can see more clearly.
- ☐ d. Open area is the part which we aware and which is known to others

Next page





SWOT analysis looks at

Select one:

- ☐ a. The internal factors only
- ☒ b. Both internal and external factors
- ☐ c. The external factors only
- ☐ d. None of the above





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5

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Approaches to the study of leadership which emphasis the personality of the leader are termed

Select one:

- ☐ a. Situational theories
- ☒ b. Trait theories
- ☐ c. Behavioral theories
- ☐ d. Contingency theories

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Which emotion makes people stereotype relatively more?

Select one:

- ☒ a. Anger
- ☐ b. Frustration
- ☐ c. Sadness
- ☐ d. Nervousness





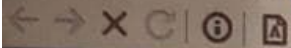
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What is not "fair use" in copyrights?

Select one:

- ☐ a. Using portions of a text book for making slides for a lecture.
- ☒ b. Making copies of Software to sell.
- ☐ c. Using work of others in your research work with proper references.
- ☐ d. Use of open source software for academic work.



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## Question 6

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What is the incorrect statement about "Team Diversity"?

Select one:

- ☒ a. Religion will hinder expressing many viewpoints in decision making.
- ☐ b. Gender diversity will offer enhanced collaboration when working in teams.
- ☐ c. Cultural issue can affect team interaction through different understandings.
- ☐ d. Age differences will help bring different mindsets and opinions and strengths new ideas.

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Which word means determine the order for dealing with (a series of items or tasks) according to their relative importance?

Select one:

- ☐ a. Task
- ☐ b. Planner
- ☒ c. Schedule
- ☐ d. Prioritize

Next page



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Which of the following is NOT recognized as a misconception about entrepreneurship?

Select one:

- ☒ a. Successful entrepreneurship needs only a great idea.
- ☐ b. Entrepreneurship is found only in small businesses.
- ☐ c. Entrepreneurial ventures and small businesses are different
- ☐ d. Entrepreneurship is easy.





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- ☐ d. Entrepreneurship is easy.





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What is reflective practice?

Select one:

- ☐ a. Describing what has gone well.
- ☐ b. None of the above
- ☒ c. The ability to take a critical stance and analyse the situation.
- ☐ d. Looking at oneself in the mirror



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During the storming stage,

Select one:

- ☒ a. Marked by conflict within the group as team members push boundaries and challenge authority in attempt to clarify the team's goals, values, and norms.
- ☐ b. The team functions at its highest level of productivity and the focus of each member shifts from individual to group concerns
- ☐ c. The group is preparing to disband or is facing major changes in its mission, membership, or environment. Members often regress to unproductive team behaviors
- ☐ d. Team members learn to cooperate and support one another while establishing patterns of communication and behavior.

Next page





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Imagine a person holds a very strong, emotional antipathy towards members of a different social group. This person really hates these outgroup members. This is best classified as an example of which of the following?

Select one:

- ☐ a. Functional
- ☒ b. Prejudice
- ☐ c. Stereotyping
- ☐ d. Discrimination

Next Page





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n 25

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The Term used to describe when a person does not have legal rights to copy someone else's work is called ?

Select one:

- ☐ a. Trolling
- ☒ b. Copyright
- ☐ c. Intellectual Property
- ☐ d. Privacy invasion



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question

Having young people in a team becomes an advantage because:

Select one:

- ☒ a. they have high adaptability and agility to unexpected circumstances
- ☐ b. they are considered as very loyal to employers
- ☐ c. their maturity will be an asset to employer
- ☐ d. they are considered as technically competent due to experience





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Which of the following is true of a belief?

Select one:

- ☒ a. It is an assumption that something exists and that it has definable characteristics.
- ☐ b. It reflects what we want to be true about an object.
- ☐ c. It reflects our degree of like or dislike of an object.
- ☐ d. None of the above.





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40

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If you wanted to look at factors out of control of the business which may affect it, you would look at

Select one:

- ☐ a. Outsiders or Threats
- ☒ b. Strengths and Weaknesses
- ☐ c. Opportunities and Threats
- ☐ d. Strengths and Threats

NEXT