

## Daniel Rizatdinov / Work experience

### Head of product

Oct. 2022 — Present

WelInvest capital

- Managing 3 start-ups, each with fewer than 10 employees.
- Conducted 43 success interviews with various individuals.
- Developed business model for each of the start-ups, and preparing for fundraising.
- Two of the start-ups, Animal-X and Beep, are currently in the pre-sales stage.
- The start-up, Nerudo, is currently in the customer development stage.

### Lead of the support team

Nov 2018 — Oct 2022

Gazpromneft

- Helped the development team improve the user experience (UX) of two internal systems by conducting in-depth interviews with users.
- Managed a team of lead specialists consisting of 8 employees.
- Prevented over 200 critical incidents by implementing effective risk management strategies.
- Collaborated with other teams to develop our product AZSGO and internal systems.
- Trained 13 employees.

### Senior support manager

Aug 2017 — Aug 2018

VK

- Communicated with various top Russian companies to set up mailing lists.
- Prevented new types of rule bypass, after which the corresponding team created additional filters that reduced the number of unwanted emails.

### Lead specialist

Nov 2016 — Aug 2017

Rosbank

- Was a participant in creating a department from scratch.
- Drafted work regulations for our coordination department.
- Helped establish quick and effective communication with other specialized departments, which reduced the time needed to solve typical tasks.

### Specialist of the support team

Nov 2016 — Aug 2017

Datakrat

- Restored over 300 internal systems in other locations.
- Assembled 7 operational teams and supervised employees from various departments.

### Specialist of the support team

Nov 2014 — Jul 2015

MGTS

- Checked the performance indicators of the network infrastructure and restored 10 critical crashes.
- Was awarded the title of Best Employee of the Year.

## Education

### Specialist

Lobachevsky University

Sep 2010 — Apr 2013

Faculty of International Relations