



## Feedback on the Wallet System

Question	Response / Comments
1. <b>Wallet Implementation:</b> Do you approve the recommended wallet-centric approach?	Yes most definitely
2. <b>Initial Loading Methods:</b> Which payment methods should we prioritize for wallet loading?	EFT/Bank Transfer ATM Deposit (at any ATM) In Branch Deposit Corporate Top up  All processing times agreed to – I am not sure about the mobile money, not sure how we verify
3. <b>Minimum Balance:</b> Should there be a minimum wallet balance requirement?	Not necessary but you should not be able to process unless at minimum the full amount for the type of application is in place.
4. <b>Wallet Withdrawals:</b> What are the rules for withdrawing funds from wallets?	It should be a deduction on the application type so linked to schedule of fees
5. <b>Corporate Wallets:</b> How should bulk corporate wallet management work?	Not sure – enquire with finance
6. <b>Auto Top-up:</b> Should we implement automatic wallet recharge features?	Yes
7. <b>Reporting Requirements:</b> What wallet analytics and reports are needed?	Monthly fees collected by application type Quarterly, bi-annual and 12 monthly (cumulative as well as disparate)

(Indicate a decision below – mark the appropriate field with an X)

Approved	<input checked="" type="checkbox"/>	Not Approved	<input type="checkbox"/>
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**Recommendation:** (based on the above decision, provide recommendations)

I support the development of the Ewallet

Signature

07/10/2025

Date