

## CHINDHU BABU

QA Analyst, busyQA <https://www.busyqa.com>

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## PROFILE

A QA Test Analyst with eight years of overall IT experience, 6 years of hands on experience in system testing and automation scripting, developing test strategies, executing test plans, designing test cases, and defect management within an Agile and Waterfall SDLC.

## SUMMARY

A Quality Assurance Analyst with eight years of overall IT experience, 6 years of hands on experience in system testing and automation scripting within Agile and Waterfall SDLC.

- Firm knowledge on Testing Process, STLC, SDLC and experience of working with CMMI and Agile practices
- Proficient in working with testing tools and carrying out Functionality Testing, GUI Testing, Systems Testing, Black Box Testing, User Acceptance Testing (UAT), Regression Testing of Web applications
- Performed Web Service Testing with SOAP UI, REST API and POSTMAN
- Strong Experience in Test Automation of web application using Selenium WebDriver with TestNG ,Rest Assured ,Hybrid Framework with Maven
- Experience in executing Selenium test cases and generating Extent reports
- Exposure and hands on experience in Test Design and Implementation of various framework solutions using Data Driven, Hybrid, Page Object Model, Selenium WebDriver, Maven, GitHub/Jenkins.
- Experience in Data driven Testing, Cross browser testing and Parallel test execution using Selenium WebDriver, TestNG
- Experience in mobile testing on all platforms using emulators and real devices
- Extensive experience in Defect logging, tracking, prioritizing and designing work flows in defect tracking tools [Jira]
- Excellent knowledge in SQL queries, HTML, XPath
- Exposure in Test Planning, Estimation, Resource planning and Effort Tracking
- Ability to collaborate with Developers, Analysts and Client Business Partners
- Solid logical thinking capability and quick learning ability
- Strong interpersonal and communication skills result oriented, hard working with a quest and passion to learn new technologies and undertake challenging tasks

## TECHNICAL SKILLS

Web Service	REST, SoapUI, Web browsers, POSTMAN, Tosca API
Automation	Selenium Web driver, Maven, Rest Assured, Tosca
Defect Management	JIRA, qTest
Database	SQL, Oracle
Mobile	Google Chrome Emulator, iOS, Android
Language	HTML, XML, VB Script, Java, Python
Others	GitHub, Jenkins

## PROFESSIONAL EXPERIENCE

QA Analyst  
Busy QA, Mississauga, Ontario  
Project: HaveResponse

Aug 2016-Present

HaveResponse is a market place to buy and sell high quality targeted leads. It's a fully automated system with Re-seller Licence that sends leads directly to autoresponder -GetResponse and ActiveCampaign.

Responsibilities:

- Manual testing of Web application & Mobile Web App browser-based Testing
- Extensively involved in conference calls and daily status meetings with stake holders.
- Designed Test Cases according to business requirements and specifications
- Worked on System Integration Testing with PayPal digital wallet, GetResponse and ActiveCampaign

Tools and Technologies:

Windows, HTML, XML, REST API, Oracle 11g, JIRA, Microsoft Excel

Project: twoPlugs

twoPlugs is a service marketplace where users sell services, they are good at, earn some points (eeds), and use to buy a service they need ALL without the need for money. Some call them service barterers, they call themselves service match makers.

Responsibilities:

- Manual testing & Mobile Application Testing
- Extensively involved in all the phases of SDLC and Software Test Life Cycle (STLC), right from reviewing the requirements, preparation of Test plan, Test cases, assimilating test data, conducting build verification test (smoke test)
- Designed Test Cases and Test Scripts according to business requirements and specifications
- Managing, analyzing, and maintaining test cases and creating various bug reports and test exit reports
- Working with various testing tools and doing GUI Testing, Functionality Testing, Black Box Testing, Systems Testing, Integration Testing and Regression Testing of Web based applications as well as Mobile Testing for various device platforms including iOS and Android
- Using Selenium very proficiently for automation testing based on design pattern Page Object Model, SOAP UI and Postman for Web service testing and JIRA for Defect Management
- Worked with Database and Strong Knowledge of SQL
- Created Automated Test Scripts and Running in TestNG Framework

Tools and Technologies:

Windows, Selenium Web driver, Maven, TestNG, SOAP UI, Postman, HTML, XML, Eclipse (IDE), Java, JIRA, Oracle 11g, SQL, Snagit

Maternity Break

2012 - 2014

QA Lead  
IBS Software Services Pvt. Ltd., India

Sep 2008 - Aug 2011

IBS is a leading global provider of new generation IT solutions to the Travel, Transportation and Logistics industries.

#### Responsibilities:

- Manual Testing of various version of in-house web applications for HR department, Finance department, Travel department
- Led conference calls and daily status meetings with Business, Project management and Developers during all stages of Software Development Life Cycle
- Designed Test Cases according to business requirements and specifications
- Recognized test priorities and discrepancies
- Performed ad-hoc testing for quick fixes and priority deployments
- Prepared bug reports and upgraded software quality by analyzing and resolving the issues by the formal and informal review process
- Provided statistics and status report to top management to help track project status
- Handled multiple projects with competing priorities
- Managed and tracked defects using Defect management systems like JIRA
- Shared knowledge and trained other members of the team

#### Software Developer

IBS Software Services Pvt. Ltd., India

Aug 2006 - Sept 2008

IBS is a leading global provider of new generation IT solutions to the Travel, Transportation and Logistics industries.

#### Responsibilities:

- Developed various inhouse applications for HR department
- Developed various inhouse applications for Network Support Group
- Developed various inhouse applications for tracking requests for various departments
- Integrated various applications with core database
- Executed SQL queries in Oracle and SQL Server databases for retrieving information
- Involved in all phases of SDLC which includes Requirement Capturing through Stake Holder meetings to User Acceptance Testing

#### Tools and Technologies:

Windows, HTML, VB Script, Lotus Script, JIRA, SQL, Oracle, Microsoft Excel

## EDUCATION AND CERTIFICATIONS

Bachelor of Technology	Mahatma Gandhi University, India
qTest Specialist Level 1	Tricentis Tosca
Automation Specialist for API	Tricentis Tosca
Automation Specialist Level 2	Tricentis Tosca
Python Automation and Testing	LinkedIn
API Testing and Validation	LinkedIn
Automating API tests with Rest Assured	TESTAUTOMATIONU.COM

## AWARDS AND RECOGNITIONS

### IBS Certificate of Excellence, April 2011

Outstanding contribution and Service Delivered beyond the call of duty for the key application roll out to the organization.

### IBS Certificate of Excellence, Team Champ, February 2010

For outstanding performance and Service Delivered has been assessed as Team Champ for Information Services Group.