# EMERIE CHINEMEREM HILARY

■ Enugu, Nigeria
■ chinemerememerie@gmail.com | ■ +2347025597639
LinkedIn: https://www.linkedin.com/in/chinemerem-emerie-892983347

## PERSONAL PROFILE

A highly motivated and disciplined professional with a BSc. in Computer Science and strong experience in IT management, front-end web development, customer service, and technical project coordination. Known for a strong work ethic, problem-solving skills, and ability to lead and collaborate with teams effectively. Passionate about technology, innovation, and delivering results in professional and technical environments.

## EDUCATION

BSc. Computer Science – Imo State University, Nigeria Graduated: September 2024
• Maintained excellent academic performance and regular attendance
• Recognised by lecturers as a disciplined and exemplary student
West African Examinations Council (WAEC) – Nigeria Completed: 2018
• Strong performance across all subjects
Additional Certifications:
• Proficiency in Information System Management (CPISM) – Aptech School, Abuja, 2024
• Advanced Diploma in Software Engineering (ADSE) – Aptech, Enugu, 2024

## WORK EXPERIENCE

### Appointment Setter – Pasat Roofing and Solar, Florida (August 2024 – July 2025)

• Scheduled client appointments and managed communication for service delivery
• Maintained professional client relationships, improving customer satisfaction and lead conversion

### IT Manager – Hyggeoid Environmental Services Ltd, Nigeria (February 2022 – May 2024)

• Managed IT infrastructure, networks, and data security
• Provided technical support and troubleshooting across all departments
• Led IT projects and implemented innovative digital solutions
• Coordinated teams to optimise technology use and processes
• Demonstrated leadership, problem-solving skills, and proactive IT management

### Waiter – New Berries Park, Nigeria (2020 – 2021)

• Provided high-quality customer service in a fast-paced environment
• Gained strong interpersonal skills, tolerance, and the ability to handle diverse customer needs
• Developed professional communication and public service skills

## SKILLS

• Technical Skills: Front-End Web Development, Programming, Systems Analysis, Network Management, Software Development
• Software & Tools: Microsoft Office Suite, HTML, CSS, JavaScript, Windows Server, Networking Tools, Database Management
• Soft Skills: Leadership, Teamwork, Problem-Solving, Analytical Thinking, Communication, Customer Service

## LANGUAGES

• English – Fluent
• Igbo – Native

## EXTRACURRICULAR ACTIVITIES

• Active participation in tech workshops and online coding communities
• Peer mentoring in IT and web development projects
• Consistently acted as a role model in academic and professional settings

## REFERENCES

**Academic Reference:**
Prof. Okwuaka J. C.
Department of Computer Science, Imo State University
Phone: +234(8022551431)

**Work Reference:**
Mr. Ejike Isaiah Ojobo
Managing Director, Hyggeoid Environmental Services Ltd
Email: ejikeojobo@yahoo.com