

# Chinmay Dharwad

chinmaydharwad21@gmail.com | (617) 373 0297 | LinkedIn-[Chinmay Dharwad](#) | GitHub-[Chinmay Dharwad](#) |  
Boston, MA

January 22, 2023

Hiring Manager  
HR Department

Dear Hiring Manager,

I am an MS in Information Systems (software engineering) student at Northeastern University, Boston. Your firm's dedication to providing a superior user experience and innovative products is why I am excited about this role. With a track record of initiative and dependability, I have devised strategic initiatives which I believe will prove valuable to the organization. Here's a little bit about my background.

In my Customer Success Analyst position at Aptean, I was frontline managing client issues, which gave me high exposure to the real-time business world. I managed the warehouse management system software for clients in the USA. I worked on building queries in SQL Server and OpenEdge Progress to extract the appropriate data. Completed the deployments to Test and Production environments. Investigated the issues, and analyzed them by working on product Logs, MS SQL server as database, API testing, and cloud/server issues to debug the root cause. Previously, as an Associate Software Engineer position with Accenture, I built CI/CD pipeline to run the Java Selenium codes to test the software functionality and check performance using Junit in an AI Analytics project. I managed the work following Agile values and principles, mainly the Scrum process using the Azure DevOps platform for better team collaboration. In my spare time, I improved my skills in software development, machine learning, programming in Python and Java, and data structures and algorithms, and getting deeper as I pursue my Master's.

With my ability to learn, I can quickly close any knowledge gaps by getting a chance to work as an Intern being part of your team and an opportunity for a full-time asset for the company. I have effective communication skills and the motivation to take on challenging work I am confident that I have the drive, knowledge, and experience you need.

I would greatly appreciate your review of my enclosed resume and outlined credentials. I believe that I can be a valuable addition to your organization and your business goals. At your convenience, I am available for an interview or further discussion. If you have any questions, please feel free to contact me at [chinmaydharwad21@gmail.com](mailto:chinmaydharwad21@gmail.com) or 617-373-0297. I look forward to your response. Thank you for your consideration.

Sincerely,

Chinmay Dharwad