



Care in the comfort of your home

Service Manual

Nursing Services:

Our in-home nursing care services by experienced and certified nurse not just make the treatment and recovery comfortable, but also ensure that the well-being of your loved one is never compromised.

Our nurses are trained to maintain effective communication between the doctor, patient and the family members. They also coordinate with the doctors at regular intervals (as per the nature of requirement) to plan the medication.

Service inclusions:

- Vaccination
- Urinary Catheterization
- Oxygen Therapy
- Post Operative Care
- Infusions
- Wound Care

Attendant Services:

A dedicated support system for the patients and nurses (in case of critical care), our caring, compassionate and well-mannered attendants take care of personal hygiene, nutritional needs and offer assistance in daily living and other non-medical needs. Our caregivers have excellent experience in taking care of patients who are bed-ridden and need extra assistance.

Hygiene and Toileting:

- Bathing
- Bed Bath or sponge Bath
- Maintaining Body Hygiene
- Ensuring Oral Hygiene
- Urine Incontinence
- Bowel Incontinence
- Incontinence Care
- Assist with getting dressed
- Assist to bathroom or bedside and wearing footwear commode
- Empty colostomy/catheter
- Controlling stains and odour (drainage) bag

Support Services:

- Changing bed sheets
- Maintaining the patient room

Mobility:

- Caring for bed ridden patients
- Avoiding skin and bed sores
- Mobility assistance and exercises
- Turn position in bed
- Range of motion exercises
- Assistance with use of equipments: Walker, crutch, patient lift and bathroom equipment, walking aids, guarding walk
- Ensuring right body mechanics while lifting
- Preventing falls and straining of the back



Routine Care Services:

He/she is a trusted companion for the patient in need. A caregiver who offers undivided attention and support in every little requirement, whether it is a visit to the hospital, support in day-to-day activities, managing market purchases, reading newspaper or book, following a hobby, engaging in other activities or helping with mobilization.

- Assist for Hospital or doctor visit
- Support in day-to-day activities
- Assist in market purchases or billing work
- Help in reading newspapers or books
- Be a companion
- Escorting clients to outings
- Helping them to follow their hobby
- Play games or engage them in fun-loving activities

Note: We strictly do not allow any of our staff members to perform any duties that are not mentioned in the service manual. If he/she helps the patients or their family member in any other way, The Family Member cannot be held responsible for the consequences.



Call: +91 8487809845 | 72269 94001 / 4002 / 4003 | www.thefamilymember.com | info@thefamilymember.com

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