



Industrial PC

HPC-MT6762-057



PN: HPC-MT6762-057

Content can change at anytime, check our website for latest information of this product.
[www.chipsee.com](http://www(chipsee.com)

Contents

HPC-MT6762-057	3
1. Overview	7
2. Ordering Options	7
3. Standard Accessories	8
4. Hardware Specification	9
5. Scanner	11
6. USB	12
7. NFC	13
8. TF Card and SIM Card Slots	14
9. Charging	15
10. Pogo Pins	16
11. Rear Lock	17
12. Buttons	18
13. Dimension	20
14. While Using the Device	21
14.1. USB	21
14.2. Cleaning	21
14.3. Case and Panel	21
14.4. Before Moving the Device	21
14.5. When Not Using the Device	21
14.6. Faults	21
14.7. Others	21
15. Safety	23
16. Trouble Shooting	25
17. Disclaimer	26
18. Technical Support	26

HPC-MT6762-057

Front View



Rear View



Side View 1



Side View 2



Overview

The HPC-MT6762-057 is a 5.7 inch rugged handheld industrial tablet PC, it adopts Android 11 operating system, a capacitive touch screen, suitable for use in harsh environments such as logistics, transportation, warehousing, retail and other fields. It has a powerful octa(8)-core MediaTek MT6762 CPU inside, with up to 2.0GHz CPU speed. It has 4GB RAM and 64GB storage by default.

Ordering Options

Chipsee products can be customized during the ordering process. The product will be shipped with the pre-installed factory defaults if no extra requirements are specified. The table in the [Hardware Specification](#) section provides information about the default options bundled with the product.

Note

You can order the [HPC-MT6762-057](#) from the official [Chipsee Store](#) or from your nearest distributor.

Standard Accessories

- 1 x Charger.
- 1 x USB cable.



Hardware Specification

Product	HPC-MT6762-057
CPU	Helio P22, MediaTek MT6762, Octa(8)-Core 2.0GHz, 4 x Cortex-A53 @ 1.5 GHz + 4 x Cortex-A53 @ 2.0 GHz
GPU	PowerVR GE8320
RAM/Storage	4GB+64GB
Display	5.7-inch(diagonal), 720x1520, 350 NIT, TFT
Touch	Capacitive, 5-point Multi Touch; Works with gloves and wet hands
Camera	13MP Main Rear Camera, 5MP Front Camera, 1000mA Flashlight, Autofocus
Audio	Internal Loudspeaker
Microphone	Noise Reduction Microphone
USB	1 x USB2.0 Type-C port, support for headphone, OTG
Charging	USB Type-C, 9V/2A
Battery	3.85V, 4500mAh, Removable Li-ion Polymer Battery
Buttons	Power Button, Volume+/- Buttons, 2 x Side Scanner Buttons
TF/SIM Slot	1 x SIM Slot, 1 x TF/SIM 2-in-1 Slot; Support for 1 x SIM + 1 x TF or 2 x SIM; TF card up to 128GB
GSM/GPRS/EDGE	B2/B3/B5/B8
TD-SCDMA	B34/B39
WCDMA	B1/B5/B8
4G/LTE	FDD-LTE: B1/B3/B5/B7/B8/B20; TDD-LTE: B34/B38/B39/B40/B41
WiFi	Support for 802.11 a/b/g/n/ac, 2.4G+5G
Bluetooth	BT4.0, BLE, Backwards Compatible
GPS	Support for GPS/BeiDou/GLONASS/Galileo/A-GPS
NFC	Support for 13.56MHz NFC, ISO14443A, ISO14443B, ISO15693; Distance: 0-5 cm
Scanner	Support for integrated scanner
Vibration	Support for vibration motor
Sensors	Distance Sensor, Light Sensor, Geomagnetic Field Sensor, Gyroscope, Accelerometer
OS	Android 11
Operating Temp.	From -20°C to +60°C
Storage Temp.	From -40°C to +70°C
Humidity	0 to 95% (no condensation)

Product	HPC-MT6762-057
Waterproof	IP67
Dropping Proof	Multiple times of 1.5m dropping; 500 times of 0.5m rolling, equivalent to 1000 crash tests
ESD Protection	Withstanding up to $\pm 8\text{kV}$ contact and $\pm 15\text{kV}$ air-gap ESD
Dimensions	162 x 76.2 x 13.7 mm
Weight	245g (incl. battery)

Table 499 Key Features

Scanner

By default, HPC-MT6762-057 is equipped with a integrated scanner.

Scanner module supports common 1D bar code and 2D bar code, for 1D bar code, the scanner can read UPC-A, UPC-E, EAN-8, EAN-13, Code128, Code39, Interleaved 2 of 5, Codabar, Matrix 2 of 5. For 2D bar code, the scanner can read Code39, PDF417, Data Matrix.



USB

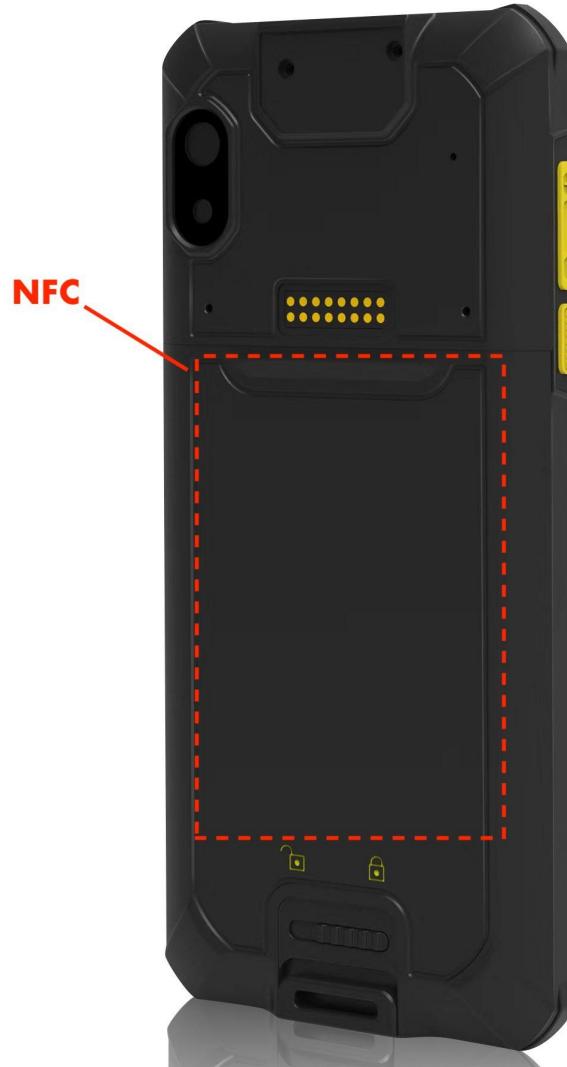
The HPC-MT6762-057 has one USB-C port, it is USB2.0, supports 9V/2A charging, and it also supports headphones. You can also use it as an OTG port.



NFC

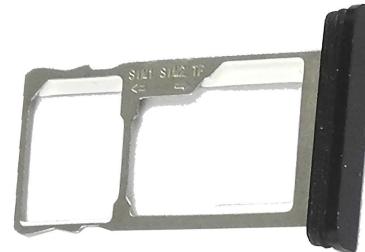
The HPC-MT6762-057 supports a high frequency NFC by default, read and write distance is 0 ~ 5 cm, it complies with ISO14443A/14443B/15693 standards.

NFC can be triggered from the rear, near the battery zone, like in the image below:

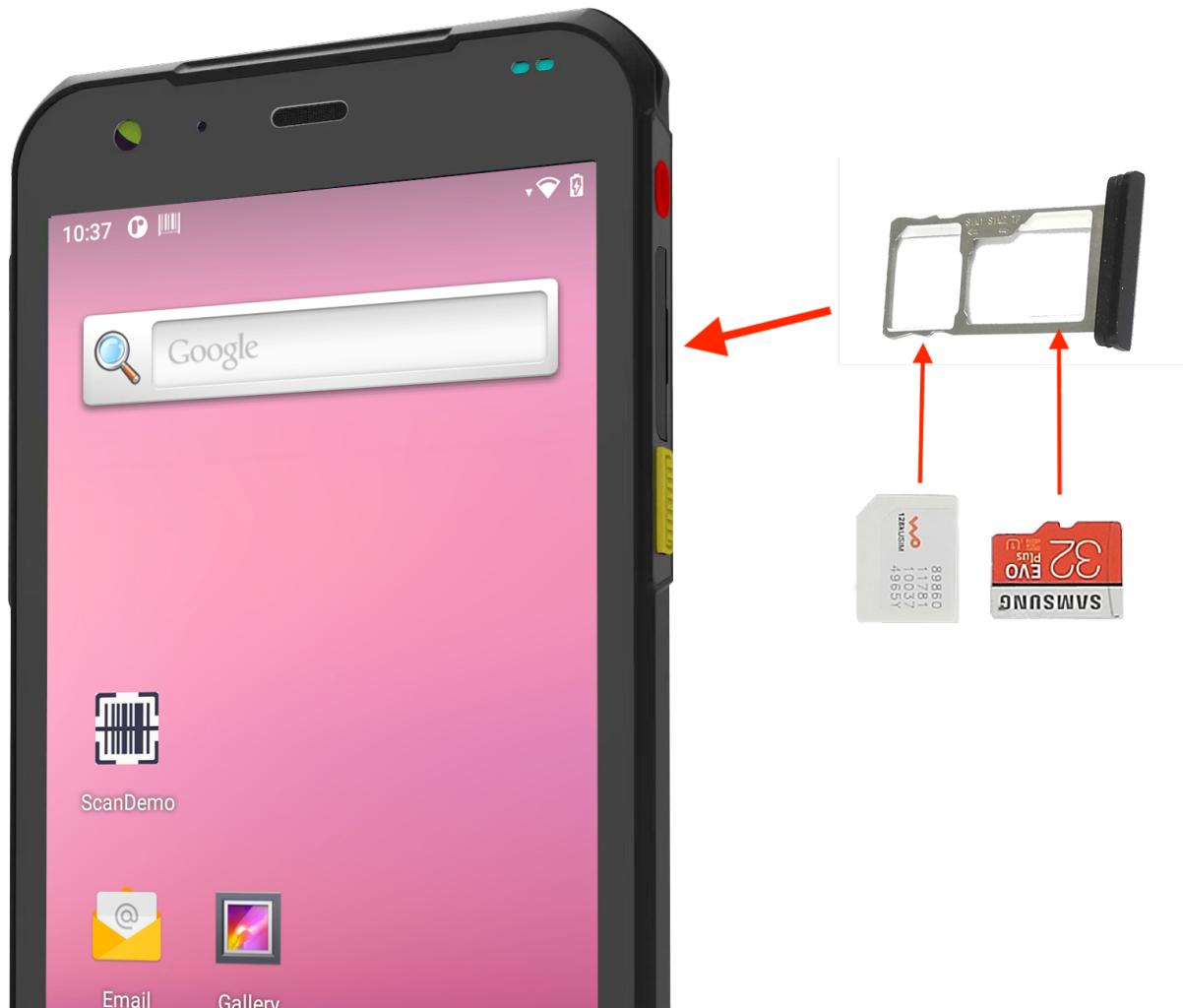


TF Card and SIM Card Slots

The HPC-MT6762-057 has a SIM slot and a 2-in-1 TF/SIM slot, you may use dual SIM or one SIM + one TF card.



The TF(MicroSD) card slot supports up to 128GB external storage.



Charging

The HPC-MT6762-057 ships with a 9V/2A charger, if you wish to use a third party charger, it should support 9V/2A charging. We recommend only using the charger we provide, or only use chargers from major power supply brands. Poor quality chargers may harm the battery or destroy the device.

Pogo Pins

The Pogo Pins in the rear do not have any definition at the moment, they do not provide any functionality, they are reserved for future hardware improvements.



Rear Lock

When you need to remove the battery or open the rear case, there is a lock in the rear as shown in the image below. It helps seal the case when it is switched to the "lock" side, and in this case, the rear case cannot be opened.

You can switch the lock to the "unlock" side, if you need to open the rear case.



Buttons

There are 5 buttons on the device, on the right is a power button and a scanner button.



On the left are two volume buttons and a scanner button.



Dimension

The dimension of HPC-MT6762-057 is 162 x 76.2 x 13.7mm.

While Using the Device

USB

Do not short circuit the ports with metal, it might damage the circuits inside the device.

Cleaning

Please use dry, soft cloth when cleaning. Do not use chemical solvent, or the color might fade and the case might deformate.

Case and Panel

Volatiles might damage the case and screen, and might cause malfunction, do not pour those to the case or panel. Also do not put rubber or PVC on the device, long time contact with these materials might damage the device.

Before Moving the Device

Unplug the power cord and cables when carrying the device. After using the device, detach the cables from the ports if there is any.

When Not Using the Device

If the device will not be used for a long time, avoid draining the battery, maintain the battery at a proper interval. The battery performance will degrade when it's at low level for a long time, it will also take longer to charge the battery. If you find it only takes very short time to charge the battery to full, and the device lasts only a short time while you use it, please replace the old battery with a new one.

Faults

When the device emits strange or suspicious noise, smell, or smoke, if possible, power off the device and unplug the power cable immediately, and contact us as soon as possible.

Others

1. Fully charge the battery the first and every time you use it is recommended.
2. If an abnormality occurs in the device, please turn off the device immediately, then reboot it.

3. Avoid exposure to direct strong sunlight or heat, they might affect the internal circuit and the case.
4. Condensation might occur when environment temperature changes rapidly. In this case, wait an hour before using the device, to allow it to adapt to the new environment.
5. Strong electromagnetic fields affect the device's internal circuit, and may cause malfunctions. For example, when transmitting data between the device and a mobile phone, keep the mobile phone at least 1 meter away from the device, because phone generated electromagnetic waves may interfere with communications.

Safety

Please take care of the following aspects when you use this device:

1. Follow the regulations when the device is used in the hospitals.
2. Keep the device and accessories out of children's reach.
3. Put the batteries in e-waste bins if the old batteries are to be recycled.
4. Do not paint the device, because paints affect the peripherals of the device.
5. Keep the device away from precision instruments.
6. Do not use harsh chemicals, harsh detergents or caustic cleaners to clean the device.
When cleaning the device, wipe gently with normal soap water.
7. Do not store or use the device and its accessories in unsuitable high temperature, low temperature, high humidity or very dusty environments.
8. Keep the battery safe, avoid strong shakes or collisions.
9. Keep the device dry. Rain, moisture and various liquids may contain minerals that can corrode the circuits
10. Keep the device away from magnetic devices such as magnetic cards and floppy disks.
Do not put the device, batteries and chargers in electromagnetic fields such as induction cooktops and microwave ovens.
11. Please do not put the device in a high temperature area, as high temperature may shorten the lifespan of electronic devices, damage batteries, and cause plastic parts to deform or melt.
12. Do not keep the device in a cold location because when you move the device from a low temperature location to a normal temperature location, moisture generates inside the device, it can damage the circuit boards.
13. Please use original standard batteries, chargers and other accessories. We will not be responsible if you use third party accessories.
14. Only appointed professionals are allowed to disassemble the device, do not disassemble it by yourself. If the device needs repairing, return the device to us, or contact a professional to repair.
15. Charge the battery to full capacity before it's used for the first time.
16. Take care of the UIM card, avoid scratching or bending.
17. Use the genuine accessories of the device.
18. The device has a built-in antenna, it has radiation like any other mobile devices. Do not get too close to the antenna, take care of your own safety.

19. If the wireless signal is poor, go to the coverage area to take advantage of the wireless communication features.
20. Screen performance might change due to significant temperature changes and long time usage.

Trouble Shooting

If below **situations** occur, please follow the instructions to fix the issues. Contact a professional if none of these help.

• Device Does Not Turn On

- a. (*Not pressing the power button correctly*) Hold the power button for at least 2 seconds.
- b. (*Insufficient power*) Charge the battery.

• Some Applications Do Not Launch

- a. (*Insufficient storage*) Delete unnecessary media and apps, delete downloaded contents.

• Short Standby Time

- a. (*Battery performance degradation*) Replace the battery with a new one.
- b. (*Playing games or music*) Restrict gaming and music playing activities.

• Charging

- a. (*Bad contact*) Check or replace the power cable and plug.
- b. (*Low battery level*) Charge for 30 minutes(charging indicator often does not display), unplug, then plug in the power cable to charge again.
- c. (*Battery faults*) Replace the battery with a new one.
- d. (*Charger faults*) Use a proper charger or repair the charger.
- e. (*Using a wrong charger model*) Use a proper charger.

• Device Turns Off Automatically

- a. (*Insufficient power*) Charge the battery.
- b. (*Settings related*) Check if the device is set to power off automatically intentionally.
- c. (*External interference*) Reboot.

Disclaimer

This document is provided strictly for informational purposes. Its contents are subject to change without notice. Chipsee assumes no responsibility for any errors that may occur in this document. Furthermore, Chipsee reserves the right to alter the hardware, software, and/or specifications set forth herein at any time without prior notice and undertakes no obligation to update the information contained in this document.

While every effort has been made to ensure the accuracy of the information contained herein, this document is not guaranteed to be error-free. Further, it does not offer any warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document.

Despite our best efforts to maintain the accuracy of the information in this document, we assume no responsibility for errors or omissions, nor for damages resulting from the use of the information herein. Please note that Chipsee products are not authorized for use as critical components in life support devices or systems.

Technical Support

If you encounter any difficulties or have questions related to this document, we encourage you to refer to our other documentation for potential solutions. If you cannot find the solution you're looking for, feel free to contact us. Please email Chipsee Technical Support at support@chipsee.com, providing all relevant information. We value your queries and suggestions and are committed to providing you with the assistance you require.