FUNDAMENTALS > FAQ

Lead Generation

Segments

→ What type of links work with LinkedIn Upload Segment

When uploading LinkedIn links or usernames for the "Uploaded" segment in Blaze, **only the individual's LinkedIn username** (i.e., the part after <code>linkedin.com/in/</code>) is supported.

We **do not support** LinkedIn FSIDs, company profile URLs, or company usernames.

→ What does segment mean on Blaze?

It is a list of audience that can be curated by applying various filters. A segment contains leads which can be used as leads for sales and outreach.

What are different types of segments on Blaze?

Refer to this link 7 to understand the different segments on Blaze.

→ How does Uploaded Segments work?

You can upload segments manually or upload a csv with the required data.

To upload segments manually, refer to this $link \nearrow$.

To upload a csv, refer to this <u>link</u> **₹**.

∨ Segments from which social platforms are supported on Blaze?

Currently segments from Twitter, LinkedIn, Telegram and Discord are supported on Blaze

Can I create a sub-segment from a segment?

Yes, you can create a sub-segment from a segment.

- 1. Head to the segments page
- 2. Click on "Saved" segments
- 3. Select the segment you want to create the sub-segment
- 4. Apply the suitable filters
- 5. Click on "Create segment" and give a suitable name
- 6. Your sub-segment is created
- ∨ Can I delete a segment?

To delete a segment, email us at support@withblaze.app 7

How often does the data get refreshed?

We are constantly refreshing the audience builder data.

Your twitter and discord integration data is refreshed every 24 hours.

What are the chains currently supported on Blaze?

We currently support Ethereum, Arbitrum, BSC, Optimism and Polygon.

Can you help us with custom on-chain analysis for a segment of audience? Yes, you can drop a request by filling the form within the audience builder.

- 1. Head to the "Find Leads" page.
- 2. Click on "Request Assisted Segment"
- 3. Fill the form within the modal



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Our team will revert back in 48 hours regarding the next setp: **Blaze**



5. If you have any other questions, please reach out to us at

support@withblaze.app

Filters

- Yes How do I exclude people I have already saved to a segment from a new segment I am creating?
 - 1. Click on the ellipsis next to the filters panel.
 - 2. Select the checkbox against "Exclude previously saved leads".
 - 3. Click on the Apply button.
- → How do I exclude people I have already dm-ed from a new segment I am creating?
 - 1. Click on the ellipsis next to the filters panel.
 - Select the checkbox against "Exclude previously messaged leads".
 - 3. Click on the Apply button.

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Last updated 1 month ago

Was this helpful?





