

Blaze Help Center

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Discord | FAQs



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Updated over 8 months ago

1. How does sentiment analysis work?

We retrieve all the server data and use the Python library **NLTK** to analyze the sentiment of the conversation data.

2. How far back can I fetch data for my discord server?

From the date of integration, you can access data from the past month and further upcoming months. If you require older data, we offer a backfill option. To request this, please contact support at support@withblaze.app.

3. Where can I access my discord server community data?

You can access your Discord server community data in the "Segments" section.

Follow these steps to do so:

- Log in to your Blaze account.
- Navigate to the "Segments" section.
- Select "Discord Community" from the options.
- Review the data related to your Discord server community.

4. What are the best practices for sending Discord dms?

- Keep it concise and clear:** Be brief and get to the point quickly.
- Personalize the message:** Address the recipient by name and make the message relevant to them.
- Respect privacy:** Send DMs only if you have a valid reason and avoid spamming.
- Provide value:** Clearly explain the purpose and how it benefits the recipient.
- Include a clear call to action:** Specify what you'd like the recipient to do next.

Related Articles

Segments | FAQs



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How to send dms on discord?



Quest | FAQs



Sequences | How to create a dms sequence for your Discord community segment?



Did this answer your question?



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