

# Cristina Fuentes

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## Professional Summary

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Data Analyst with a strong foundation in STEM and education, recently graduated from a Data Analytics Bootcamp. Proficient in Python, SQL, and advanced data visualization tools such as Power BI and Tableau. Experienced in applying Machine Learning techniques to extract insights and drive decision-making.

Highly adaptable, collaborative, and passionate about leveraging data to solve complex problems and contribute to business success.

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## Skills

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### Soft Skills

- **Communication Skills:** Communicates complex concepts clearly and effectively.
- **Adaptability:** Experience in multiple roles and environments.
- **Teamwork and Collaboration:** Collaboration in multidisciplinary teams.
- **Critical Thinking and Problem Solving:** Ability to identify and solve technical problems.
- **Detail Orientation:** Accuracy in test design and data analysis.
- **Leadership and Mentoring:** Guided students and peers to achieve academic and professional milestones, fostering growth and development.
- **Organisation and Time Management:** Ability to manage multiple responsibilities and projects simultaneously
- **Continuous Learning Ability:** Strong commitment to continuous learning and self-improvement.

### Hard Skills

- **Programming and Scripting:** Python, SQL
  - **Data Visualization Tools:** Power BI, Tableau, Matplotlib
  - **Data Analysis Techniques:** Data cleaning, transformation, EDA (Exploratory Data Analysis)
  - **Machine Learning:** Supervised and unsupervised learning, NLP, scikit-learn
  - **Biological Sciences:** Genetics, Molecular Biology, Biochemistry
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## Professional Experience

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### Data Analyst Practice

**IMMUNE INSTITUTE**, Madrid, Spain

**Mar 2024 – Oct 2024**

- Designed dashboards in Power BI to visualize sales trends, leading to a 25% improvement in forecasting accuracy. - Used Python and SQL for data extraction, cleaning, and analysis, processing over 500,000 records efficiently. - Built predictive models using scikit-learn to improve customer retention rates.

## **Player Support Specialist for Riot Games**

**Telus International Europe INC.**, Sofia, Bulgaria

**May 2022 - Sept 2022**

- Resolved over 50 player tickets daily, maintaining high satisfaction rates (95% positive feedback).
- Analyzed player data to identify recurring issues, contributing to operational improvements.
- Developed problem-solving and communication skills in a fast-paced, multicultural environment.

## **STEM Post-Secondary Education Teacher**

**Numerous High Schools in Madrid**, Madrid, Spain

**Sep 2016 – Sep 2023**

- Incorporated data-driven teaching methods, using student performance metrics to tailor lesson plans and boost engagement by 20%.
- Led multidisciplinary projects that combined STEM fields, improving students' critical thinking and problem-solving abilities.

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## **Education**

### **Data Analysis Bootcamp**

IMMUNE Institute, Spain

**2024**

### **Master's in Education**

Universidad Autónoma de Madrid, Spain

**2017 – 2018**

### **Biology Degree**

Universidad Autónoma de Madrid, Spain

**2011 – 2016**

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## **Projects**

### **Breaking Bad Evil Analysis**

Analyzed Walter White's character evolution using NLP and network analysis, focusing on Hubris Syndrome and interpersonal dynamics.

- **Tools Used:** Python, NetworkX, Matplotlib, Pandas

- **Challenges:** Conducted sentiment analysis and network graph visualization to study character evolution across 5 seasons.
- **Results:** Delivered insights on narrative dynamics, presenting findings in an interactive dashboard.

## Certifications

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- **Bootcamp Data Analytics** - IMMUNE Institute (2024)
  - **IT Specialist - HTML and CSS** - Microsoft (2024)
  - **EF SET 75/100 (C2 Proficient)** - English Language Proficiency (2024)
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## Languages

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- **Spanish:** Native (Used for teaching and documentation)
  - **English:** Fluent (C2 - Professional working proficiency)
  - **French:** Intermediate (B2 - Conversational level)
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## Interests

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- Data-driven storytelling through dashboards and visualizations.
- Continuous learning in data science and machine learning.
- Videogames with strategic or problem-solving components (e.g., Stardew Valley, Animal Crossing).