# **Cristina Fuentes**

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## **Professional Summary**

Data Analyst with a strong foundation in STEM and education, recently graduated from a Data Analytics Bootcamp. Proficient in Python, SQL, and advanced data visualization tools such as Power BI and Tableau. Experienced in applying Machine Learning techniques to extract insights and drive decision-making.

Highly adaptable, collaborative, and passionate about leveraging data to solve complex problems and contribute to business success.

### **Skills**

#### Soft Skills

- Communication Skills: Communicates complex concepts clearly and effectively.
- Adaptability: Experience in multiple roles and environments.
- Teamwork and Collaboration: Collaboration in multidisciplinary teams.
- Critical Thinking and Problem Solving: Ability to identify and solve technical problems.
- Detail Orientation: Accuracy in test design and data analysis.
- Leadership and Mentoring: Guided students and peers to achieve academic and professional milestones, fostering growth and development.
- Organisation and Time Management: Ability to manage multiple responsibilities and projects simultaneously
- Continuous Learning Ability: Strong commitment to continuous learning and self-improvement.

### **Hard Skills**

- Programming and Scripting: Python, SQL
- Data Visualization Tools: Power BI, Tableau, Matplotlib
- Data Analysis Techniques: Data cleaning, transformation, EDA (Exploratory Data Analysis)
- Machine Learning: Supervised and unsupervised learning, NLP, scikit-learn
- Biological Sciences: Genetics, Molecular Biology, Biochemistry

## **Professional Experience**

**Data Analyst Practice** 

IMMUNE INSTITUTE, Madrid, Spain

#### Mar 2024 - Oct 2024

- Designed dashboards in Power BI to visualize sales trends, leading to a 25% improvement in forecasting accuracy
- Used Python and SQL for data extraction, cleaning, and analysis, processing over 500,000 records efficiently
- Built predictive models using scikit-learn to improve customer retention rates

#### **Player Support Specialist for Riot Games**

# **Telus International Europe INC.**, Sofia, Bulgaria **May 2022 - Sept 2022**

- Resolved over 50 player tickets daily, maintaining high satisfaction rates (95% positive feedback)
- Analyzed player data to identify recurring issues, contributing to operational improvements
- Developed problem-solving and communication skills in a fast-paced, multicultural environment

#### **STEM Post-Secondary Education Teacher**

## Numerous High Schools in Madrid, Madrid, Spain Sep 2016 – Sep 2023

- Incorporated data-driven teaching methods, using student performance metrics to tailor lesson plans and boost engagement by 20%
- Led multidisciplinary projects that combined STEM fields, improving students' critical thinking and problem-solving abilities

Researcher: Bachelor's Thesis

# Biomedical Research Institute (IIB), Madrid 2014

- Investigated enzyme activity regulation through genetic sequence modifications.

## **Education**

**Data Analysis Bootcamp** 

IMMUNE Institute, Spain **2024** 

#### **Mathematics Didactics**

Permanent teacher training program of Universidad Antonio de Nebrija, Spain EUROINNOVA FORMACIÓN S.L., Spain

## 2020 - 2021

- Training program valued at 4 ECTS credits
- Specialized teaching activities in mathematics

### **Doman Method: Doman Method for Mathematics**

Permanent teacher training program of Universidad Antonio de Nebrija, Spain EUROINNOVA FORMACIÓN S.L., Spain

#### 2020 - 2021

- Training program valued at 4 ECTS credits
- Specialized teaching of mathematics using the Doman Method to foster meaningful learning in children, especially those in early childhood education with specific developmental challenges

#### **Teaching Accreditation for Online Learning**

Grupo Eclipse de Formación S.L., Spain

#### 2020

- Educate and certify teachers in the design and delivery of online classes through digital platforms

## Health and Safety in Leisure Activities and Extracurricular Activities: COVID-19 Response

Gestión Actividades Escolares S.L, Spain

#### 2020

- Knowledge about the prevention, hygiene, and health promotion measures established by health authorities during the COVID-19 pandemic. It includes the mandatory protocol for extracurricular activities for the 2020–2021 school year managed by Grupo Educativo S.L.

## Home-Based Psychosocial Care and Support II

Training Plan of the Comprehensive Program for Qualification and Employment (PICE). National Youth Guarantee System, co-financed by the European Social Fund **2020** 

- Work as caregivers for the well-being of people with special needs

#### **Sports Instructor**

INN Formación, Spain

#### 2020

- Work as instructors of directed sports activities

## **Leisure and Free Time Instructor**

INN Formación, Spain

#### 2020

- Work as instructors for recreational activities with children of various ages

#### **Techniques to Motivate Learning in the Classroom**

Universidad Francisco de Vitoria (UFV), Madrid, Spain

#### 2020

- Develop the skills and knowledge necessary to capture and maintain students' attention and motivation

# Master's Degree in Teacher Training for Secondary Education and Baccalaureate, Specialization in Biology and Geology

Universidad Autónoma de Madrid (UAM), Cantoblanco Campus (Madrid), Spain. **2017 – 2018** - Qualification to work as a teacher of Biology and Geology in Secondary Education (ESO), Baccalaureate, and Basic Vocational Training (FPB).

#### "Build Your Future"

Program by the INCYDE Foundation of the Chambers of Commerce and the Department of Training and Employment of the Paracuellos de Jarama City Council. **2016 – 2017** - Develop entrepreneurial and workforce skills.

#### Bachelor's Degree in Biology

Universidad Autónoma de Madrid (UAM), Cantoblanco Campus (Madrid), Spain **2011 – 2016** 

- Specialized studies in molecular biology, biochemistry, and genetics

## **Projects**

## **Breaking Bad Evil Analysis**

Analyzed Walter White's character evolution using NLP and network analysis, focusing on Hubris Syndrome and interpersonal dynamics.

- Tools Used: Python, NetworkX, Matplotlib, Pandas
- **Challenges:** Conducted sentiment analysis and network graph visualization to study character evolution across 5 seasons. **Results:** Delivered insights on narrative dynamics, presenting findings in an interactive dashboard.

## **Certifications**

- Bootcamp Data Analytics IMMUNE Institute (2024)
- IT Specialist HTML and CSS Microsoft (2024)
- EF SET 75/100 (C2 Proficient) English Language Proficiency (2024)

## Languages

- Spanish: Native (Used for teaching and documentation)
- English: Fluent (C2 Professional working proficiency)
- French: Intermediate (B2 Conversational level)

### **Interests**

- Data-driven storytelling through dashboards and visualizations.
- Continuous learning in data science and machine learning.
- Videogames with strategic or problem-solving components (e.g., Stardew Valley, Animal Crossing).