

# Chliona Pham

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## EDUCATION

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**California State University, East Bay**, Hayward, CA

*Anticipated Jun 2025*

- BS, Computer Science

## TECHNICAL SKILLS

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**Data Tools:** Tableau, Power Bi, Excel, SQL, Python (Pandas), R

**Other Tools:** Git, Jira

## EXPERIENCE

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**Front-End Intern**, Greentree Group, *Remote*

*Apr 2025 – Jul 2025*

- Enhanced usability and accessibility for an internal AI review platform, boosting reviewer efficiency through keyboard shortcuts and screen reader support.
- Refactored legacy code into modular, reusable TypeScript components using Tailwind CSS, improving developer productivity and consistency.

**Computer Lab Technician**, De Anza College, CA

*Oct 2024 – April 2025*

- Diagnosed and resolved hardware/software issues across campus labs, supporting over 300 students per semester.
- Conducted pre-deployment testing of new software, reducing post-deployment issues by 40%.

**College Math Tutor**, Fremont, CA

*Sep 2021 – May 2022*

- Tutored 50+ students in Algebra, Calculus, and Statistics, improving average performance by 80%.
- Fostered a collaborative, inquiry-based learning environment.

## PROJECTS

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**Credit Risk Dashboard** (Tableau, SQL, Excel) | [View Live](#)

- Designed Flagged 17.6% default hotspot (Grades D-G) and cohort risk drivers; shipped exportable, audit-ready views.

**Youtube & Tiktok Trends 2025** (Tableau, SQL) | [View Live](#)

- Seasonality + topic KPIs; prioritized content by platform and creator tier.

**Healthcare HR Dashboard** (Tableau, Python, Faker, Draw.io) | [View Live](#)

- Synthetic HR data + pay equity analytics; repeatable, privacy-safe demo asset.

## ACHIEVEMENTS

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- Managed club finances as **Treasurer** of Girls Who Code Club, fostering diversity and inclusion in tech.
- Streamlined office processes as Welcome Center Assistant, automating operations by 65%.