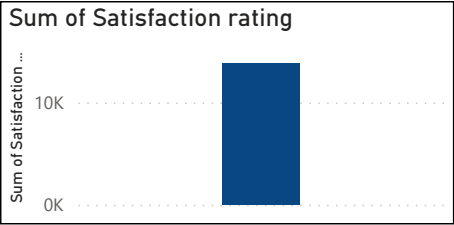
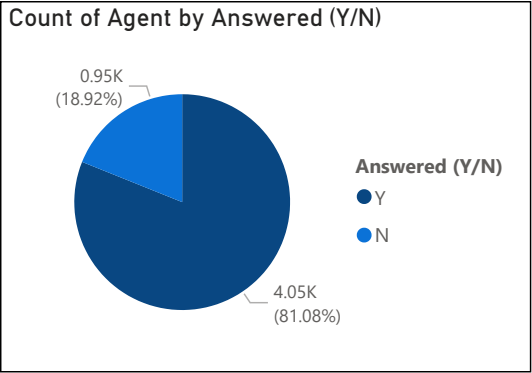


Call Center KPIs

Answered (Y/N)	First Answered (Y/N)
N	N
Y	Y
Total	N

Year	Earliest AvgTalkDuration
1899	12/31/1899 12:00:30 AM
Total	12/31/1899 12:00:30 AM



Agent	Sum of Satisfaction rating
Becky	1743
Dan	1803
Diane	1706
Greg	1709
Jim	1819
Joe	1612
Martha	1784
Stewart	1622
Total	13798

