

Chris Layne

FOUNDATIONAL IT PROFESSIONAL

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Profile

I am a dedicated security professional with a background in physical protection and a growing focus on IT and cybersecurity. Currently expanding my expertise in Linux/Python, cybersecurity frameworks, and IT infrastructure, aiming to combine my threat assessment experience with technical skills to protect both people and data.

Experience

Banyan Community Services | CYW

2022-2024

- Monitored and maintained a secure environment through risk assessment, incident response, and adherence to safety protocols. Applicable to system and data security practices.
- Created detailed reports for legal and administrative purposes, demonstrating strong documentation, compliance, and data management skills.
- Collaborated with cross-functional teams including law enforcement, courts, and social services, presenting excellent stakeholder communication and coordination.
- Supported structured onboarding and transition processes for youth, comparable to user lifecycle management in IT systems.

Genesis Community Rehab | Behavioral Support Specialist

2022-2024

- Assessed client needs on a case-by-case basis, applying analytical thinking and situational awareness which is valuable for troubleshooting and IT support roles.
- Identified and responded to crisis situations using verbal and physical de-escalation strategies, reinforcing strong incident response and decision-making under pressure.
- Maintained accurate, confidential documentation of client behaviour and progress, highlighting attention to detail and data handling skills applicable to IT ticketing and documentation systems.

CDN Security | Security Officer

2022

- Monitored CCTV, communication systems, and safeguarded high-risk environments, applying threat detection and risk mitigation strategies that parallel system and network security practices.
- Responded to incidents through conflict management and crisis intervention, showcasing strong situational awareness and real-time problem-solving.

- Conducted patrols and surveillance to identify safety risks, suspicious activity, or policy violations which fosters experience relevant to system monitoring and log analysis in IT.
- Delivered emergency medical support, demonstrating the ability to remain calm and act quickly under pressure which is a valuable trait in incident response roles.
- Worked with vulnerable populations, developing empathetic, clear communication and user-focused service skills critical to IT support roles.

Education

Durham College, Police Foundations

2014-2016

Community Policing | Technical Investigation

Skills & Abilities

- Attention to Detail
- Communications
- Confidentiality and Discretion
- Crisis Intervention/Prevention
- Emergency Preparedness
- Intruder Response and Removal
- Linux
- Metasploit
- Public Safety and Security
- SQL

Certifications

- Active Shooter/Armed Shooter Awareness
- CompTIA Security+
- CPR C/AED
- CNIB Emergency Intervenor Services Program
- K9 Handling/Patrol
- Vulnerability Scanning with Nmap
- PAL/RPAL
- Understanding and Management of Aggressive Behaviour
- Use of Force Training
- Wireshark for Security