Chris Ross

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SOFTWARE DEVELOPER

TECHNICAL INVENTORY

JavaScript • NodeJS • Express • MVC • HTML5 • CSS3 • Grid • Flexbox • React • TDD • Agile (Scrum) • Object Oriented Programming (OOP) • AJAX • JSON • Restful APIs • Single Page Applications (SPAs) • Responsive Design / Mobile • Structured Query Language (SQL) • Relational Databases • NoSQL Databases • GitHub

INDUSTRY EXPERIENCE   GitHub Address

We Can Code IT, Cleveland/Columbus, OH   github.com/xxx github xxx
Software Developer Apprentice, 2018

Project 1: Personal Porfolio
      HTML5 • CSS3 • TDD • Agile (Scrum)
Project 2: Virtual Pet
      Javascript • NodeJS • Jest • TDD • Agile (Scrum) • OOP • JSON •

EXPERIENCE HIGHLIGHTS

Freelance
Social Media Marketing

➢ **Use of SM management software to drive client success**

➢ **SEO optimization of hashtags and meta tags to increase client traffic**

HKT Teleservices
Floor Support Team Lead

➢ **Support a team of 21 Team Coordinators, who supported 450 floor agents**

➢ **Worked with client Airbnb to provide exceptional customer experience**

➢ **Make decisions for users, sometimes involving large sums of money**

US Army
Human Intelligence Operator

➢ **Provide intelligence support to ground troops through means of interrogation**

EDUCATION & TRAINING

We Can Code IT
CERTIFICATE OF SOFTWARE DEVELOPMENT, 2019

ACHIEVEMENTS/CONTRIBUTIONS (OPTIONAL)

➢ Opened a store for Dunkin which produced 35k a week in sales under personal management with 11 employees

➢ Develop SOPs For handling large buckets of information for HKT Teleservices