**ISSUE LOG**

**TRANSPORT NETWORK VEHICLE SYSTEM  
(ADMINISTRATIVE)**

**TRAILAD.CO**

**MV Campus**

**Quezon City, Philippines, 1118**

**10/1/2025**

The Issue Log is an important part of our **TNVS Administrative System Project** documentation. It helps the team monitor and manage any problems that occur during the project. This document ensures that every issue is properly recorded, tracked, and resolved by assigning responsibility to specific team members.

By maintaining this issue log, the team can make sure that all concerns are addressed on time, which helps prevent project delays and ensures that the final system meets quality standards. It also promotes **accountability**, since everyone knows who is responsible for solving each issue.

The issue log is regularly reviewed during group meetings so updates can be made and shared with the whole team, ensuring smooth communication and progress toward project completion.

**Issue Log**

| **Issue** | **Description** | **Priority (H, M, L)** | **Category** | **Reported By** | **Assigned To** | **Status** | **Date Resolved** | **Resolution / Comments** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **001** | System dashboard not loading properly after integration testing. | H | Technology | Muyargas, Karylle M. | Casimiro, Chris John Rey T. | Closed | Oct 5, 2025 | Issue caused by missing database connection in PHP file. Error fixed by reconnecting to the correct database and testing the dashboard successfully. |
| **002** | Passenger module data not syncing with admin panel. | H | System Functionality | Casimiro, Chris John Rey T. | Casimiro, Chris John Rey T | Open | Oct4,  2025 | Issue identified during testing. The team is currently debugging the SQL query and data transfer function to ensure real-time updates. |
| **003** | Minor spelling and label errors in the reservation page. | L | User Interface | Miano, Fercy | Casimiro, Chris John Rey T | Closed | Oct 6, 2025 | Corrected all spelling and label inconsistencies to improve user readability and professionalism. |
| **004** | Delay in gathering student and driver data for testing. | M | Resource | Burio, Carl Miguel | Casimiro, Chris John Rey T. | Open | Oct 7,  2025 | Waiting for updated student and driver list from admin. Follow-up scheduled for Oct 8 to continue testing. |
| **005** | System performance slows down when loading large data sets. | M | Performance | Quintana, Jhonel | Chris John Rey T. | In Progress | Oct 7,  2025 | Optimization ongoing. The team is improving query efficiency and reducing page load time. Expected to be fixed before Oct 10. |