

# Maintenance Manager Release Notes v4.4.0.0 Fix 2

## Introduction

This document defines the changes made to the Maintenance Manager product for fix release v4.4.0.0 Fix 2 and is specifically targeted at end users.

After reading through this document, should you have any further training or consultancy requirements then please contact your **Bentley** account manager.

## Fix Details

Baseline Release	4.4.0.0
Fix Description	Maintenance Manager 4.4.0.0 Fix 2 Patchset.  When processing CIM Work Order extract files error ORA-04031: unable to allocate 4096 bytes of shared memory ("java pool","JAVA\$POLICY\$SHARED\$00002c1fSYS","joxlod exec hp","SROState") is sometimes encountered, preventing the archiving of the CIM file. The process to move the file to the archive location has been modified to ensure this error does not occur.
Prerequisites	
Implementation Instructions	Unzip mai_4400_fix2.zip to a staging folder.  Log onto SQL*PLUS as the Highways Owner with the staging folder as the working directory. At the prompt type "START mai_4400_fix2.sql" and press return.  Exit SQL*PLUS.
Limitations	None known
Configuration Information	None
How To Test	Recommend full regression test
Rollback Strategy	Initially implement on a test environment

## List of Amended Files

Filename	Version
log_mai_4400_fix2.sql	3.0
mai_4400_fix2.sql	3.0
mai_cim_automation.pkw	3.6.1.0

## Log No. Summary

This chapter summarises all software changes that have been made in this release.

These changes are derived from the following sources,

- Issues raised by Customers via Bentley Support
- Issues raised internally by Bentley

### Issues

Internal Task ID	Issue	Support Log(s)
0111511	When processing CIM Work Order extract files error ORA-04031: unable to allocate 4096 bytes of shared memory ("java pool", "JAVA\$POLICY\$SHARED\$00002c1fSYS", "joxlod exec hp", "SROState") is sometimes encountered, preventing the archiving of the CIM file. The process to move the file to the archive location has been modified to ensure this error does not occur.	8001146789 8001202649