

Resolution Details

- With the lohac_northwest username, IM4 was started and the application and certification PODs were brought to a drilldown/work tray for: Late, Rejected
- Paging through the results I located Claims that were blank and examined the cause.
- Once determining, the cause it was apparent why some items were showing incorrect claim values.
- I then applied the fix to the drill down for application 512 (the custom work tray application)
- I verified that blank values no longer displayed and that items with finalized claims showed the correct claim value (via random checking.)