## **Capability Maturity Model in Malaysia**

The CMMI Institute's Capability Maturity Model Integration (CMMI) is a process level improvement training and appraisal program. The CMMI Institute Appraisal Program's SCAMPI Appraisal System (SAS) had published the result of program. According to the published result, a few Malaysian companies had satisfied the Maturity Level 3 (Defined) and Maturity Level 5 (Optimizing).

## Maturity Level 3 - Defined

TimeTec Computing Sdn. Bhd.'s Research & Development Department and Finance & Administration Department had achieved the Maturity Level 3, appraised by lead appraiser Thanaletchumi Thangavelu. With 69% of people included and 57% of projects/units included, the appraisal was given on Jan 15, 2016 and last until Jan 15, 2019. The appraisal method used is SCAMPI V1.3 A and the model is CMMI-DEV v1.3.

To achieve this, they have satisfied Maturity Level 2, in addition of the below to achieve Maturity Level 3:

- RD Requirements Development
- TS Technical Solution
- PI Product Integration
- VER Verification
- VAL Validation
- OPF Organizational Process Focus
- OPD Organizational Process Definition
- OT Organizational Training
- IPM Integrated Project Management
- RSKM Risk Management
- DAR Decision Analysis and Resolution

## **Maturity Level 5 - Optimizing**

INFOPRO BHD SDN's Organizational Unit: Research and Development Department, Training and OPQM had achieved the Maturity Level 5, appraised by lead appraiser Mira Culley. With 100% of people and projects/units included and 100, the appraisal was given on Nov 28, 2016 and last until Nov 28, 2019. The appraisal method used is SCAMPI V1.3 A and the model is CMMI-DEV v1.3.

To achieve this, they have satisfied Maturity Level 2, Maturity Level 3, Maturity Level 4, in addition of the below to achieve Maturity Level 5:

- CAR Causal Analysis and Resolution
- OPM Organizational Performance Management.