

Group#: _____

I. Create accounts of users; login, logout.

II. User functionality

- ☐ let people search for flights
 - ☐ one way
 - ☐ round-trip
 - ☐ flexible date/time
- ☐ sort flights by different criteria (price, take-off time, landing time)
- ☐ filter the list of flights by various criteria (price, number of stops, airline)
- ☐ let customers make flight reservations
- ☐ let customers cancel their flight reservations (if it is business or first class)
- ☐ let customer enter the waiting list if the flight is full
- ☐ a user should be able to:
 - ☐ view all the past reservations with their details
 - ☐ view all the upcoming reservations with their details

III. Admin/Customer Representative

☐ Admin (create an admin account ahead of time)

- ☐ Add, Edit and Delete information for a customer representative or customer
- ☐ Obtain a sales report for a particular month
- ☐ Produce a list of reservations by flight number or by customer name
- ☐ Produce a summary listing of revenue generated by a particular flight, airline, or customer
 - ☐ Find out which customer generated most total revenue
 - ☐ Produce a list of most active flights (most tickets sold)
 - ☐ Produce a list of all flights for a given airport

☐ Customer representative

- ☐ Make flight reservations on behalf of users
- ☐ Edit flight reservations for a customer
- ☐ Add, Edit, Delete information for
 - ☐ aircrafts
 - ☐ airports
 - ☐ flights
- ☐ retrieve a list of all the passengers who are on the waiting list of a particular flight