

# Christian Chicas

West New York, NJ

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## PROFESSIONAL SUMMARY

Recent hands-on experience in the NJIT Software Development program in Python, Java, JavaScript/Node.js, React, and some overall front-end and back-end programming. Eager to continue to learn more and grow regarding programming and the tools required. Very focused when working on multiple projects and motivated to see them fully completed.

## EDUCATION

New Jersey Institute of Technology

**Software Development Certificate**

Courses: Front-End Development, Back-End Development, Software Engineering

Newark, NJ

October 2021-July 2022

Montclair University

**Computer Science and General Education courses taken**

Montclair, NJ

August 2018 and April 2021

## SKILLS PROFILE

**Development Technologies:** Python, Java, JavaScript (Node.js), TypeScript, React, Redux, Express, HTML, CSS, SQL

**Databases:** MongoDB, PostgreSQL

**Personal Skills:** Strong Communication, Time Management, Teamwork and Independent work, Active Listener, Observant, Patient

## PROJECT EXPERIENCE

**Tile Matcher Game** | NJIT | <https://github.com/ChrisChicas/Tile-Matcher-Game>

January-February 2022

- Built a tile memory matching game using HTML, JavaScript & CSS which has three difficulties and no need to refresh the browser to play between them.
- Created and implemented assets into the game that work in tandem with core game mechanics such as flipping and matching tiles.

**TechKnows** | NJIT | <https://github.com/ChrisChicas/TechKnows>

July 2022

- Created a restaurant reviewer app using Node.js, MongoDB, Express & Express React Views to allow users to create, view, update, or delete existing restaurants.
- Applied similar functionality to rants/reviews, which can be, created seen & deleted within a restaurant's detail page, along with an overall restaurant star rating

**Python-Treasure-Chest** | <https://github.com/ChrisChicas/Python-Treasure-Chest>

November-December 2022

- Wrote a monolithic Python and Flask password manager/overall information storage app that implemented user authentication/authorization, password hashing, session functionality, and CRUD operations.
- Connected and updated a Postgres database with tables and formed relationships between them as required.

## ADDITIONAL TRAINING OR EXTRA-CURRICULAR ACTIVITIES

**HackerRank**

August 2022-Present

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## PROFESSIONAL EXPERIENCE

Target, North Bergen, NJ

June 2019-December 2019

### **Guest Advocate**

Developed customer service & organizational skills by, managing cash registers and processing transactions, providing solutions and alternatives to customer problems, and organizing workstations frequently, including handling customer returns and general forgotten/unwanted items.

- Creating a positive customer experience by utilizing an empathetic approach, patience, and active listening to understand the customer's concerns and situation, allowing for timely and effective resolution, thus increasing customer satisfaction and loyalty.
- Validated and managed customer returns by inspecting merchandise while maintaining and organizing inventory in appropriate locations which decreased loss and shrinkage.
- Ability to turn negative customer experiences around by remaining calm and positive under pressure and actively listening to customers' concerns while providing quick resolutions.
- Communicated and collaborated with a team to ensure a seamless workflow, and positive customer/work experience.

Town of West New York, West New York, NJ

June 2017-September 2018

### **Summer Camp Counselor** | Seasonal

Exercised strong teamwork & communication skills by communicating with other camp counselors to plan/organize daily activities, resolving any issues between campers, and working to ensure everything ran smoothly day-to-day.

- Oversaw and instructed campers during activities ensuring a safe and fun environment.
- Offered a welcoming approach while exercising patience and active listening when handling campers' concerns.
- Ensured campers followed the schedule and were where they needed to be by keeping them focused on activities.
- Organized and sanitized activity areas to prepare for campers, thus creating a clean and safe environment.