

### PROFILE

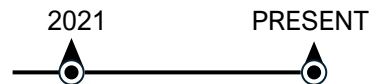
Passionate IT and transformation leader with over a decade of experience driving enterprise architecture and strategic transformation in complex, international retail environments.

Proven success in leading cross-functional teams, shaping global architecture frameworks, and delivering innovative, data-driven solutions that unlock organisational value. Highly experienced in customer-centric design, stakeholder engagement, and enterprise-wide change delivery, with a strong foundation in Agile and traditional programme management.

### CORE COMPETENCIES

- Enterprise & Solution Architecture Framework development
- Strategic Leadership
- Alignment across business domains
- Executive-level stakeholder engagement
- Capability roadmapping
- Operating model design
- Delivery of enterprise-scale initiatives across sectors
- Architecture governance
- Longterm tech. strategy, architecture roadmapping, planning, and tool evaluation
- Agile, Waterfall, and hybrid delivery
- Managing remote teams

### PROFESSIONAL EXPERIENCE



#### Accenture Ltd – London, UK

Manager – Capability Lead / Enterprise Architect

- Consulted on architecture strategies for large clients across retail, finance, technology and public sector
- Delivered target architectures centered around various platforms and technologies including AWS, Azure, Adobe, Salesforce, SAP
- Led a cross-functional team of 20+ as capability lead for Adobe Experience Platform for the Accenture Adobe Business Group
- Supported sales of 100M+ USD/Year consulting services and operational support contracts
- Partnered global retail and banking clients on digital and data architecture from strategy and planning to implementation and support
- Headed the implementation of a transformation to an event-driven architecture based on AWS technology for a large healthcare client



#### Accenture GmbH – Berlin, Germany

Manager – Experience Architect / Capability Lead

- Built a successful team of 6 Experience Architects responsible for providing digital architecture consultation to all teams across Adobe Interactive in Europe; providing strategy consultation, solution design services and supporting subsequent implementations
- Consulted on architectures centered around Customer Experience and Data Platforms for clients in retail, automotive and technology sectors
- Supported sales of ~40M EUR/Year consulting services and operational support contracts

# CHRIS CLEMENTS

## PROFESSIONAL EXPERIENCE (CONTINUED)

### TECHNICAL SKILLS

- **Architecture:** ArchiMate 3.0, TOGAF ADM, SAFe
- **Process Modelling:** BPMN 2.0
- **Cloud & Platforms:** AWS, Azure, GCP, Kubernetes, Terraform
- **Coding Languages:** PHP, Python, JavaScript, Kotlin, HTML, CSS, SQL
- **Delivery & Collaboration:** Jira, Confluence, GitHub, Miro, Mural, Zoom, Teams, Slack
- **Data:** PowerBI, Tableau
- **Other Tools:** Signavio, Lucidchart, LeanIX, GCP, Archi
- **Languages:** English (Native), German (CEFR B1), French (Basic)
- APM Certified Project Manager
- Certified SAFe® 5 Agilist
- Professional Scrum Master

### EDUCATION

- **University of Leicester**  
BSc (Hons) Economics, 2:1
- **King Edward VI College**  
A-Levels:
  - Chemistry (B),
  - Mathematics (B),
  - Physics (B)
- **Higham Lane School:**  
13 GCSEs (A\*–C), including:
  - Mathematics (A\*),
  - English (A),
  - Science (A\*)

### STRENGTHS\*

- Ideation
- Strategic
- Activator

\*Full CliftonStrengths report available on request

2014

2019

#### **ALDI International Services GmbH – Düsseldorf, Germany**

Domain IT Expert - Customer Interaction

- Designed and aligned global data architecture frameworks to unify regional operations and enable advanced analytics
- Led multiple enterprise-scale initiatives, including the global implementation of Adobe Analytics Cloud
- Provided architectural oversight to harmonize processes, data, and tools across over a dozen international markets
- Supported the global transformation programme by standardising architecture governance and delivery approaches
- Developed and maintained global CI capability roadmaps and architecture patterns
- Orchestrated the delivery of analytical capabilities to ALDI's global markets
- Unified data models, reporting structures, and business intelligence frameworks
- Enabled cross-country efficiencies and empowered insight-driven decision-making
- Acted as a trusted advisor to global IT leadership on Customer Interaction (CI) technology and strategy
- Ensured successful delivery of scalable, future-proof solutions that underpin ALDI's global strategic goals

2011

2014

#### **Walter Tipper Ltd. – Lichfield, UK**

Business Systems Manager

- Designed and enforced data governance and enterprise architecture frameworks
- Oversaw end-to-end delivery of ERP and accounting systems (Epicor ERP, Microsoft Dynamics)
- Introduced Agile methodology into system development and continuous improvement processes
- Defined and implemented the company's IT and data strategy
- Realised operational efficiencies through the implementation of forecasting tools and inventory system redesign