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**SEMESTER / BRANCH**: V/COMPUTER Engineering

**SUBJECT**: Software Engineering (CSC502)/ First Assignment

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Recognizing software requirements is of paramount significance in the software engineering process for several reasons:

- 1 . \*\*Customer Satisfaction:\*\* Identifying and understanding software requirements is crucial for ensuring that the final product meets the needs and expectations of the endusers or customers. This is fundamental for achieving customer satisfaction, which is a primary goal in software development.
- 2 . \*\*Scope Management:\*\* Properly defined software requirements help in defining the scope of the project. This ensures that the development team and stakeholders have a clear understanding of what the software will and will not do. This, in turn, helps manage project expectations, avoid scope creep, and stay on track with project goals and timelines.
- 3 . \*\*Resource Allocation:\*\* Recognizing software requirements aids in resource allocation, including budgeting, staffing, and infrastructure. It allows organizations to allocate resources more efficiently and avoid overinvestment or underinvestment in the project.
- 4. \*\*Risk Management:\*\* Understanding the software requirements enables teams to identify potential risks and challenges early in the project. This allows for the development of risk mitigation strategies and contingency plans, reducing the likelihood of project failure.
- 5. \*\*Design and Development:\*\* Software requirements serve as the foundation for the design and development phases. They guide architectural decisions, database design, coding, and testing. Without well-defined requirements, it's challenging to create a system that fulfills the desired functionality.
- 6. \*\*Communication and Collaboration:\*\* Clear and well-documented requirements facilitate effective communication and collaboration among team members, stakeholders, and users.

It provides a common language for discussing the project's goals and functionalities, reducing misunderstandings and conflicts.

- 7 . \*\*Quality Assurance:\*\* Requirements provide the criteria for quality assurance and testing. Test cases and validation procedures are derived from the requirements, ensuring that the software functions correctly and reliably.
- 8 . \*\*Change Management:\*\* As project requirements evolve or change, having a clear understanding of the original requirements helps in managing and implementing changes. This is crucial for maintaining the project's integrity and avoiding unintended consequences.
- 9 . \*\*Documentation:\*\* Properly recognized software requirements result in comprehensive documentation, which serves as a reference for future maintenance and updates. It helps subsequent development teams understand the system and its intended behavior.
- 10 . \*\*Compliance and Regulations:\*\* In some industries, adherence to specific regulations and standards is mandatory. Recognizing requirements is essential to ensuring compliance with these standards, which can have legal or financial implications.

In summary, recognizing software requirements is the foundation upon which successful software development is built. It ensures that the software aligns with user needs, supports effective project management, and provides a roadmap for the design, development, and testing phases. Failure to recognize and document software requirements can lead to project failure, customer dissatisfaction, and wasted resources.

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Various process models are used in software development to guide the project from inception to completion. These models define the steps, activities, and phases involved in the software development life cycle. Here are the main characteristics of some common process models:

#### 1. \*\*Waterfall Model:\*\*

- \*\*Sequential:\*\* The Waterfall model follows a linear and sequential approach, with each phase (requirements, design, implementation, testing, deployment, maintenance) completed before moving on to the next.
  - \*\*Rigidity:\*\* Changes are difficult to incorporate once a phase is completed.
- \*\*Well-defined Requirements:\*\* Suitable for projects with well-defined and stable requirements.
  - \*\*Documentation-Intensive:\*\* Emphasizes extensive documentation at each phase.

## 2 . \*\*Iterative Model:\*\*

- \*\*Repetitive:\*\* The project is divided into smaller iterations or cycles. Each iteration goes through all phases of the software development life cycle.
- \*\*Feedback:\*\* Allows for feedback and adaptation, making it suitable for projects with evolving or unclear requirements.

- \*\*Prototyping:\*\* Often incorporates prototyping to refine requirements and design.
- \*\*Flexibility:\*\* More adaptable to changes and customer feedback.

#### 3. \*\*Incremental Model:\*\*

- \*\*Divided Functionality:\*\* The project is divided into smaller, manageable portions or increments.
- \*\*Each Increment is a Mini Waterfall:\*\* Each increment follows a linear Waterfall-like model.
- \*\*Integration:\*\* After each increment, the components are integrated to build a complete system.
  - \*\*Early Delivery:\*\* Allows for early delivery of partial but usable software.

### 4. \*\*V-Model (Validation and Verification Model):\*\*

- \*\*Verification and Validation:\*\* Emphasizes the importance of verification (checking that each phase meets its requirements) and validation (checking that the software meets user needs) activities in parallel.
- \*\*Relationship to Waterfall:\*\* Similar to the Waterfall model but with a strong focus on testing and quality assurance.
- \*\*Phases:\*\* Corresponding phases in validation and verification are linked (e.g., requirements and testing).

## 5 . \*\*Spiral Model:\*\*

- \*\*Risk-Driven:\*\* Focuses on risk assessment and management. Each iteration is a cycle that starts with risk analysis.
- \*\*Prototyping and Testing:\*\* Includes prototyping, design, and testing within each cycle.
- \*\*Iterative and Incremental:\*\* Combines elements of iterative and incremental development with a strong emphasis on managing risks.

# 6 . \*\*Agile Model:\*\*

- \*\*Collaboration and Customer-Centric:\*\* Agile methodologies (e.g., Scrum, Kanban) prioritize collaboration, flexibility, and customer feedback.
- \*\*Iterative and Incremental:\*\* Development occurs in short, time-boxed iterations or sprints.
  - \*\*Adaptability:\*\* Easily accommodates changing requirements and priorities.
- \*\*Empowers Teams:\*\* Teams have autonomy in decision-making and are self-organizing.

### 7 . \*\*DevOps Model:\*\*

- \*\*Integration of Development and Operations:\*\* Focuses on the collaboration and integration of development and IT operations teams to achieve a faster, more reliable, and automated software delivery process.
- \*\*Continuous Integration/Continuous Deployment (CI/CD):\*\* Emphasizes automation and continuous delivery of software.
- \*\*Feedback Loops:\*\* Incorporates feedback loops for improvement throughout the software development and deployment lifecycle.

These process models offer different approaches to managing software development projects, each suited to different project types and organizational needs. The choice of the model depends on factors like project complexity, requirements stability, and the organization's culture and goals.

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The Capability Maturity Model (CMM) is a framework designed to improve and assess the maturity of an organization's software development processes. It primarily contributes to improving software development processes in the following ways:

- 1. \*\*Process Standardization:\*\* CMM encourages organizations to standardize and document their software development processes. This leads to greater consistency and predictability in project outcomes. Teams follow established procedures and best practices, reducing the chances of errors and delays.
- 2 . \*\*Continuous Improvement:\*\* CMM promotes a culture of continuous process improvement. It involves the ongoing assessment and refinement of processes. This iterative approach ensures that processes evolve to meet changing requirements and challenges.
- 3 . \*\*Risk Reduction:\*\* By implementing standardized and well-documented processes, CMM helps identify and mitigate risks early in the software development life cycle. This proactive approach minimizes the likelihood of project failures, budget overruns, and missed deadlines.
- 4. \*\*Efficiency and Effectiveness:\*\* CMM emphasizes efficiency in software development. By defining, measuring, and optimizing key process indicators, organizations can streamline their workflows and allocate resources more effectively, reducing waste and increasing productivity.
- 5 . \*\*Quality Assurance:\*\* CMM places a strong emphasis on quality throughout the development process. Quality is not just about the final product but is built into the process at every stage. This leads to a reduction in defects and a more robust final product.
- 6 . \*\*Predictability:\*\* As organizations advance through CMM levels, they become more capable of predicting project outcomes, including delivery timelines and costs. This is vital for planning and managing projects effectively.
- 7. \*\*Resource Management:\*\* CMM helps organizations better allocate their resources, both in terms of personnel and budgets. With optimized processes, organizations can make more informed decisions about where to invest resources for maximum impact.
- 8 . \*\*Customer Satisfaction:\*\* As organizations implement higher CMM levels, their processes become more mature, which often results in products that better meet customer expectations. This leads to improved customer satisfaction, which is essential for repeat business and positive referrals.

- 9. \*\*Competitive Advantage:\*\* Higher CMM levels are seen as a mark of quality and process maturity. Organizations that achieve higher maturity levels are often better positioned to compete effectively in their industry.
- 10. \*\*Benchmarking and Assessment:\*\* CMM provides a structured framework for self-assessment and benchmarking against industry best practices. This helps organizations identify areas where improvement is needed and set targets for future growth.
- 11. \*\*Knowledge Sharing:\*\* CMM encourages the sharing of knowledge and best practices within the organization. This leads to a more knowledgeable and skilled workforce, which is essential for successful software development.
- 12. \*\*Customization:\*\* CMM allows organizations to adapt and customize their processes to suit their specific needs and goals. It's not a one-size-fits-all approach but a framework that can be tailored to an organization's unique context.

In summary, the Capability Maturity Model is a valuable tool for organizations looking to improve their software development processes. By focusing on process standardization, continuous improvement, and a commitment to quality, CMM helps organizations become more efficient, reduce risks, and ultimately deliver better software products to their customers.

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Prescriptive process models and evolutionary process models are two different approaches to managing and guiding software development projects. Here are the key differences between these two types of process models:

\*\*Prescriptive Process Models:\*\*

- 1. \*\*Predictive Nature:\*\* Prescriptive process models are often predictive in nature. They aim to define the entire software development process at the project's outset, from requirements gathering to deployment and maintenance.
- 2. \*\*Rigidity:\*\* They tend to be more rigid and structured, with a clear and predetermined sequence of phases and activities. Changes to the project plan are often discouraged or come at a high cost.
- 3. \*\*Requirements Stability:\*\* Prescriptive models assume that project requirements are stable and well-understood at the beginning. These requirements are expected to remain relatively unchanged throughout the project.
- 4. \*\*Emphasis on Planning:\*\* There is a heavy emphasis on upfront planning, including detailed documentation, scheduling, and resource allocation. Project plans are expected to be adhered to as closely as possible.

- 5. \*\*Waterfall Model:\*\* The Waterfall model is a classic example of a prescriptive model. It divides the project into distinct phases (requirements, design, implementation, testing, deployment) with strict, sequential progress from one phase to the next.
- 6. \*\*High Overhead:\*\* Prescriptive models often have a high administrative overhead due to extensive documentation and planning requirements.

\*\*Evolutionary Process Models:\*\*

- 1. \*\*Adaptive Nature:\*\* Evolutionary process models are adaptive and flexible. They recognize that software development is often subject to changing requirements, and they are designed to accommodate such changes.
- 2. \*\*Iterative and Incremental:\*\* These models employ an iterative and incremental approach, breaking the project into smaller cycles or increments. Each iteration typically includes requirements gathering, design, implementation, testing, and review.
- 3. \*\*Changing Requirements:\*\* Evolutionary models acknowledge that project requirements are subject to change, and they embrace this reality. Changes can be accommodated in subsequent iterations without major disruption.
- 4. \*\*Customer Feedback:\*\* These models often involve customer or stakeholder feedback, allowing for adjustments based on their evolving needs and preferences.
- 5. \*\*Agile Model:\*\* Agile methodologies, such as Scrum and Kanban, are examples of evolutionary process models. They prioritize collaboration, adaptability, and customer feedback throughout the development process.
- 6. \*\*Reduced Upfront Planning:\*\* While there is still planning in evolutionary models, it is less extensive and less rigid than in prescriptive models. The focus is on adapting to emerging information and feedback.
- 7. \*\*Faster Delivery:\*\* Evolutionary models can lead to faster delivery of smaller, usable increments of the software, providing value to the customer earlier in the development process.
- 8. \*\*Lower Overhead:\*\* These models generally have lower administrative overhead because they prioritize working software over extensive documentation.

In summary, the main difference between prescriptive and evolutionary process models lies in their approach to change and adaptability. Prescriptive models are better suited for projects with well-defined and stable requirements, while evolutionary models are designed to handle projects where requirements may evolve or are not fully known at the outset. Evolutionary models are typically more flexible and responsive to change, making them a popular choice for modern software development.

#### 1. \*\*Waterfall Model:\*\*

- \*\*Well-Defined Requirements:\*\* When the project's requirements are clear, stable, and unlikely to change significantly, the Waterfall model is suitable. For example, building a simple website with fixed specifications may benefit from this model.

# 2. \*\*Agile Model (e.g., Scrum):\*\*

- \*\*Dynamic or Evolving Requirements:\*\* When the project requirements are expected to change or are not fully understood at the outset, Agile methodologies like Scrum are a good fit. Software projects that require frequent iterations and customer feedback, such as developing a mobile app or an e-commerce website with rapidly changing market demands, benefit from Agile approaches.

## 3. \*\*V-Model (Validation and Verification Model):\*\*

- \*\*High Emphasis on Testing:\*\* In projects where extensive testing and validation are critical, such as safety-critical software development (e.g., in the aviation or medical device industries), the V-Model is preferred. It ensures rigorous testing and validation activities in parallel with development phases.

#### 4 . \*\*Incremental Model:\*\*

- \*\*Early Delivery of Key Features:\*\* For projects that require the early delivery of specific features or functionalities to meet user or market demands, an Incremental model is a good choice. For instance, in developing a content management system, delivering basic content creation and management functionality early may be advantageous.

### 5. \*\*Spiral Model:\*\*

- \*\*High-Risk Projects:\*\* Projects with high levels of risk, such as those involving cuttingedge technologies or complex solutions, can benefit from the Spiral model. It focuses on risk assessment and management, which is valuable when the outcome is uncertain.

#### 6 . \*\*DevOps Model:\*\*

- \*\*Continuous Integration and Deployment:\*\* For projects that require frequent updates and continuous integration, like web services or cloud-based applications, the DevOps model is a natural choice. It emphasizes automation and continuous delivery.

### 7. \*\*Rapid Application Development (RAD):\*\*

- \*\*Short Timeframes:\*\* When there's a need to develop software quickly, often to meet tight deadlines, RAD is a suitable choice. Prototyping and iterative development can help achieve faster results. For instance, building a proof-of-concept for a new software product.

#### 8. \*\*Big-Bang Model:\*\*

- \*\*Small, Low-Impact Projects:\*\* For small, simple projects with minimal impact, such as creating a personal blog or a non-critical mobile app, a simple Big-Bang model (no formal process) can be sufficient.

### 9 . \*\*Kanban:\*\*

- \*\*Workflow Optimization:\*\* In situations where the primary concern is optimizing workflow and managing work in progress, Kanban is a suitable choice. It's often used in

project management to streamline development processes, especially in support and maintenance work.

It's important to note that hybrid approaches, combining elements from different process models, are often used to tailor the development process to the specific needs of a project. The choice of a process model should consider project characteristics, customer requirements, and the team's familiarity with the chosen model.

\*\*Waterfall Model:\*\*

\*Project Planning:\*

- 1. \*\*Detailed Planning:\*\* Waterfall requires extensive planning at the beginning of the project. The entire project is divided into distinct phases, and each phase's requirements and deliverables are defined upfront.
- 2. \*\*Sequential Phases:\*\* Phases proceed in a strict sequential order, with one phase only starting after the previous one is complete. This approach requires a comprehensive project plan at the outset.

\*Progress Tracking:\*

- 1. \*\*Limited Flexibility:\*\* Waterfall lacks flexibility in adapting to changing requirements.

  Once a phase is complete, it is challenging and costly to make changes.
- 2. \*\*Milestones:\*\* Progress is tracked through defined milestones, often based on phase completion. However, tracking doesn't typically include frequent intermediate iterations or customer involvement.
- 3. \*\*Documentation:\*\* Extensive documentation is used to track progress, with comprehensive specifications and design documents for each phase.

\*\*Agile Methodologies (e.g., Scrum):\*\*

\*Project Planning:\*

- 1. \*\*Adaptive Planning:\*\* Agile methodologies embrace change and adaptability. Initial planning is less detailed, and the project is divided into short iterations or sprints, each typically lasting two to four weeks.
- 2. \*\*Prioritization:\*\* Planning involves prioritizing requirements and features based on customer feedback and market needs, with flexibility to adjust the plan at the end of each iteration.

\*Progress Tracking:\*

1 . \*\*High Flexibility:\*\* Agile is highly flexible and accommodates changing requirements. After each iteration, changes can be made based on customer feedback and evolving priorities.

- 2 . \*\*Frequent Customer Involvement:\*\* Customer feedback is an integral part of the process, allowing for continuous progress tracking and course corrections.
- 3. \*\*Incremental Deliveries:\*\* Progress is tracked through incremental deliveries of working software at the end of each sprint, enabling the customer to see tangible results.
- 4. \*\*Light Documentation:\*\* Agile relies on lightweight documentation, emphasizing working software over extensive documentation for tracking progress.

### \*\*Comparison:\*\*

### 1. \*\*Planning Approach:\*\*

- Waterfall emphasizes comprehensive upfront planning, while Agile focuses on adaptive and iterative planning, accommodating changes during the project.

## 2. \*\*Flexibility:\*\*

- Waterfall is inflexible, making it challenging to accommodate changes after the project has started. Agile is highly flexible, allowing changes at the end of each iteration.

#### 3. \*\*Customer Involvement:\*\*

- Waterfall typically has limited customer involvement until the final product is delivered. Agile encourages continuous customer involvement and feedback throughout the project.

## 4. \*\*Progress Tracking:\*\*

- Waterfall tracks progress based on phase completion and formal milestones. Agile tracks progress through incremental deliveries and customer feedback.

#### 5. \*\*Documentation:\*\*

- Waterfall relies on extensive documentation at each phase. Agile prefers lightweight documentation, focusing on working software and face-to-face communication.

In summary, the Waterfall model emphasizes comprehensive upfront planning and rigid phase-based progress tracking, whereas Agile methodologies prioritize adaptability, customer involvement, incremental deliveries, and flexibility in project planning and progress tracking. The choice between the two depends on project characteristics, customer requirements, and the level of flexibility and customer involvement desired.

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To evaluate the efficiency and effectiveness of Waterfall, Agile (both Scrum and Kanban) methodologies in terms of development speed, adaptability to change, and customer satisfaction, you can use various process metrics. Here's how each methodology may be assessed:

#### \*\*Waterfall:\*\*

#### 1. \*\*Development Speed:\*\*

- \*\*Cycle Time:\*\* Measure the time it takes from project initiation to product delivery. In Waterfall, this is usually longer, as each phase must complete before moving to the next.

- \*\*Defect Rate:\*\* High defect rates can indicate that the development process is slower, as fixing defects may cause delays.

### 2. \*\*Adaptability to Change:\*\*

- \*\*Change Request Metrics:\*\* Track the number of change requests and the time and cost required to implement them. In Waterfall, changes tend to be costly and time-consuming.

#### 3. \*\*Customer Satisfaction:\*\*

- \*\*Post-Implementation Surveys:\*\* Gather feedback from customers or end-users after product delivery to assess their satisfaction with the final product.

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**Agile (Scrum):**
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### 1 . \*\*Development Speed:\*\*

- \*\*Sprint Velocity:\*\* Measure the amount of work completed in each sprint. A consistent increase in velocity can indicate development speed.
- \*\*Lead Time:\*\* Calculate the time it takes to implement a feature from its initial request. Agile, and Scrum, in particular, typically have shorter lead times.

## 2. \*\*Adaptability to Change:\*\*

- \*\*Change Request Handling:\*\* Track how quickly and efficiently change requests are accommodated within sprints.
- \*\*Burndown Charts:\*\* Observe burndown charts to assess the team's ability to adapt to changing priorities during sprints.

### 3 . \*\*Customer Satisfaction:\*\*

- \*\*Sprint Reviews:\*\* Gather feedback from stakeholders during sprint reviews to gauge their satisfaction with the incremental releases.

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**Agile (Kanban):**
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### 1. \*\*Development Speed:\*\*

- \*\*Cycle Time:\*\* Measure the time it takes for a work item to move from the "To Do" column to the "Done" column on the Kanban board.
- \*\*Throughput:\*\* Calculate the number of work items completed within a specific time frame.

# 2 . \*\*Adaptability to Change:\*\*

- \*\*Work in Progress (WIP) Limits:\*\* Monitor how well the team adjusts WIP limits to accommodate changes in priorities or resource availability.
- \*\*Blocked Items:\*\* Track the frequency and duration of items that become blocked, indicating adaptability challenges.

# 3. \*\*Customer Satisfaction:\*\*

- \*\*Lead Time:\*\* Measure the time it takes from a customer request to the delivery of a feature or product increment. Shorter lead times are often associated with higher customer satisfaction.

- \*\*Cumulative Flow Diagram:\*\* Analyze the flow of work items on the Kanban board to identify bottlenecks that may affect customer satisfaction.

In all cases, it's crucial to gather and analyze data continuously over multiple projects or iterations to establish meaningful benchmarks. The metrics should be tailored to the specific needs and goals of the organization and adjusted as necessary to improve efficiency, adaptability, and customer satisfaction.