

PRCO204HK Hotel Room Booking System Fact Sheet - Group 2

Product Features

The system would allow customers to check different types of hotel rooms, review booking status and reserve hotel rooms regarding their preferred date and period.

After they have made the choice, they would have to input basic information and join the membership before the booking was made.

Customers who joined the membership and booked the room would receive a confirmation from the hotel for a success booking or any notifications by email.

Afterwards, the customer would be able to manage their bookings such as cancellation or any other changes using the online system.

SUPPORT MULTIPLE BROWSERS

Besides, customers could make use of the online chatroom system to direct chat with hotel staffs in case of any assistance needed.

SUPPORT MULTIPLE PLATFORMS MOBILE AND OTHER DEVICES

The administrator can customize the pictures of the hotel and the room types available for selections. They could review, confirm and cancel customer bookings in the system. They can also make use of the online chatroom to interact with customers.



Clear, Simplified Booking Process, Booking could be done in minutes



Email confirmation supported

Chat room Features instance and missed message



Multiple user security levels



Ease of management, system administration could be done by simple clicks



Security enhanced to protect most of the common attacks