CHRISTOPHER KRAMER

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PROFILE

IT Professional with previous experience focused on customer obsession, deep diving with attention to detail, and ownership of responsibilities. Seeking to enter the Software Development field, applying the skills and knowledge I have obtained to make an impact within client and server systems.

EDUCATION

Centriq Training, Leawood, KS

June 2016 to September 2016

Coding Bootcamp specialized in C#/.NET Framework. Fulltime course lasting 4 months, 40 hrs/per week.

University of Kansas, Overland Park, KS

March 2020 to August 2020

Training course focused in fullstack development including javascript, jQuery, Node.js, Mongo, React

LaunchCode, Remote

June 2020 to Present

Curriculum primarily in javascript during Unit One, includes C#/.NET Framework in Unit Two.

PROFESSIONAL EXPERIENCE

Amazon, Kansas City, Missouri

August 2017 to June 2020

On Road Shift Assistant (Tier 3)

- Managed inbound dock for receiving, trailer inspection, and material handling. Handles dock clerk tasks and material organization, fulfilling safety regulations at all times.
- Assisted in managing 200 associates in daily objectives included delivering daily feedback on performance, presenting data to leadership team on areas of improvement and successes.
- Led shift in quality standards that applied to over 2,000 employees. Constantly deep-dived data for what can be improved in teams, as well as walking senior leadership through processes and what can be run more efficiently.

ACH Foam Technologies, Kansas City, Kansas

August 2014 to April 2016

Quality Representative (Department Lead)

- Responsible with leading Kansas City team forward in quality standards as well as fulfilling customer experience through consistent communication between clients and management team.
- Operated steam machines that would deliver custom quality parts to meet customer expectations, responsible for any issues or metrics that were below standard.
- Tasked with daily reports that were shared in weekly management meetings. Led Quality department and Continuous Improvement Projects to lead Kansas City facility to success.

United States Army, Kansas City, Missouri

October 2008 to January 2013

Combat Engineer

- Took part in combat operations that required situational awareness as well as constant adjustments to achieve team success. Constant communication with other team members to fulfill mission objectives.
- Responsible for route clearance operations. Tasks include locating explosive device wires for the safety of the convoy and country civilians.
- Daily responsibilities in weapon and vehicle functionality as well as team building exercises and operation evaluation.