

Chris Manfredi

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SKILLS

- **Technical:** Proficiency with Tableau, JMP, Weka, RStudio and Microsoft Office Suite (Word, Excel, Access, Project), SQL, R, C++.
Java
- **Interpersonal:** Leadership, Team Player, Conflict Resolution, Adaptability, Creative Thinking, Active Listener, Enthusiastic Learner, Negotiation, Persuasion

EDUCATION

University of Connecticut

Bachelor's of Science, Major in Business Data Analytics

- Cumulative GPA: 3.423/4.0

May, 2021

Waterbury, CT

WORK EXPERIENCE

Texas Roadhouse

Server

Nov. 2019 – Present

Danbury, CT

- Served lunch and dinner to 50-100 guests per shift at a national chain restaurant.
- Swiftly and successfully resolved conflict resulting in customer satisfaction 100% of the time.
- Maintained and enforced strict cleanliness and social distancing policies regarding the COVID-19 outbreak to ensure both employee safety and customer satisfaction.

United States Marine Corps - Reserve

Infantry Rifleman

May 2016 – Present

Plainville, CT

- Lead and commanded a fire team of Marines through several training environments designed for combat operations.
- Maintained a high level of critical thinking and operational awareness in stressful, fast-paced environments.
- Operated and implemented various infantry weapons and squad fire and maneuver tactics.

Marketplace Kitchen and Bar

Food Runner

Nov 2017 – Aug 2019

Newtown, CT

- Delivered friendly and efficient service to ensure 100% guest satisfaction while dining at the restaurant.
- Trained new employees on menu options and day to day operations at the restaurant.
- Maintained knowledge of current menu items, garnishes, ingredients, and preparation methods.

VOLUNTEER WORK AND PROJECTS

Hands on Hartford

- Helped create a database to efficiently organize and catalog volunteers for the non-profit organization.
- Set up queries for employees to easily gather volunteer records that meet the organizations needs for each individual project.
- Created a relational database to link volunteer records across multiple datasets.

Uconnect

- Designed an app for the University of Connecticut to use to better advertise and track school events.
- Winner of the OPIM 3103 class competition