

# Christopher Munn

Independent Systems & Cloud Infrastructure Consultant | Microsoft Certified Professional | Specializing in Automation, Security, and Hybrid Cloud Transformation

📍 London W11 1AY, United Kingdom | 📞 0771 596 1218 | @ chris.munn@outlook.com |  
🔗 <https://www.github.com/chrismunnpS> | <https://www.linkedin.com/in/chrismunnp/> | 🇬🇧 Nationality: British

## Professional Summary

Accomplished Senior Systems Administrator with over 15 years of experience architecting, securing, and optimizing Microsoft-based enterprise and hybrid cloud infrastructures. Demonstrated expertise in modernizing legacy systems, enhancing virtualisation performance, and driving automation through PowerShell and Azure technologies. Holds multiple Microsoft certifications (AZ-104, SC-900, MS-900, AZ-900), with a proven record of excellence in Exchange, Active Directory, and VMware administration. Recognized for aligning IT strategy with organizational goals, reducing operational risk, and delivering scalable, high-availability solutions that elevate performance and resilience.

## Skills

Microsoft infrastructure management	Backup and disaster recovery planning
Messaging and collaboration technologies	Network and systems security operations
Virtualisation and cloud platforms	IT governance and regulatory compliance
Cybersecurity and identity administration	Infrastructure integration and optimization
Automation and scripting solutions	Technical leadership and mentorship

## Work History

Independent Projects & Professional Development	05/2024 - Current London, United Kingdom
<ul style="list-style-type: none"><li>Developed and published enterprise-grade PowerShell automation scripts on GitHub to streamline onboarding, offboarding, and Active Directory health monitoring, reducing manual workload by 70%, and improving system reliability.</li><li>Built and maintained a Hybrid Infrastructure Lab, integrating Active Directory, Azure AD, Intune, and Exchange Online, enabling secure simulation of enterprise hybrid environments for testing and optimization.</li><li>Created and shared open-source IT administration tools and process documentation with the global technical community, promoting automation best practices, and secure infrastructure deployment standards.</li><li>Tested and validated hybrid cloud and identity management frameworks to ensure compliance with Microsoft Azure governance, Conditional Access, and security baseline configurations.</li><li>Earned multiple Microsoft certifications (AZ-104, SC-900, MS-900, AZ-900), demonstrating a strong commitment to continuous learning and applied technical excellence in cloud administration and automation.</li></ul>	

Work History

United Grand Lodge of England

11/2014 to 05/2024

Senior Systems Administrator

London, United Kingdom

- Engineered and executed a multi-phase Microsoft Exchange migration (2010 → 2019) with hybrid Exchange Online integration for 500+ users, achieving zero downtime, and reducing maintenance costs by 20%.
- Automated Active Directory user provisioning and deprovisioning using PowerShell, cutting setup time by 75%, eliminating manual errors, and enhancing operational efficiency.
- Modernized virtual infrastructure across VMware vSphere and Hyper-V platforms (6.x → 7.x), increasing VM density by 30%, and reducing host failure rates by 20%.
- Designed and implemented a robust disaster recovery and backup framework using Veeam and Rapid Recovery, consistently maintaining  $RTO \leq 4$  hours and  $RPO \leq 15$  minutes, in compliance with enterprise standards.
- Strengthened endpoint security by deploying Palo Alto XDR across enterprise systems, achieving a 40% reduction in phishing and malware incidents, and improving first-call resolution by 25% through staff mentorship and escalation support.

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04/2010 - 08/2013

IT Systems Administrator

Atlanta, GA, United States

- Administered and maintained Active Directory and Group Policy Objects (GPO) for over 250 users across three international offices (Atlanta, The Hague, and Moscow), ensuring secure and consistent identity management.
- Developed and implemented a standardized laptop imaging and deployment framework, reducing system rollout time from one day to under four hours, and accelerating employee onboarding.
- Consolidated decentralized PST-based mail systems into a centralized Microsoft Exchange environment, improving data governance, strengthening compliance, and cutting restore times by 60%.
- Deployed and configured VOIP and softphone solutions across multiple sites, enhancing communication reliability and lowering telecom costs by 30%.
- Automated patching, endpoint monitoring, and system updates using Kaseya achieve over 95% patch compliance, reduce vulnerabilities, and reclaim more than 10 hours per week in manual IT labour.

Education

University of Maine, Orono

Finance

Transitioned into IT career via certifications and enterprise experience.

Certifications

Azure Administrator Associate (AZ-104)	09/2025	Security, compliance, and identity fundamentals (SC-900)	07/2024
Microsoft 365 Fundamentals (MS-900)	07/2024	Azure Fundamentals (AZ-900)	08/2024