

Harold Castillo



Bio:

Harold gets regular check-ups for a man his age but has trouble scheduling due to his job. It'd be great if he could just view his results and get an idea of what they mean and potential next steps without having to keep going in person

Personal Data

- **Age:** 55
- **Gender:** Male
- **Occupation:** Restaurant Owner
- **Location:** Red Bank, NJ

Goals

- View reports/results online
- Notified when they arrive
- Simple site for ease of use
- Ability to download for private records

Challenges

- Making it to follow-ups for results
- Communicating effectively with doctor
- Time taken at doctor's office too long for someone as busy as him