

Chris Quashie

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PERSONAL SUMMARY

I am an IT professional with 3+ of experience in network and security operations. Currently pursuing a Bachelor of Science in Information Technology. Great expertise with designing, implementing, and maintaining robust network infrastructures. Strong troubleshooting abilities and adept at identifying and resolving hardware and software issues.

EDUCATION

Bachelor of Science in Information Technology
Kennesaw State University - Kennesaw, GA

MAY 2025
3.85 GPA

CERTIFICATIONS

Network+, A+, Google IT support

WORK EXPERIENCE

Information Technology Intern at Mckenney's

JAN 2024 - PRESENT

- Assist with Implementation networking technologies and concepts (such as Layer 2 and Layer 3 protocols).
- Implement measures to secure network infrastructure, such as routers, switches, and wireless networks.
- Troubleshoot network problems and identify and resolve network security issues.

IT Service Desk at Kennesaw State University

AUG 2023 - DEC 2023

- Provide excellent first and second level technical support to the campus user community via telephone, email, in-person, and with remote ticketing tools for over 30,000 KSU students.
- Monitor and remove malware on KSU devices, safeguarding the integrity and security of the university's IT infrastructure.
- Troubleshooting and diagnosing WAN and LAN connectivity problems, employing effective solutions to minimize downtime and maintain network integrity.

Consulting Extern at PwC

JUL 2023 - OCT 2023

- Assists in conducting in-depth assessments of clients' technology needs and business objectives, providing valuable insights for future IT strategies.
- Crafted and delivered engaging, data-driven presentations to non-profit clients, skillfully incorporating valuable insights and actionable recommendations.

Data Analysis at HPCC Systems

FEB 2023 - MAR 2023

- Utilized analytical techniques to extract valuable insights from data sets and successfully implemented them in coding projects.
- Applied data analysis methodologies to identify correlations and patterns across various life factors, leveraging the HPCC Systems platform.

Network Operations Intern at MembersFirst Credit Union

JUNE 2021 - DEC 2023

- Configure and maintain network devices such as routers, switches, and servers, ensuring that they operate efficiently and securely.
- Maintained and managed data storage systems, ensuring the integrity and security of sensitive information.

PROJECTS

TCP chat room

- Developed a TCP chat room using Python to ensure encrypted and confidential messaging between users. Demonstrating strong knowledge of network protocols and programming skills.

SKILLS:

TCP/IP, OSI Model, Cisco, Java, Python, ECL, HTML, JavaScript, Excel, Linux, Windows , HTML, DHCP, CSS, WAN/LAN, VPN, ServiceNow, SQL, Splunk, VMware, ZenDesk