



Christopher John R. Tolang

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| Mandaue City, Cebu, 6015

Key Skills

- Communication
- Teamwork
- Attention to Details
- Stamina and Dexterity
- Problem Solving
- Troubleshooting
- Schematic Analysis
- MS Office Suite
- Photoshop

Education

BSc in Avionics Technology from Indiana Aerospace University
June 2022

Science, Technology, Engineering, and Mathematics from Saint Joseph College
March 2018

Languages

English

Proficiency: Fluent

Tagalog

Proficiency: Native

Bisaya

Proficiency: Native

Summary

A reliable and hard-working person with strong attention to details and above-average technical aptitude. Passionate in new technologies not just in the Airline Industry but also in Customer Experience and Information Technology.

Career History

Technical Services Agent at Sitel Group®

November 2022 – Present

Customer service role focused on technical support and services

Key Responsibilities

- Fix customer-related product concerns/issues
- Provide technical expertise to customers
- Maintain excellent brand support services

Achievements

- Integrated Core Skills Training

Avionics Technician Assistant at MATCI

February 2022 – August 2022

Basic avionics troubleshooting and maintenance

Key Responsibilities

- Provide assistance to Senior Avionics Mechanic
- Routine and non-routine maintenance
- Aircraft cleaning, towing, refuelling, and marshalling

Certificates and Awards

Special Dean's List Award (GWA: 1.4) from Indiana Aerospace University

June 2022

Airbus A320 General Familiarization from A+ Technical Training Center

April 2022

Socials

LinkedIn

[linkedin.com/in/chrisjrt](https://www.linkedin.com/in/chrisjrt)

Facebook

[facebook.com/seejjjiii](https://www.facebook.com/seejjjiii)

Zoom/Teams/Skype

Christopher John Tolang

Boeing B737-300 Air Conditioning System from PSI Air 2007, Incorporated

October 2021

Human Factors Training Seminar from Indiana Aerospace University

March 2019

Character References

Ninna Jairah Bantillan

Colleague

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Colleague

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Interests

Aircrafts, Technology, YouTube, Cycling, Football, Fitness