

# CHRISTOPHER JOHN R. TOLANG

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## Skills Summary

### Programming and Web Development

- Designed and created a static mobile friendly portfolio website hosted in GitLab
- Developed an E-Commerce API using Node and Express.js
- Completed a Full-Stack Application using the MERN Stack

### Team Oriented

- Collaborate with the team to hit monthly target performance rates
- Teammate coaching and assistance
- Build unified action-plans as team to get uniform high performance

## Additional Skills

- Basic Computer Hardware Troubleshooting
- ISP CPE Troubleshooting

## Work Experience

### Customer Services Agent, Technical | Sitel Group Philippines | 09.2022 -Present

- Provide technical support and assistance to client's customers
- Over-the-phone instructional CPE troubleshooting for customers
- Remote troubleshooting of customer's Customer Premise Equipment

### Assistant Avionics Technician | MATC, Inc. | 02.2022 -08.2022

- Do routine and non-routine maintenance checks
- Assist in performing repairs and maintenance task on avionics equipment/instrument
- Troubleshoot and repair of avionics systems, wiring, and lighting

## Education

### Web Developer Program | Zuiitt Coding Bootcamp

Full-Stack Web Development [Completer]

01.2023 -Present

### BSc Avionics Technology | Indiana Aerospace University

Special Dean's List Award

06.2018 -06.2022