




CHRISTOPHER VALDEZ

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ABOUT ME

Experienced professional skilled in customer service, technical support, conflict resolution, and project management. I thrive in collaborative teams and independently, excelling in process improvement, meticulous documentation, and strong communication. My passion lies in streamlining operations, merging technical expertise with user-focused solutions for success in any setting.

LINKS

Linkedin:
<https://www.linkedin.com/in/christopher-valdeztech/>

Portfolio:
<https://resume.christech.link>

GitHub:
<https://github.com/ChrisTech23?tab=repositories>

SKILLS

- AWS Cloud
- Troubleshooting
- Technical Support
- Problem Solving
- Customer Service
- Team Collaboration
- Serverless Applications
- Cloud Migration
- Empathy
- Interpersonal skills
- Work ethic
- Communication
- Adaptability
- Conflict resolution
- Inventory Management

CERTIFICATIONS

AWS SOLUTION ARCHITECT ASSOCIATE -

Demonstrates proficiency in architecting scalable and cost-effective solutions on AWS | Validates skills in designing and deploying robust and secure applications | Expertise in various AWS services, architectural best practices, and solution design.

AWS DEVELOPER ASSOCIATE -

Validates expertise in AWS cloud-based software development | Proficient in designing and deploying scalable and secure applications on AWS | Demonstrates skills in various AWS services, SDKs, and development methodologies

AWS SYSOPS ADMINISTRATOR ASSOCIATE -

managing scalable systems on the AWS platform. Proficient in maintaining system health, swiftly addressing incidents, and automating tasks for operational efficiency. Skilled in ensuring security and compliance, contributing to reliable, fault-tolerant cloud solutions within AWS environments.

EDUCATION

HIGH SCHOOL DIPLOMA

THE HIGH SCHOOL FOR ENTERPRISE, BUSINESS AND TECHNOLOGY, BROOKLYN
2018

PROJECT'S

STATIC WEBSITE

- Designed a personal interactive resume project, showcasing cloud skills via AWS
- Utilized AWS services S3, CloudFront, Lambda, DynamoDB for storage, content delivery, serverless functions, and data management.
- Implemented infrastructure as Code (IaC) using Terraform for streamlined infrastructure management.
- Ensured security measures with Certificate Manager, deploying via GitHub Action for secure hosting.

Languages:

- CSS
- SCSS
- HTML
- JavaScript
- HCL
- Python

Services :

- AWS S3
- AWS CloudFront
- Certificate Manager
- AWS Lambda
- Dynamo DB
- GitHub Actions
- Terraform

<https://resume.christech.link/>

CI/CD PIPELINE

- Established a continuous delivery pipeline for a web app. Starting with GitHub repository setup.
- Utilized AWS Elastic Beanstalk for seamless app deployment and scalability.
- Employing AWS CodeBuild for automated code retrieval from GitHub
- Managing multi-stage deployment efficiently with AWS CodePipeline. Ensuring rapid and efficient updates.

Services :

- AWS Elastic Beanstalk
- AWS CodeBuild
- AWS CodePipeline

VIDEO STREAMING SERVICE

- Designed and implemented a robust video streaming service on AWS
- Demonstrated proficiency in cloud computing and front-end development
- Leveraged Amazon S3 for scalable and secure video storage
- Utilized AWS CloudFront for efficient content delivery through a global network of edge locations
- Employed AWS Lambda for serverless functionalities to enhance scalability and cost-effectiveness
- Developed a responsive React front-end to ensure high-quality streaming experiences
- Languages:
 - HTML
 - JavaScript
 - CSS
- Services :
 - AWS S3
 - AWS CloudFront
 - React

<https://github.com/ChrisTech23/Video-Streaming-Service>

TASK LIST

- Designed and implemented a serverless task list application on AWS
- Implemented efficient CRUD (Create, Read, Update, Delete) operations using AWS Lambda
- Developed a user-friendly React front-end for a seamless user experience
- Hosted the application on AWS, showcasing scalability and reliability
- Demonstrated effective task management through seamless integration of serverless architecture and front-end design
- Languages:
 - JavaScript
 - HTML
 - CSS
- Services :
 - DynamoDB
 - AWS Lambda
 - AWS Amplify
 - Express
 - Node
 - React

WORK EXPERIENCE

RETAIL SALES ASSOCIATE | JAN 2021 - PRESENT

CLEVELAND LIQUOR STORE, BROOKLYN

Provided exceptional customer service, offering tailored recommendations on a diverse selection of beverages. Managed inventory, operated POS systems, and ensured compliance with alcohol sales regulations. Contributed to increased sales through a customer-centric approach and supported promotional events for business growth.

PACKAGE HANDLER | JAN 2020 - DEC 2020

FEDEX, BROOKLYN

As a FedEx package handler, adeptly managed high-volume sorting, scanning, and stacking of packages with precision and efficiency. Ensured accurate processing of shipments, contributing to seamless logistics operations. Demonstrated commitment to detail and teamwork in a fast-paced environment. Played a vital role in facilitating global connections and meeting delivery deadlines.