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| Resume  (Job Position) |
| Corus Consulting México compañía Dirección: Lago Alberto 319 piso 06  Col. Granada CP 11520 México |



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### **Full Name: Emmanuel Carranza Galvan**

### **Job Position: Delivery Lead | Business Lead Consultant | IT Lead Consultant | Process Expert**

### **Skills and Knowledge**

Soft Skills:

- Negotiation Skills

- Strategic Thinking

- Continuous Improvement

- Leadership and Team Management

- Problem-Solving

- Stakeholder Communication

- Change Management

- Adaptability

- Time Management

- Conflict Resolution

- Customer Focus

Hard Skills:

- Technical Knowledge

- Project Planning and Scheduling

- Risk Management

- Budget Management

- Agile and Scrum Methodologies

- Quality Assurance

- Vendor Management

- Delivery Documentation and Reporting

**Education**

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### - BS in Industrial Engineering | UNAM - National Autonomous University of Mexico

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### - Diploma in Business Consulting | EGADE - Business School - Monterrey Institute of Technology and Higher Education

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### - MSc in Engineering Management Operations | Anahuac University

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### - Diploma in Management Srategy and Process Design | Intercontinental University

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### Languages:

### Courses and Certifications:

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### - Professional Product Owner by scrum.org

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### - Professional Scrum Master by scrum.org

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### - Google Project Management: Specialization Professional Certificate

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### - Generative AI for Project Managers: Specialization Certificate by IBM

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### - Strategic Technology Management Specialization by University of Illinois at Urbana-Champaign

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### - Yellow belt Six Sigma by VMEdu

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### - Advanced Professional RPA in Automation 360 platform by Automation Anywhere

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### - Negotiation Associate NCN-A by VMEdu

### 

### - Digital Marketing Fundamentals by VMEdu

### 

### - Lean Six Sigma Specialization Certificate by Tecnológico de Monterrey

### 

### - Prince2 Foundations by Axelos (In progress)

**Experience**

Company: Citibanamex technology direction

Term: 01/03/2024 - Present

Position: Delivery Lead | Business Lead Consultant | IT Lead Consultant | Process Expert

Responsibilities:

- Led a team (25 collaborators) to remediate manual processes using Automation RPA and BPM Platform (Appian)

- Facilitated discussions on processes and gathered user process rules to ensure clarity and accuracy.

- Normalized input files (reports and data files) to streamline data management and processing.

- Collaborated with the development team to design and implement automation solutions using Appian tools.

Company: Wipro

Term: 08/04/2023 - 01/03/2024

Position: Delivery Lead IT

Responsibilities:

- Project Manager for a core trading system migration project at BBVA México

- Led the implementation of Calypso systems for the calculator and remediation of margin interchange.

- Acted as Product Owner, defining project vision, prioritizing features, and managing the product backlog to ensure alignment with business goals.

- Served as Scrum Master, facilitating daily stand-ups, sprint planning, and retrospectives to enhance team collaboration and ensure timely project delivery.

- Coordinated cross-functional teams, ensuring effective communication and collaboration between stakeholders, risk and busines team , layers developers, and QA teams.

- Utilized Agile methodologies to drive continuous improvement and deliver high-quality solutions tailored to business needs.

Company: NFQ

Term: 01/02/2023 - 08/04/2023

Position: Experienced Business Consultant

Responsibilities:

- PMO in a Sofome transformation to Sofipo, acting as a coordinator in legal and tech development.

- Led the integration of digital processes for opening credit accounts in mobile apps using advanced technology.

- Ensured legal compliance and facilitated the seamless transition of business processes during the transformation.

Company: Inbee and Zapping pet

Term: 01/03/2024 - 10/10/2025

Position: Independent Business Consultant

Responsibilities:

- Manager of the implementation of digital technology solutions, including e-commerce, CRM, RPA, C2C practices, AR experiences, and data management strategies.

- Defined project vision and priorities, ensuring alignment with business objectives and maximizing value delivery.

- Facilitated Agile practices, including daily stand-ups, sprint planning, and retrospectives, to drive team collaboration and project efficiency.

- Managed the product backlog, prioritizing features and tasks to meet business needs and project timelines.

- Ensured effective communication and collaboration across cross-functional teams and stakeholders, driving successful project outcomes.

Company: Stryke

Term: 01/08/2022 - 01/02/2023

Position: Independent Business Consultant

Responsibilities:

Company: BBVA

Term: 01/2019 - 10/2019

Position: Project Manager

Responsibilities:

- Project Manager in Talent and Culture area (HR).

- Managed the implementation of IT platforms and RPA solutions for front office and back office systems trade flows.

- Led and managed the data mapping team, tracking origin-destination at both object and field levels.

- Gathered data from users and systems to inform project decisions and improvements.

- Employed BPMN nomenclature to design process automation and RPA solutions.

- Optimized end-to-end processes under Agile/SAFe framework, implementing continuous improvements.

- Ensured the successful delivery of projects by managing timelines, resources, and stakeholder expectations.

Company: BBVA

Term: 06/2015 - 12/2018

Position: Business Consultant

Responsibilities:

- Experienced Project Manager with a strong background in digital transformation, process re-engineering, and IT project management.

- Demonstrated expertise in managing complex projects, implementing cutting-edge technologies, and optimizing business processes.

- Led digital transformation projects, including the migration of critical systems and the implementation of new technologies.

Company: Management Solutions

Term: 06/2015 - 12/2018

Position: Business Consultant

Responsibilities:

- Managed project lifecycles from planning to execution, ensuring timely delivery and adherence to budgets.

- Acted as Scrum Master for multiple projects, facilitating daily stand-ups, sprint planning, and retrospectives.

- Implemented process architecture offices, designed taxonomies, and created KANBAN process factories to improve operational efficiency.

- Conducted process mapping and analysis to streamline workflows and centralize business processes.

- Managed data mapping teams, tracking origin-destination at object and field levels, and creating requirement documents and cleansing rules for master data.

- Coordinated cross-functional teams and facilitated communication between stakeholders, developers, and QA teams.

- Implemented IT platforms and RPA solutions for front office and back office systems trade flows.

- Led the integration of digital processes for opening credit accounts in mobile apps using advanced technology.