

# Mining Text Data

(Lecture for SI671 – Data Mining: Methods and Applications)

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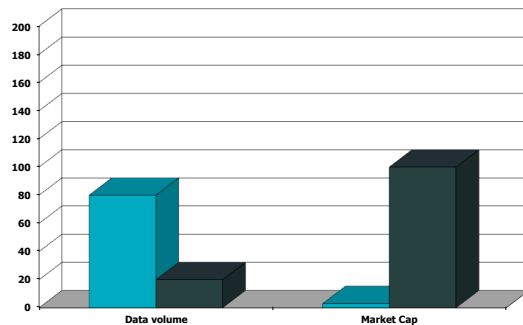
*University of Michigan Medical School*

Some slides are adopted from Prof. Qiaozhu Mei's lectures



# The Power of Text Data

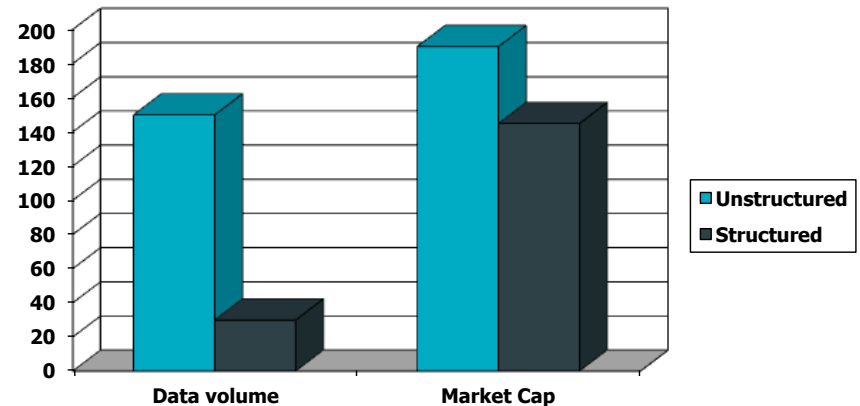
ORACLE<sup>®</sup> IBM<sup>®</sup>



1996

Microsoft<sup>®</sup>  
SQL Server<sup>™</sup>

Google<sup>™</sup> YAHOO!<sup>®</sup>



2009

Ask<sup>™</sup>  
.com

bing<sup>™</sup>

- Figure from Chris Manning

# Research Problems in Text Data Mining

- Similarity
- Text classification
- Text clustering
- Labeling, e.g., entity extraction
- Ranking, e.g., search engines
- Topic modeling
- Sentiment analysis
- Contextual analysis
- ...

# Probabilistic Topic Modeling

## Seeking Life's Bare (Genetic) Necessities

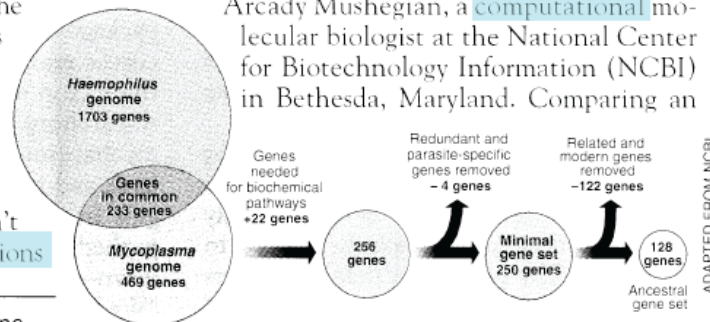
COLD SPRING HARBOR, NEW YORK—How many genes does an organism need to survive? Last week at the genome meeting here,\* two genome researchers with radically different approaches presented complementary views of the basic genes needed for life. One research team, using computer analyses to compare known genomes, concluded that today's organisms can be sustained with just 250 genes, and that the earliest life forms required a mere 128 genes. The other researcher mapped genes in a simple parasite and estimated that for this organism, 800 genes are plenty to do the job—but that anything short of 100 wouldn't be enough.

Although the numbers don't match precisely, those predictions

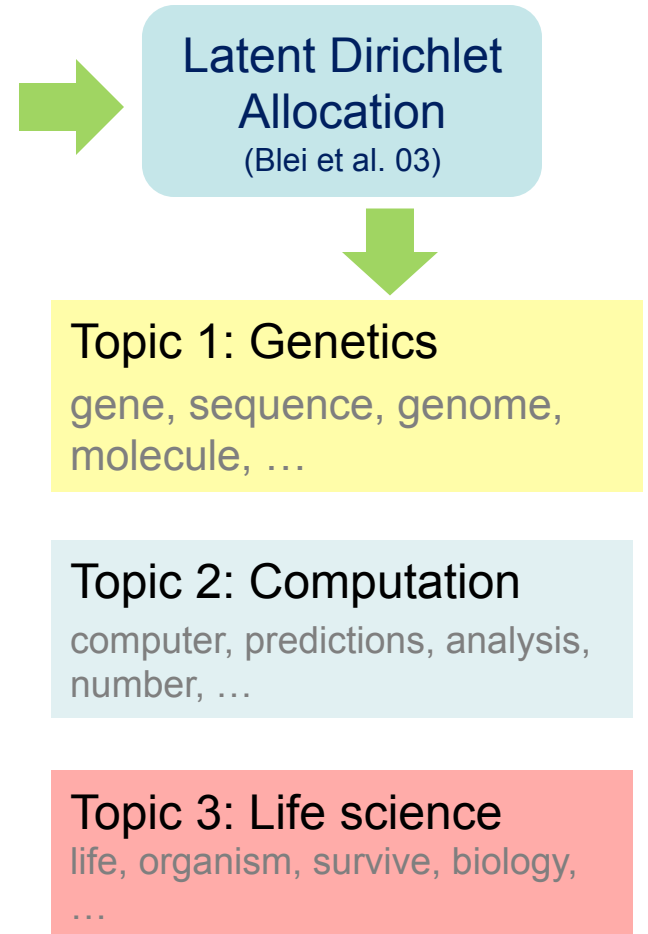
\* Genome Mapping and Sequencing, Cold Spring Harbor, New York, May 8 to 12.

SCIENCE • VOL. 272 • 24 MAY 1996

"are not all that far apart," especially in comparison to the 75,000 genes in the human genome, notes Siv Andersson of Uppsala University in Sweden, who arrived at the 800 number. But coming up with a consensus answer may be more than just a genetic numbers game, particularly as more and more genomes are completely mapped and sequenced. "It may be a way of organizing any newly sequenced genome," explains Arcady Mushegian, a computational molecular biologist at the National Center for Biotechnology Information (NCBI) in Bethesda, Maryland. Comparing an



**Stripping down.** Computer analysis yields an estimate of the minimum modern and ancient genomes.



- Figure from David Blei's slide

**Simple intuition:** Documents exhibit multiple topics.

# Text as a Mixture of Topics

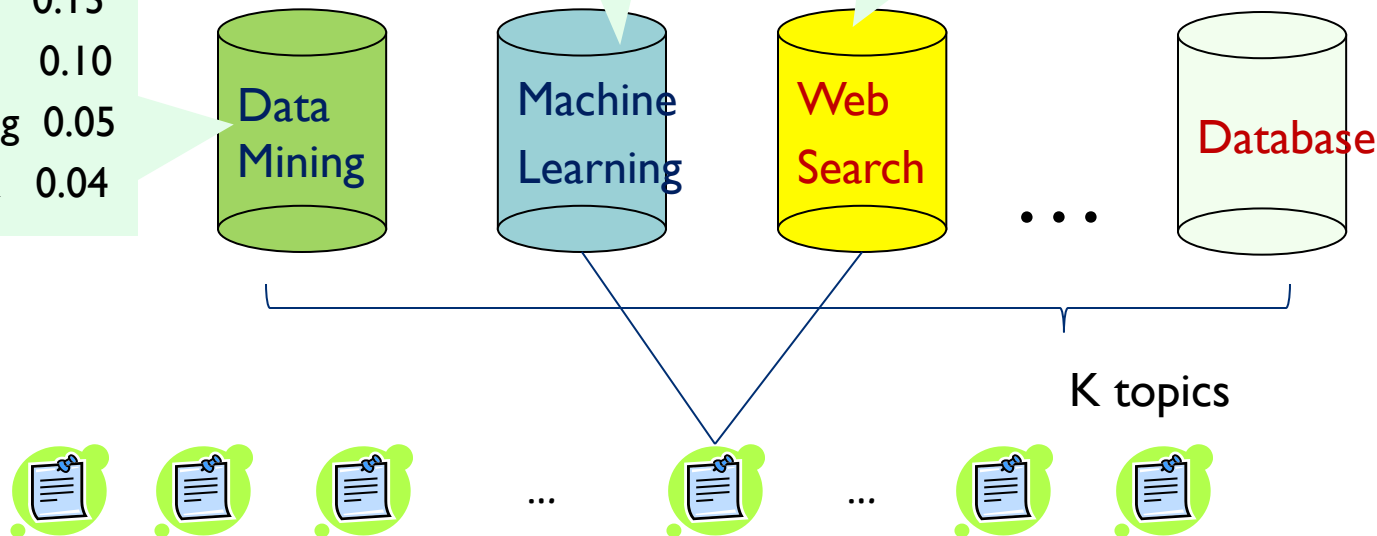
Topic (Theme) = the subject of a discourse

mining	0.21
data	0.13
pattern	0.10
clustering	0.05
network	0.04

learning	0.18
model	0.14
training	0.10
kernel	0.09
inference	0.07

search	0.2
engine	0.15
query	0.08
user	0.07
ranking	0.06

In a topic model, a topic is represented as a word distribution



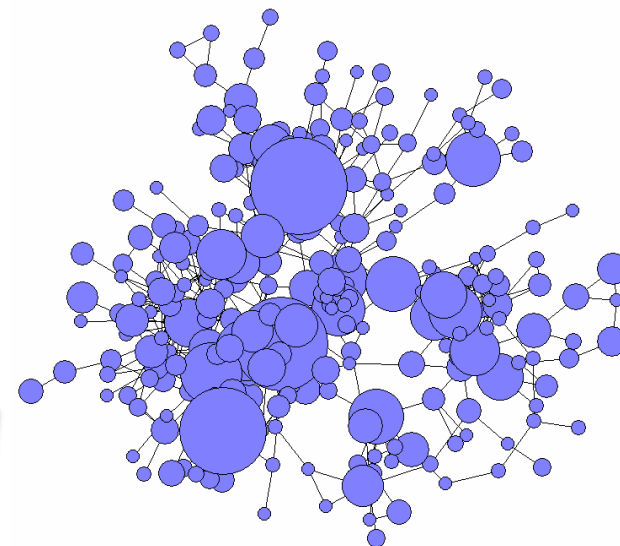
Using machine learning for web search

# Example of Topic Modeling

Topic 1		Topic 2		Topic 3		Topic 4	
term	0.02	peer	0.02	visual	0.02	interface	0.02
question	0.02	patterns	0.01	analog	0.02	towards	0.02
protein	0.01	mining	0.01	neurons	0.02	browsing	0.02
training	0.01	clusters	0.01	vlsi	0.01	xml	0.01

Can we recover the four topics and assign papers/ authors to topics?

Papers of authors collected from  
4 Conferences:  
SIGIR, KDD, NIPS, WWW



# Results of Topic Modeling

Topic 1		Topic 2		Topic 3		Topic 4	
retrieval	0.13	mining	0.11	neural	0.06	web	0.05
information	0.05	data	0.06	learning	0.02	service	0.03
document	0.03	discovery	0.03	networks	0.02	semantic	0.03
query	0.03	databases	0.02	recognition	0.02	services	0.03
text	0.03	rules	0.02	analog	0.01	peer	0.02
search	0.03	association	0.02	vlsi	0.01	ontologies	0.02
evaluation	0.02	patterns	0.02	neurons	0.01	rdf	0.02
user	0.02	frequent	0.01	gaussian	0.01	management	0.01
relevance	0.02	streams	0.01	network	0.01	ontology	0.01

*Word distributions  
present 4 topics*

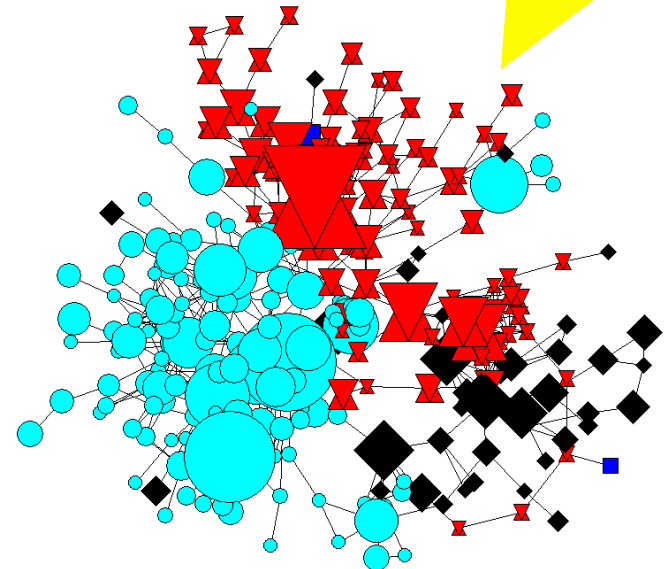
*Documents  
assigned to  
topics*

**Web**

**Information  
Retrieval**

**Data mining**

**Machine  
learning**



- Mei et al., 2008. Topic modeling with network regularization

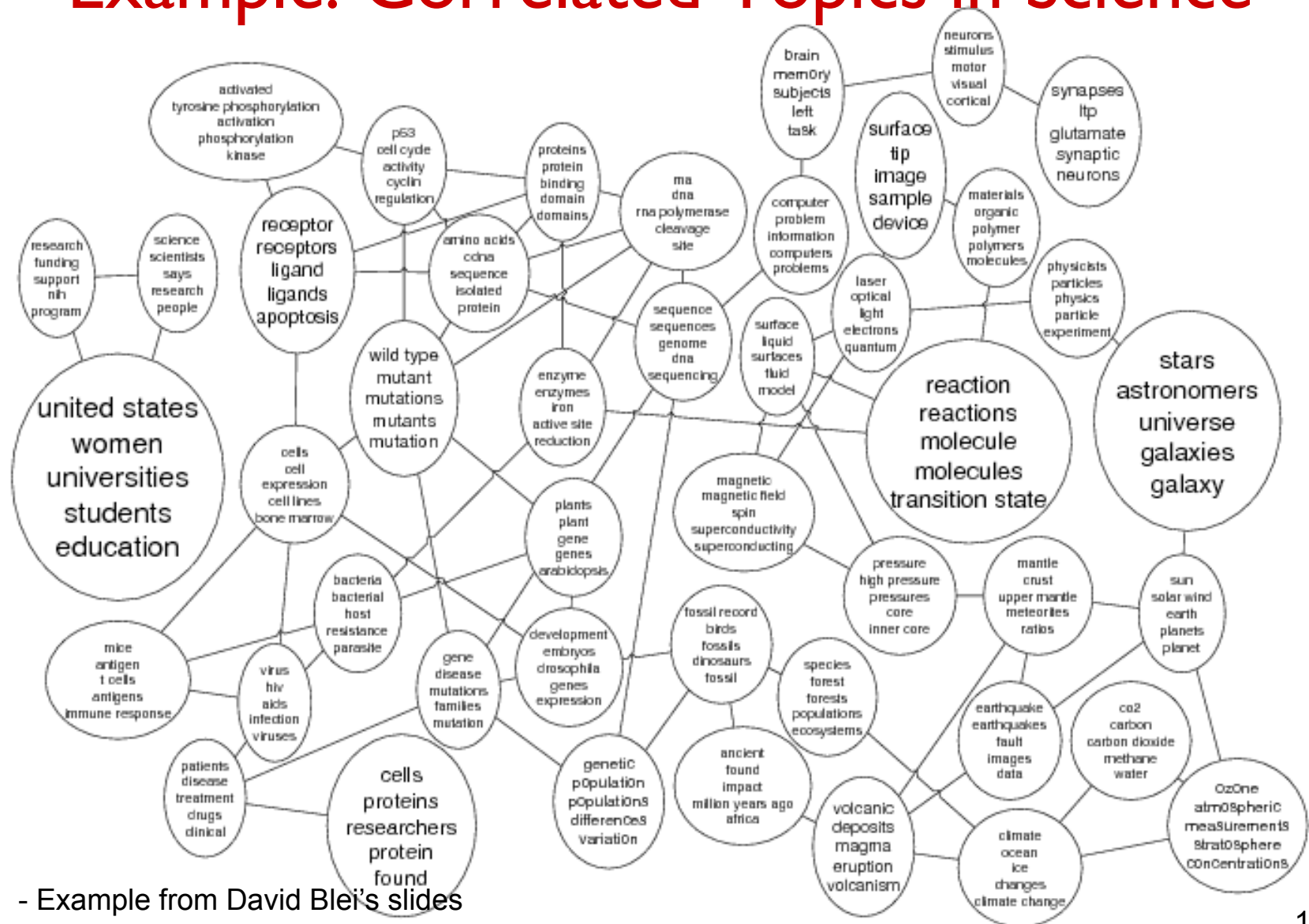


# Example: More Topics

human	evolution	disease	computer
genome	evolutionary	host	models
dna	species	bacteria	information
genetic	organisms	diseases	data
genes	life	resistance	computers
sequence	origin	bacterial	system
gene	biology	new	network
molecular	groups	strains	systems
sequencing	phylogenetic	control	model
map	living	infectious	parallel
information	diversity	malaria	methods
genetics	group	parasite	networks
mapping	new	parasites	software
project	two	united	new
sequences	common	tuberculosis	simulations

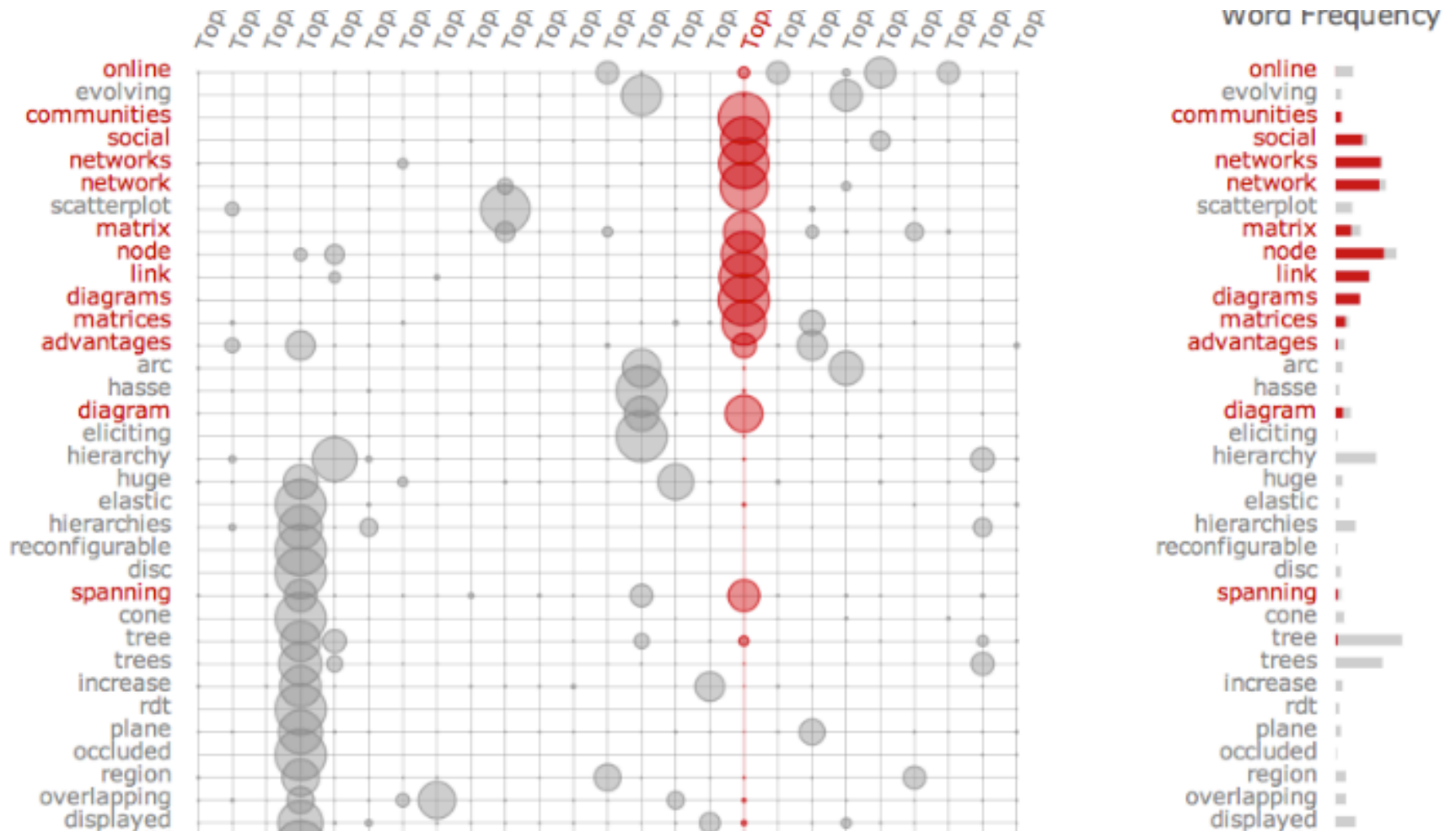
- Example from David Blei's slides

# Example: Correlated Topics in Science



- Example from David Blei's slides

# Example: Visualization of Topics



Source- <http://vis.stanford.edu/papers/termite>

# Why Bother?

- Exploratory analysis – a coarse-level analysis of what's in a given text collection
  - Essentially a text clustering problem
  - Cluster documents and words simultaneously
- Why not K-means or latent semantic indexing?
  - Relation to K-means: K clusters, word distribution of a topic is similar to the center of clusters
  - Problem: a document usually contain multiple topics
  - Relation to LSI: clustering documents/words simultaneously, K “soft” clusters.
  - Problem: no probabilistic interpretation

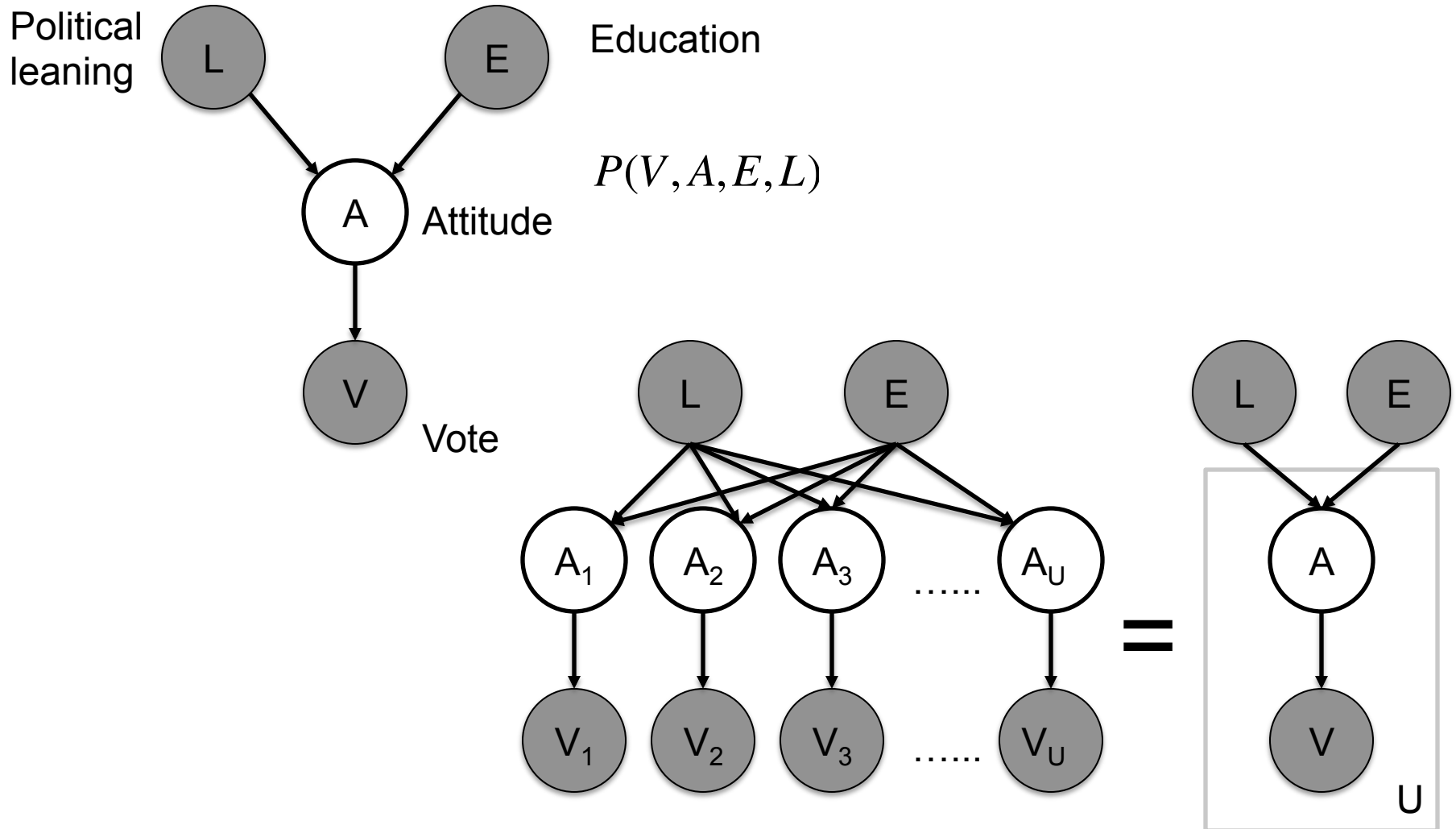
# Terminology

- Latent variables
  - Random variables that are not directly observable, but can be inferred from other observable variables
  - E.g., market sentiment, user interest, topics, ...
  - Latent variable model: probabilistic model with latent variables
- Generative model
  - A probabilistic model for the observable data,  $X$ .
  - Joint distribution of data and labels (e.g.,  $P(X, Y)$ )
  - In contrast to discriminative models (e.g.,  $P(Y|X)$ )
  - There is always a “generative process.”

# Terminology

- Graphical models
  - a probabilistic model with a graph to denote the conditional independence structure between random variables
  - Directed: Bayesian Networks (acyclic)
  - Undirected: Markov random fields (Markov networks)
- Mixture models
  - a mixture distribution of the presence of sub-populations within an overall population

# Example: Directed Graphical Model



# Probabilistic Topic models

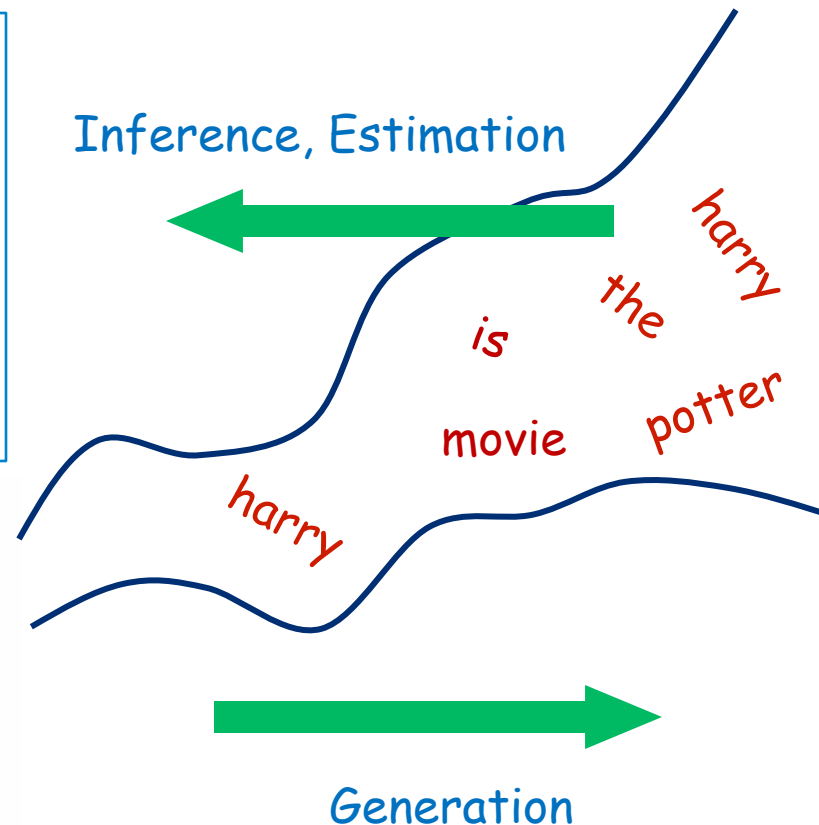
- Probabilistic topic model:
  - A special case of a directed graphical model
  - A generative model of text data, with latent variables corresponding to the hidden topics in text
  - An extension of mixture models (a document to be a “mixture” of different topics)
- Instances of probabilistic topic models:
  - Probabilistic latent semantic analysis (PLSA) [Hofmann, 1999]
  - Latent Dirichlet Allocation (LDA) [Blei et al., 2003]
  - Many, many others...



# Generative Model of Text

$P(\text{Text} | \text{Model})$

the	0.1
is	0.07
harry	0.05
potter	0.04
movie	0.04
plot	0.02
time	0.01
rowling	0.01



the.. movie..  
harry ..  
potter is ..  
based.. on..  
j..k..rowling



# A Generative Model can be Much More Complicated (e.g., a Mixture Model)

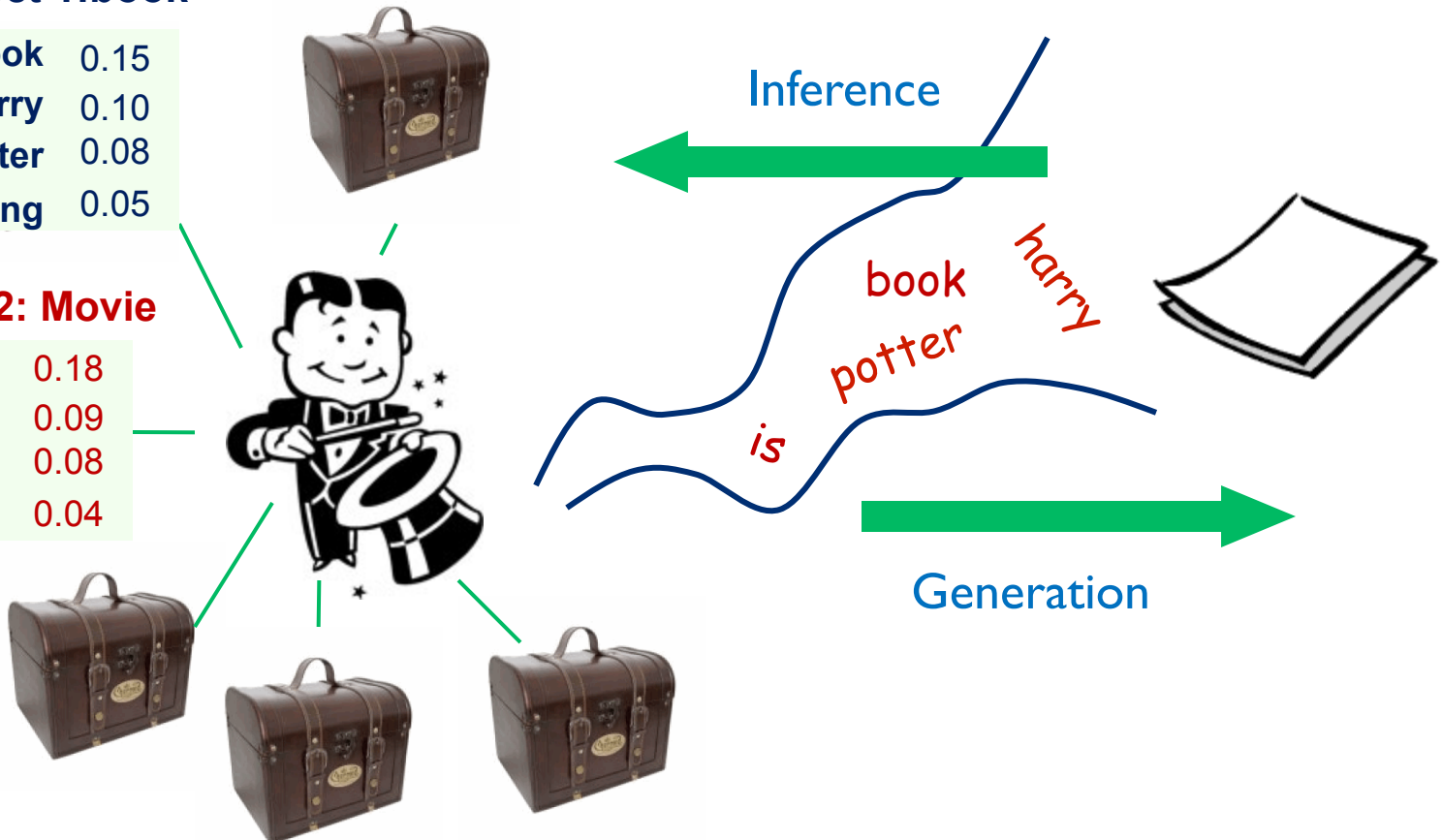
$P(\text{Text} | \text{Model})$

## Aspect 1: book

book	0.15
harry	0.10
potter	0.08
rowling	0.05

## Aspect 2: Movie

movie	0.18
harry	0.09
potter	0.08
director	0.04



# The Simplest Generative Model: Unigram Model

- Only one topic in the entire corpus, or one topic in each document
- Generative process:
- For each document  $d$ :
  - For each word token  $w_n$  in  $d$ :
  - Choose a word  $w$  according to the multinomial distribution  $P(w)$ .

# Simple Unigram – Generative Process

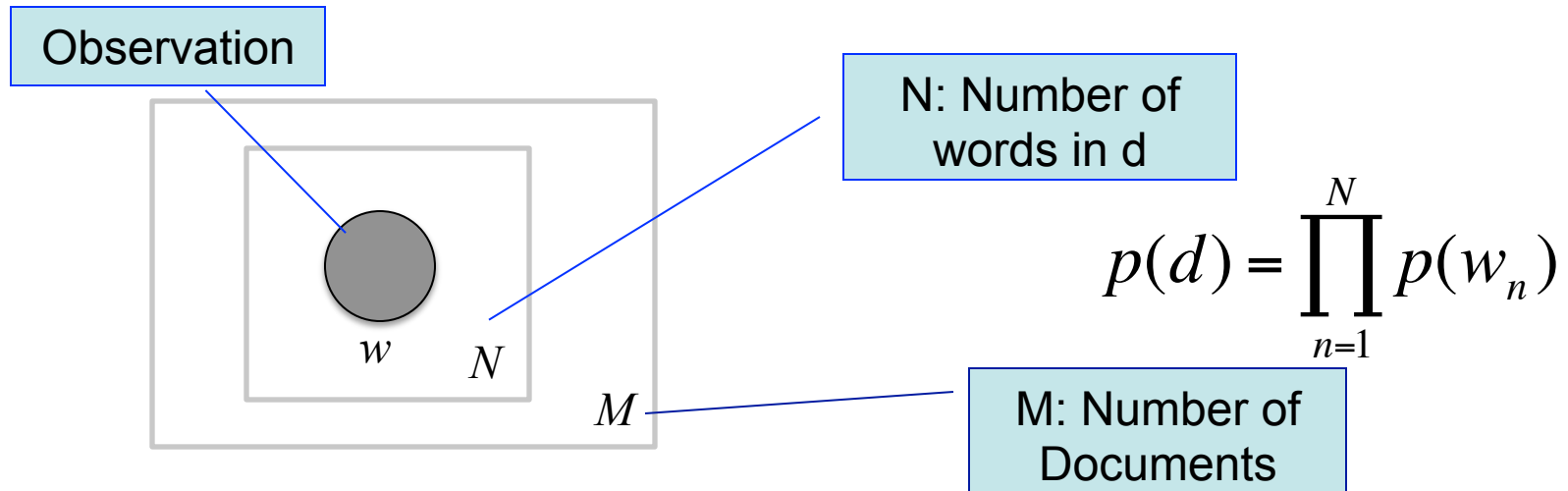


$$P(d) = \prod_{w \in d} P(w)$$

<i>movie</i>	0.10
<b><i>harry</i></b>	<b>0.09</b>
<i>potter</i>	0.05
<b><i>ipod</i></b>	<b>0.01</b>
<i>music</i>	0.02

I [redacted]  
the music of  
the [redacted]  
[redacted] potter to  
my [redacted] nano

# Graphical Structure of Unigram Models



- No dependency among variables
- Parameter:  $p(w)$
- Parameter estimation:
  - Maximum likelihood estimation (MLE)
- Applications:
  - language modeling based information retrieval

# Mixture of Unigrams

- Allow multiple topics in a corpus.
- The generative model of text becomes a mixture model
- Generative process:
  - For every document  $d$ 
    - Choose a topic  $z$  according to a distribution  $P(z)$
    - For every word token in  $d$ 
      - Choose a word  $w_n$  according to word distribution  $P(w|z)$

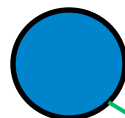
# Mixture of Unigrams – Generative Process

$$P(d) = \sum_{i=1..K} P(z = i) \prod_{w \in d} P(w | Topic_i)$$

ipod	0.15
nano	0.08
music	0.05
download	0.02
apple	0.01

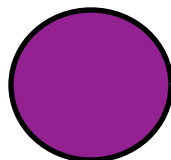
movie	0.10
<b>harry</b>	<b>0.09</b>
potter	0.05
<b>ipod</b>	<b>0.01</b>
music	0.02

Topic 1



Apple iPod

Topic 2



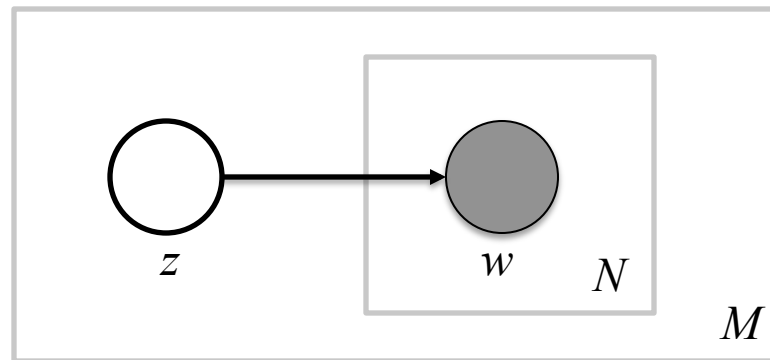
Harry Potter



I [redacted]  
the music of  
the [redacted]  
[redacted] potter to  
my [redacted] nano

# Mixture of Unigrams – Graphical Model

- There are  $k$  topics in the collection, but each document only cover one topic



$$p(d) = \sum_z p(z) \prod_{n=1}^N p(w_n | z)$$

- Estimation: MLE and EM Algorithm
- Application: simple document clustering



# Mixture of Unigram: Pros and Cons

- Allow each document to select among multiple identities (topics)
- But once decided, all words in the document share the identity of the document.
- Essentially a probabilistic version of K-means.
- Simple and easy to estimate
- Performs well on short documents, e.g., tweets
- Cons:
  - Usually different parts of a document present different topics
  - Desirable: words in a document to take different identities

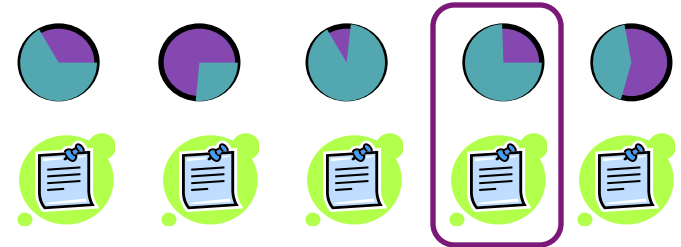
# Probabilistic Latent Semantic Analysis

(Hofmann, 1999)

- Also known as probabilistic latent semantic indexing (PLSI)
- Generative process:
  - For every document  $d$ 
    - For every word token in  $d$ 
      - Choose a topic  $z_n$  according to  $P(z|d)$
      - Choose a word  $w_n$  according to  $P(w|z_n)$
  - Both  $P(z|d)$  and  $P(w|z)$  are fixed but unknown parameters – to be estimated

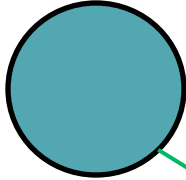
# PLSA – Generative Process

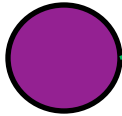
$$P(d) = \prod_{w \in d} \sum_{i=1..K} P(z=i|d) P(w|Topic_i)$$






<b>ipod</b>	<b>0.15</b>
nano	0.08
music	0.05
download	0.02
apple	0.01

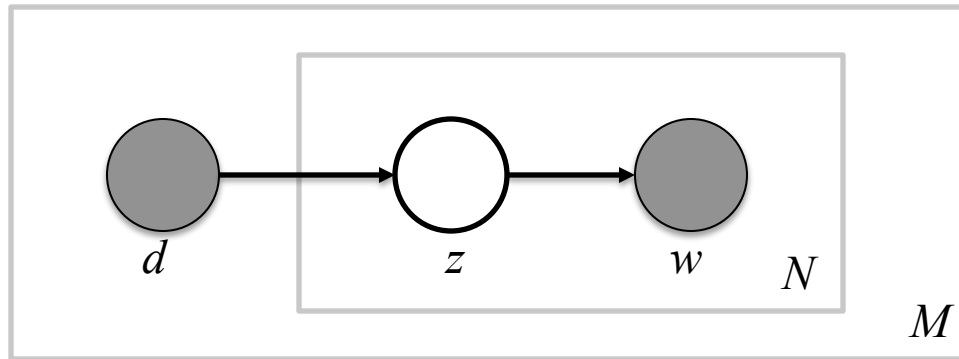
movie	0.10
<b>harry</b>	<b>0.09</b>
potter	0.05
ipod	0.01
music	0.02

Topic 1   
Apple iPod

Topic 2   
Harry Potter

I   
the music of  
the   
 potter to  
my  nano

# Graphical Model of PLSA



$$p(w_n, d) = p(d) \sum_z p(w_n | z) p(z | d)$$

- Assume uniform distribution of  $p(d)$
- Parameters:  $P(w|z)$ ,  $P(z|d)$
- Parameter estimation: MLE, Expectation-Maximization

# PLSA: Pros and Cons

- One of the most effective topic models
- Allow a document to present multiple identities (topics)
- Allow words in the same document to take different identities. Word identities are affected, but not forced to be identical to the document's identity.
- A “soft” version of K-means
- Cons:
  - Not a complete Bayesian model: hard to interpret unseen documents
  - Overfits the data (because number of parameters grows linearly with the number of documents).

# Latent Dirichlet Allocation

(Blei&Ng&Jordan, 2003)

- The Bayesian version of PLSA
- Treats the document-topic mixture weights as a  $k$ -parameter hidden random variable (a multinomial).
- Places a Dirichlet prior on all the multinomial mixing weights. Sample the topic mixture weights once per document.
- The weights for word multinomial distributions are still considered as fixed parameters to be estimated.
- For a fuller Bayesian approach, can place a Dirichlet prior to these word multinomial distributions to smooth the probabilities.

# LDA – Generative Process

- For each document  $d$ :
  - Choose document length  $N \sim \text{Poisson}(\xi)$
  - Choose a topic mixture distribution  $\theta \sim \text{Dir}(\alpha)$
  - For each word token in  $d$ :
    - Choose a topic  $z_n \sim \text{multinomial}(\theta)$
    - Choose a word  $w_n$  from a multinomial distribution conditioned on the topic  $z_n$ .

$\beta$  is a  $k$  by  $V$  matrix parameterized with the word probabilities.

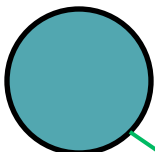
$$[\beta]_{k \times V} \quad \beta_{ij} = p(w_j | z = i)$$

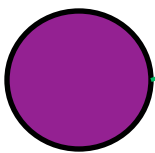
# LDA – Generative Process





$$P(d) = \prod_{w \in d} \sum_{i=1..K} P(z = i | d) P(w | \text{Topic}_i)$$

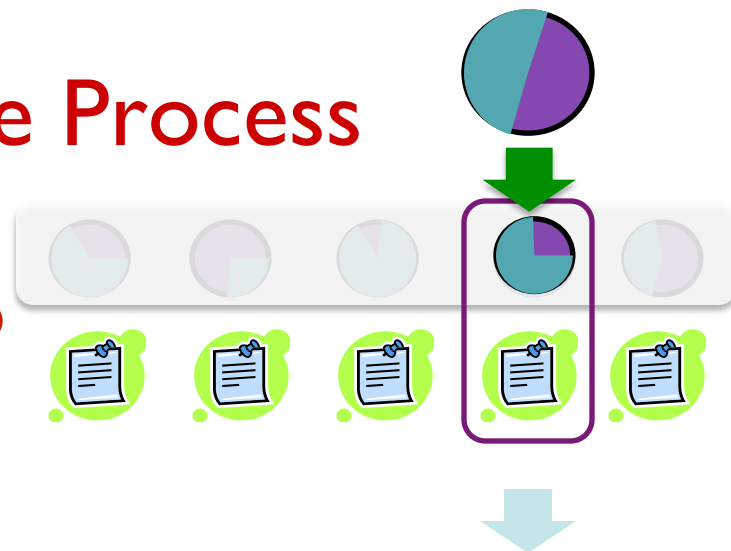
<b>ipod</b>	<b>0.15</b>
nano	0.08
music	0.05
download	0.02
apple	0.01

movie	0.10
<b>harry</b>	<b>0.09</b>
potter	0.05
ipod	0.01
music	0.02

Topic 1   
Apple iPod

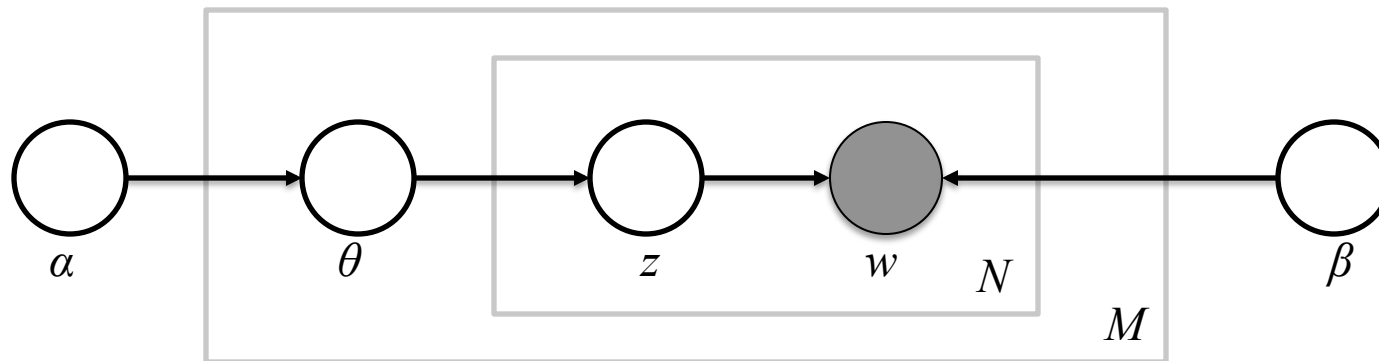
Topic 2   
Harry Potter

I   
the music of  
the   
 potter to  
my  nano





# Graphical Model of LDA



Complete likelihood:  $p(\theta, \mathbf{z}, \mathbf{w} | \alpha, \beta) =$   
(if we observe all latent variables)

Data likelihood:

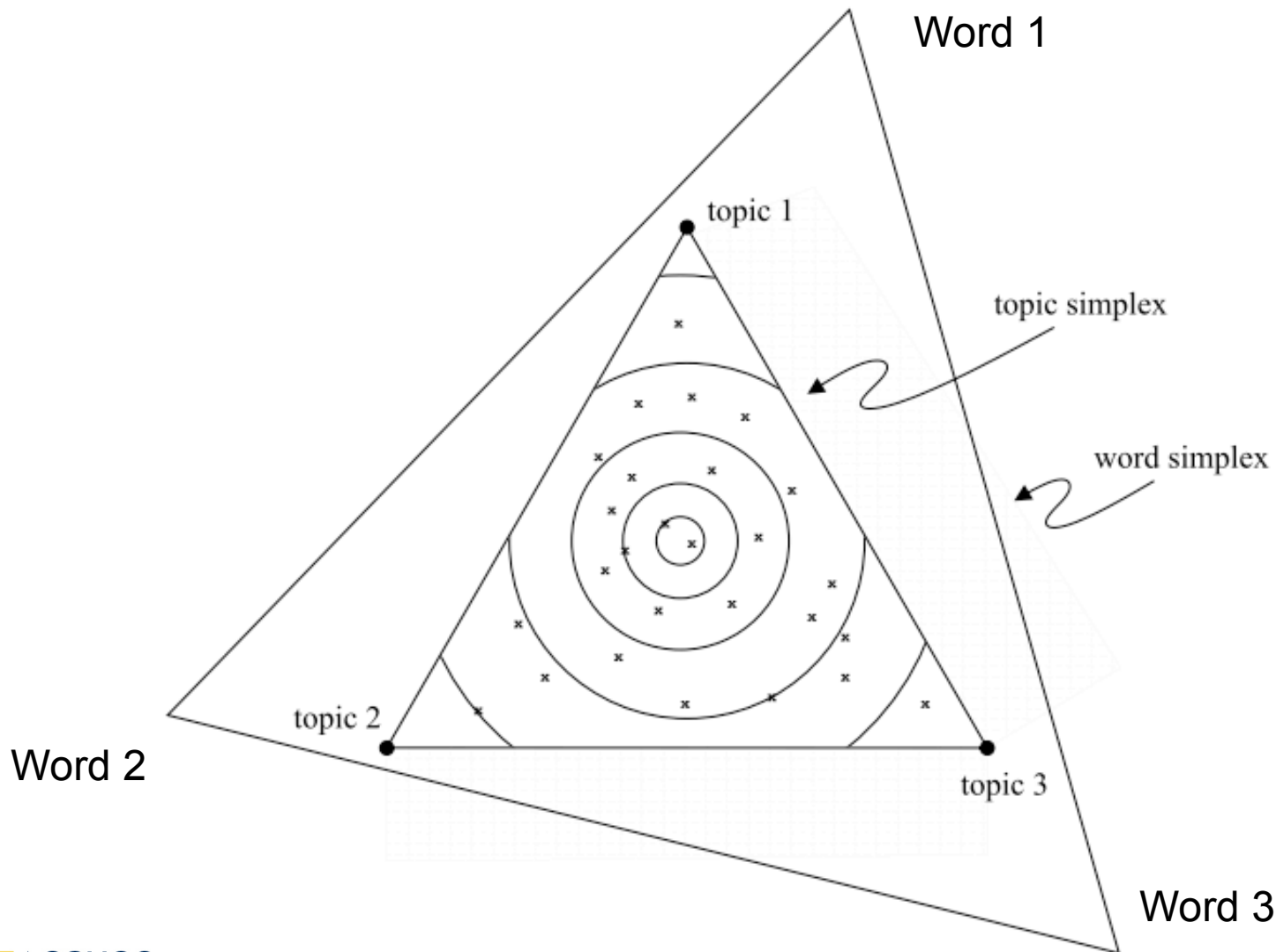
- $P(z|d)$  are no longer fixed parameters to be estimated...
- But inference becomes much more complicated

# Dirichlet Prior of Multinomial

- Bayesian Theory: Nothing is fixed, everything is random.
- Choose prior for the multinomial distribution of the topic mixture weights: Dirichlet distribution is conjugate to the multinomial distribution, which is natural to choose.
- A  $k$ -dimensional Dirichlet random variable  $\theta$  can take values in the  $(k-1)$ -simplex, and has the following probability density on this simplex:

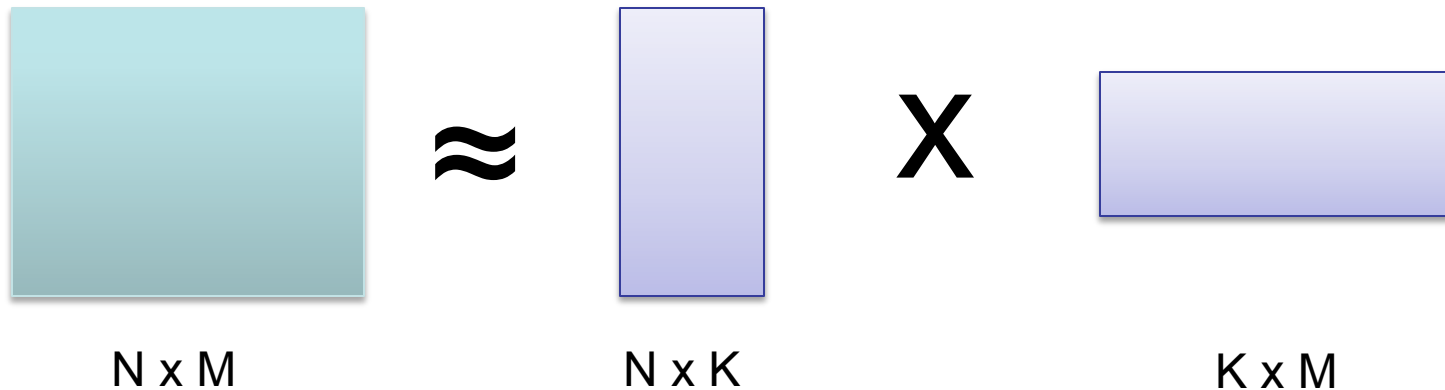
$$(1) \quad p(\theta|\alpha) = \frac{\Gamma(\sum_{i=1}^k \alpha_i)}{\prod_{i=1}^k \Gamma(\alpha_i)} \theta_1^{\alpha_1-1} \cdots \theta_k^{\alpha_k-1}$$

# The Simplex Interpretation



# Wait...

- Wasn't this similar to matrix decomposition?
- Indeed... PLSI is the probabilistic version of LSI (i.e., dimension reduction using SVD)
- PLSA is also proved to be equivalent to non-negative matrix factorization (with a specific loss function)



N words, M documents, K topics

# Inference & Parameter Estimation

- PLSA:

- Parameters:  $\Lambda = \{P(z|d), P(w|z)\}_{\forall z,d,w}$
- Maximum Likelihood Estimation (MLE):

$$\Lambda^* = \arg \max_{\Lambda} P(D | \Lambda)$$

- LDA:

- Corpus level parameters:  $\alpha, \beta$ : sampled once in the corpus creating generative model.
- Document level parameters:  $\theta, z$ : sampled once to generate a document

$$(\theta, z)^* = \arg \max_{(\theta, z)} P(\theta, z | D, \alpha, \beta) = \arg \max_{(\theta, z)} \frac{P(D | \theta, z, \alpha, \beta) P(\theta, z | \alpha, \beta)}{P(D | \alpha, \beta)}$$

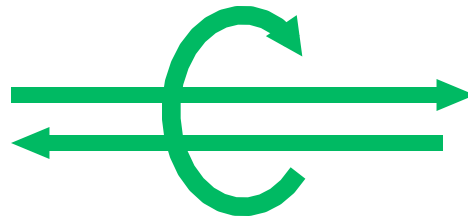
# Inference Methods

- Parameter estimation/inference methods:
  - Expectation Maximization, Variational inference, Gibbs sampling, ...

ipod	?
nano	?
music	?
download	?
apple	?

movie	?
harry	?
potter	?
actress	?
music	?

Guess the affiliation



Estimate the params

I downloaded  
the music of  
the movie  
harry potter to  
my ipod nano

# Topic Modeling in Practice

- Number of topics have to be predetermined
  - Finding the right number of topics can be hard
  - Bayesian model selection – enumerate all  $K$
  - Non-parametric topic models – more complicated
- Topics need to be interpreted
  - Reading the word distribution can be hard
  - Methods to generate labels for topics (Mei et al., 2007)
- Evaluation is subjective
  - Likelihood of held-out data, quality of topics, quality of document clusters, human judgments, ...

# Topic Modeling in Practice (Cont.)

- In general, it is a good tool for exploratory analysis
  - Understanding qualitatively what's in the corpus.
- Not the first choice if you have a particular task in mind
  - Classification: try SVM first
  - Labeling: try CRF
  - Clustering: try k-means, spectral clustering, etc.
- But can provide “deep” features for those tasks
- Works well when few training examples are available
- Extremely powerful when contextual variables are observed and concerned with
  - Very easy to extend, by adding variables into the Bayesian network (graphical structure)



# Things You Don't Know About LDA

- There are latent requirements of your data...
- Do not apply LDA directly if
  - You have too few documents
  - Your documents are too short
  - Your goal is to find smallish, tight clusters
  - The co-occurrence assumption doesn't hold in your data
- Try to leverage meta-data or context information to improve the performance of topic modeling
  - Authorship
  - Time, geographic location
  - Networks of documents and words
  - User-guidance, ...

# Resources of Topic Modeling

- Topic Modeling Bibliography
  - Collected by David Mimno:  
<http://www.cs.princeton.edu/~mimno/topics.html>
- Toolkits:
  - LDA++: Easy-to-use C++ implementation
  - MALLET: Java package, with good support of text mining in general
  - Mahout: Machine learning toolkit adaptable on Hadoop
- Topic modeling in digital humanities
  - <http://mith.umd.edu/topic-modeling-in-the-humanities-an-overview/>

# Sentiment and Opinion Analysis



# Sentiment and Opinion Analysis

- Computational study of subjectivity in text
  - opinions, sentiments, subjectivity, evaluations, attitudes, appraisal, affects, views, emotions, etc.
  - Reviews, blogs, tweets, discussions, news, comments, feedback, or any other documents
- Terminology:
  - Sentiment analysis is more widely used in industry.
  - Both are widely used in academia
  - Sometimes used interchangeably.

- Slide partially from Prof. Bing Liu's tutorial

# Why Bother?

- “Opinions” are key influencers of our behaviors.
- Our beliefs and perceptions of reality are conditioned on how others see the world.
- Whenever we need to make a decision, we often seek out the opinions of others. In the past,
  - Individuals: seek opinions from friends and family
  - Organizations: use surveys, focus groups, opinion polls, consultants.

- Slide partially from Prof. Bing Liu's tutorial

# Applications of Sentiment Analysis

- Businesses and organizations
  - Benchmark products and services; market intelligence.
  - Businesses spend a huge amount of money to find consumer opinions using consultants, surveys and focus groups, etc.
- Individuals
  - Make decisions to buy products or to use services
  - Find public opinions about political candidates and issues
- Search engines
  - Provide opinion polarized summary of products
- Social science, political science, health informatics, ...
  - Understanding public opinions, concerns, ...
- Finance, ...

# Different Levels of Sentiment Analysis

- Sentiment classification
  - Whether a document/sentence conveys a sentiment
- Sentiment polarities
  - Positive, negative, neutral sentiments
- Sentiment in real scales
- Mood, emotion
  - Multi-class classification
- Attitude
  - Sentiment towards particular subjects
- Topic-sentiment mixture
  - Latent aspects of sentiments/opinions

# Sentiment Classification

- Yet another text classification problem
- But much more challenging than topic-based classification!
- In general, it touches almost every aspect of NLP
- Human agreement is around 70% or lower
- For human agreed examples, performance is usually between 80% to 90%.
- Evaluation needs to be done on real applications



# Features Matter

- Keyword features
  - Most useful features in topic classification
  - Presence vs. frequency
  - Dictionary match performs reasonably well.
- Part-of-speech
  - Very effective in sentiment classification
- Syntax vs. word proximity
- Negation tends to be important
- Topic-related features
- Specific features – e.g., emoticons
- Co-reference, sarcasm, metaphor, ...

# Topics + Sentiment = Faceted Opinion Summary

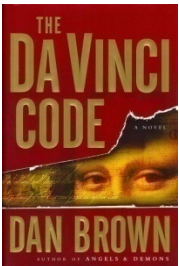


## The Da Vinci Code



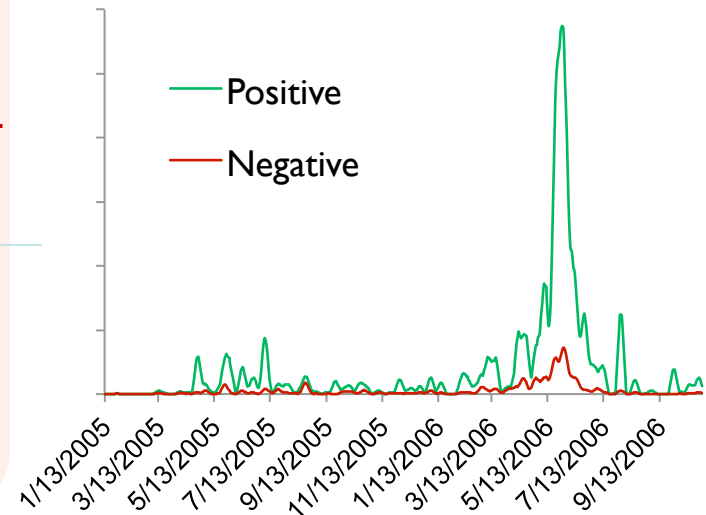
Tom Hanks, who is  
my favorite movie  
star act the leading  
role.

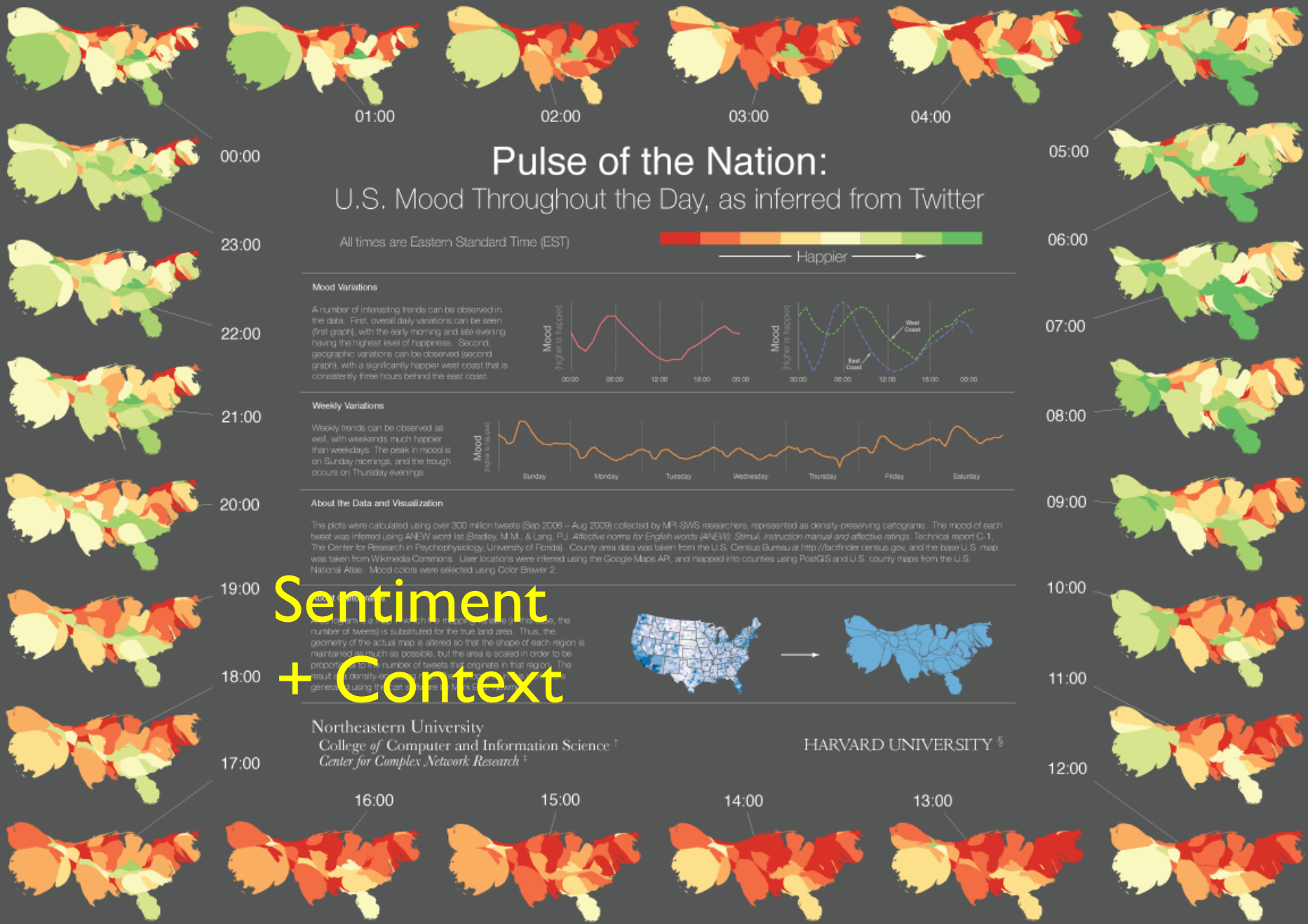
protesting... will  
lose your faith by  
watching the movie.



a good book to past  
time.

... so sick of people  
making such a big  
deal about a fiction  
**book**





**Sentiment  
+ Context**

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# What You Should Know

- Major research issues of text mining
- Topic modeling and sentiment analysis are two trending topics
- Topic modeling as an exploratory tool
  - LDA and its extensions can be effective when data satisfies particular properties
- Sentiment classification is more challenging than topic classification, and should be treated differently
- Yet many problems to be solved