#### Current site:

https://resnexus.com/resnexus/reservations/book/B47FEB42-10FA-49AA-825C-908BF6A5655D

# RV FamCamp user requirements

#### Park details:

- 14 day stays from April 1st October 15th
- Long term stay from October 15<sup>th</sup> April 1<sup>st</sup>
- 47 sites
- Small sites: #1-14, 42-43 feet long (MAX length 40 feet)
- Medium sites: #17-31, 45-46 feet long (MAX length 43 feet )
  - Exception #1, #21 are extra deep, approximately 55 feet.
- Large sites: #32-45, 65 feet long (MAX length 65 feet )
- 1 tent site (\$17.00 per night)

## **FUNCTIONAL:**

# Customer:

- Customer registers (creates account)
  - email (is username and is unique)
  - password
  - first name
  - last name
  - military branch
  - military status
  - military card verification.
- Customer can log into the system
  - email

- password
- Customer can view availability of open rv spots by date
- Customer can book a open sight after entering the size of the trailer/rv (if applicable)
  - If customer on PCS orders, they can stay as long as they want year round
  - Or customer can stay as long as they want if they are within October15 April
  - -QUESTION: Customer can only book one spot at a time?
- Customer can book an exception site if they don't have an RV or trailer. (#1, #19, #21)
- Customer will receive confirmation email and a screen notification
- Customer can edit their reservations
- Customer can cancel their reservations (penalties may occur)
- Customer can book a spot for a tent
- Customer can select a rental trailer to use

## Employee (same functionality and views as Admin):

- Employee can log into the system
- Customer can view reservation history
  - Can see customer last name
  - Customer site #
  - Customer stay length in nights
  - Additional notes
- Customer can post, update, and delete vacant sites
  - o Site#
  - # nights available
  - Site length

- o Site price
- Hook up (full, not full)

Admin (same functionality and views as Employees)

- Admin can log into the system
- Admin can view reservation history
  - o Can see customer last name
  - o Customer site #
  - o Customer stay length in nights
  - o Additional notes
- Admin can post, update, and delete vacant sites
  - o Site#
  - o # nights available
  - o Site length
  - o Site price
  - Hook up (full, not full)

NON-FUNCTIONAL: Listed separately in Trello