
Christopher Josephson

Identity Number: 9111245385089

Email Address: chrislj@live.com

Contact: 072 076 6913

Professional Profile

As at 27th November 2018

Summary

Name:	Christopher Luke Josephson
Identity Number:	9111245385089
Age:	26
Drivers License:	Code 8
Criminal Record:	No
Health:	Good
Marital Status:	Single
Dependants:	None

Personal Summary

Christopher Josephson matriculated at Carter High School (PMB) in 2009 with a Bachelors Matric Certificate.

He started his career at Wireless4U in January 2011 working in the retail space for 4 years.

In May 2014 he started work at Computer World as a junior PC technician and has since worked diligently; growing his career with passion and developing himself into a senior technician managing the technical department at Computer World Pietermaritzburg.

He is an enthusiastic person, always willing to learn. He possesses excellent communication skills and is never one to risk failure, be it his team, the client or himself. He is versatile and has the ability to learn new tasks and develop skills quickly and easily. He's able to take on new challenges in his stride and works well both independently or in a team environment.

Character References

Name	Relation	Contact Number
Dina van den Berg	Neighbour	072 544 9699
Petro Walshaw	Land lady	081 346 4869

Education and Qualifications

2005 - 2009	Carter High School Matriculated – Passed With Bachelors. English Afrikaans Life Orientation Maths Literacy Biology Visual Arts Home Economics
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Schedule of Experience

August 2018

Conosco

Role: First Line Engineer

Responsibilities:

- Troubleshooting issues over the phone with clients in the UK.
- Troubleshooting issues over TeamViewer and similar Software.
- Outlook set up and troubleshooting.
- Managing companies information on servers
- Adding new members on to clients server systems.
- Creating and managing clients Microsoft accounts.
- Managing existing clients and adding additional users on to specific software depending on companies needs.
- Resetting forgotten passwords for clients on Active Directory.

May 2014 – August 2018 Computer-World

Role: Technician

References: Brandon van Staden – 033 345 3235

Responsibilities:

- Managing the Pietermaritzburg repair workshop.
- Virus, Malware and Spyware removal.
- Hardware and Software troubleshooting.
- Outlook and other email client troubleshooting.
- DSL setup and troubleshooting.
- Network troubleshooting.
- Printer Troubleshooting.
- Building custom computers to customer specification.
- Laptop Repairs (LCD Panel, charging component replacement etc).
- Hardware damage assessments and insurance Claims.
- Home and Business call outs.
- Travelling to work at other branches when needed.
- Customer relations.
- Sales.
- Warranty assessments.

Jan 2011 – Apr 2014 Wireless4U

Role: Technician/Sales

Reference: Stephen Cardoso – 064 684 0497

Responsibilities:

- Customer relations.
- Sales.
- Store management.
- Stock control.
- End of day cash ups when needed.
- Small network Management.
- Maintaining an Internet Café.
- Building custom computers to customer specification.
- Hardware and software troubleshooting.

June 2010 – 2012 Husky Rescue KZN (Lebanon ARROHHH)

Role: Volunteer
Reference: Charnel Ruth – 078 040 8282
Responsibilities:

- Weekly walking of huskies.
- Feeding
- Grooming.
- Donation Collections (Call Centre).
- Public Walks.