

## Christann Groves

Ajax, ON | [LinkedIn](#) | [GitHub](#) | 437-556-3829 | [christann.groves@gmail.com](mailto:christann.groves@gmail.com)  
Full-Stack Engineering Co-op Candidate | Strong Foundation in JavaScript, HTML, CSS |  
Ready to Contribute

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Results-oriented student of Software Engineering Technology Advanced Diploma with a 4.0 GPA, and applied project experience in full-stack development, database systems, and requirements analysis.

- Demonstrated skill in object-oriented programming, Agile methodologies, and SDLC application
  - Strong analytical skills with a proven ability to debug, troubleshoot, and optimize applications
  - Effective communicator and team leader, experienced in requirements gathering, collaboration, and documentation
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## TECHNICAL SKILLS

Programming: Java, C#, Python, SQL, JavaScript, HTML/CSS

Frameworks & Libraries: React, Angular, Node.js, .NET Core

Operating Systems: Windows, Unix/Linux

Development Tools: Git/GitHub, Visual Studio, Eclipse, Figma

Cloud & Databases: Oracle, MS-SQL Server, Google Cloud, Azure

Other Tools: Jira, Trello, MS Office, Zoom, Slack, MS Teams, Google Workspace

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## EDUCATION

Software Engineering Technology (Co-op) Advanced Diploma

Centennial College, Toronto, ON

GPA: 4.0/4.1

January 2025 - April 2027 (expected)

- Key Courses: Software Engineering Requirements | Database Concepts (SQL) | Client-Side Web Development | Java Programming | Data Structures & Algorithms | Software Testing & QA
- Achievements: Successfully completed first 2 semesters with a 4.0 GPA

Project Management for Developers | Alison Courses | [Certificate](#)

May 2025

Development Foundations | Udemy (Online)

In Progress

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## NOTEWORTHY ACADEMIC ACCOMPLISHMENTS (PROJECTS)

Currency Converter Web App - Agile Team Lead | JavaScript, SQL, Front-End Development

- Developed a full-stack web application with responsive, mobile-first layouts and cross-browser compatibility, enhancing usability by 30% and delivering a polished UI/UX experience
- Led a team of 4 using Agile Scrum methodology, coordinating sprint planning, stand-ups, and retrospectives while integrating front-end and back-end development, achieving a 40% improvement in user satisfaction

#### Resume & Cover Letter Builder Platform - Systems Analyst | Requirements Analysis, API & Database Design

- Designed SRS documents and workflows for an automated resume-building platform, applying UI/UX principles and reducing manual data entry by 80%
- Created UML diagrams, stakeholder analysis, and API integration strategies to support a scalable, database-driven architecture, ensuring seamless interaction between front-end and back-end systems

#### E-Commerce Database Project - Database Developer | SQL, Oracle, Back-End Development

- Implemented a relational e-commerce database supporting products, customers, orders, and transactions, enabling 10+ core business operations
- Optimized database queries using normalization and indexing, improving performance by 25% and facilitating smooth full-stack integration with front-end interfaces

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## WORK EXPERIENCE

### *Promoted to Compliance Analyst*

Ibex Global | Portmore, St. Catherine, Jamaica, West Indies

December 2022 - May 2023

- Conducted compliance audits and implemented safety measures, reducing policy violations by 15% and ensuring adherence to corporate standards
- Coordinated cross-departmental communication to resolve compliance issues, improving issue resolution efficiency by 20% through process documentation and stakeholder collaboration

### *Customer Service Representative*

Ibex Global | Portmore, St. Catherine, Jamaica, West Indies

May 2021 - December 2022

- Improved customer issue resolution by 20% by analyzing call patterns, identifying process gaps, and implementing streamlined support workflows
- Trained and onboarded 10+ new team members, reducing onboarding time by 30% through structured documentation and hands-on guidance