

CONTACT SUPPORT

Contact Support

Contact Information

(209) 667-3687
TechSupport@csustan.edu

Submit A Ticket ▶

Division of Business & Finance

Need More Help?
Email Tech Support
Call # (209) 667-3687



Submit a Ticket ▶
Make A Tech Request ▶





Contact OIT Technology Support

Support by phone, web, chat tool and remote session remain available during our normal business hours. Equipment checkouts are available for pick up at the Technology Support Desk in L256, second floor of the library building.

You may report issues and open a ticket by calling, emailing, or submitting a ticket on TeamDynamix.

OIT TeamDynamix Client Portal ▶

Faculty and Staff

MSR 120A

Services: In-Person/Phone/Remote/Chat

MSR Building: See Building #27: [Map](#)

Phone: (209) 667-3687

E-mail: TechSupport@csustan.edu

- Regular Academic Service Hours**
- In-Person Support
8 a.m. to 12:00 p.m., Monday - Friday

- Phone/Chat/Remote Support (L256)
7:45 a.m. to 8 p.m., Monday - Thursday
7:45 a.m. to 5 p.m., Friday

Non-Instructional/Summer Service Hours

- In-Person Support
8:00 a.m. to 12:00 p.m., Monday - Friday

Students

Library 256

Services: In-Person/Phone/Remote/Chat

Library Building: See Building #1: [Map](#)

Phone: (209) 667-3687

E-mail: TechSupport@csustan.edu

Regular Academic Service Hours

- General Technology Support
7:45 a.m. to 8 p.m., Monday - Thursday
7:45 a.m. to 5 p.m., Friday

Non-Instructional/Summer Service Hours

- General Technology Support
8:00 a.m. to 5 p.m., Monday - Friday

[Submit A Support Ticket](#) ▶

[Make A Tech Checkout Request](#) ▶



Maintenance Window

Network Maintenance: 6:00 a.m. - Noon (First Sunday of Each Month)

Server Maintenance: 12:00 a.m. - 6:00 a.m. (Every Friday)

PeopleSoft Maintenance: 8:00 p.m. - Midnight (Every Thursday per the CO)

The monthly maintenance program is a preventive measure that is essential to providing stable and secure systems to the University. No maintenance scheduled start of the semester, finals, and year-end.

[Learn More](#) ►

Updated: April 25, 2024