CyberArk End-of-Life Policy

Terminology and Terms

Product

Refers to an individual offering, a subset of a suite.

Version

Refers to a specific edition of a product as indicated by its number, normally in the following format: release number.version, (e.g. EPV 7.1)

End-of-Expansion-Sale Date

The final date on which a product version can be expanded within the same product version of an existing installation after the availability of a new product version and no later than 1 year before the end-of-support date.

End of Development Date

The final date on which CyberArk will cease to provide code fixes and changes¹. Normally, fixes may be delivered on previous version up to 2 years from the version release date.

End-of-Support Date

The final date on which CyberArk will cease to provide support for a product version, including technical support, on-site support, helpdesk support and training. Unless otherwise specified by CyberArk, a product version end-of-support date will be 3 years from version release.

¹ Support cases that were opened prior to this date will not be affected



Sunset Timelines as of February 2018²

Privileged Account Security

| Version | Release Date | End of Expansion Date | End of Development Date | End of Support Date |
|----------------------|--------------|--------------------------|----------------------------|------------------------|
| 10.2 | Feb-2018 | Feb-2019 | Feb-2020 | Feb-2021 |
| 10.1 | Dec-2017 | Dec-2019 | Dec-2019 | Dec-2020 |
| 9.10 | Oct-2017 | Oct-2019 | Oct-2019 | Oct-2020 |
| 9.9.5 | Jun-2017 | Jun-2019 | Jun-2019 | Jun-2020 |
| 9.9 | Mar-2017 | Mar-2019 | Mar-2019 | Mar-2020 |
| 9.8 | Dec-2016 | Dec-2018 | Dec-2018 | Dec-2019 |
| 9.7 | Jun-2016 | Jun-2018 | Jun-2018 | Jun-2019 |
| 9.6 | Feb-2016 | Feb-2018 | Feb-2018 | Feb-2019 |
| 9.5 | Oct-2015 | Oct-2017 | Oct-2017 | Oct-2018 |
| 9.3 | July-2015 | July-2017 | July-2017 | July-2018 |
| 9.2 | Apr-2015 | Apr-2017 | Apr-2017 | Apr-2018 |
| 9.1 | Jan-2015 | Jan-2017 | Jan-2017 | Jan-2018 |
| 9.0 | Nov-2014 | Nov-2016 | Nov-2016 | Nov-2017 |
| 8.6 | Jul-2014 | Jul-2016 | Jul-2016 | Jul-2017 |
| 8.5 | Apr-2014 | Apr-2016 | Apr-2016 | Apr-2017 |
| 8.2 | Feb-2014 | Feb-2016 | Feb-2016 | Feb-2017 |
| 8.1 | Nov-2013 | Nov-2015 | Nov-2015 | Nov-2016 |
| 8.0 | Aug-2013 | Aug-2015 | Aug-2015 | Aug-2016 |
| 7.2 | May-2013 | May-2015 | May-2015 | May-2016 |
| 7.1 | May-2012 | May-2014 | May-2014 | May-2015 |
| 7.0 | Feb-2012 | Feb-2014 | Feb-2014 | Feb-2015 |
| 6.0 Enhancements3 | Feb-2011 | Feb-2013 | Feb-2013 | Feb-2014 |
| 6.0 | May-2010 | May-2012 | May-2012 | May-2013 |
| 5.5 | Sep-2009 | Sep-2011 | Sep-2011 | Sep-2012 |
| 5.0 | Feb-2009 | Feb-2011 | Feb-2011 | Feb-2012 |
| 4.6 | Jun-2008 | Jun-2010 | Jun-2010 | Jun-2011 |

² Actual end-dates are the last day of the listed month

³ This includes Vault, PVWA and CPM v6.0 patch #2 and above



| 4.5 | Nov-2007 | Nov-2009 | Nov-2009 | Nov-2010 |
|-----|----------|----------|----------|----------|
| 4.1 | Jan-2007 | Jan-2009 | Jan-2009 | Jan-2010 |

Privileged Threat Analytics

| Version | Release Date | End of Expansion Date | End of Development Date | End of Support Date |
|---------|--------------|--------------------------|----------------------------|---------------------|
| 3.95 | Feb-2018 | Feb-2020 | Feb-2020 | Feb-2021 |
| 3.9 | Dec-2017 | Dec-2019 | Dec-2019 | Dec-2020 |
| 3.8 | Oct-2017 | Oct-2019 | Oct-2019 | Oct-2020 |
| 3.7 | Sep-2017 | Sep-2019 | Sep-2019 | Sep-2020 |
| 3.6 | Aug-2017 | Aug-2019 | Aug-2019 | Aug-2020 |
| 3.5 | Mar-2017 | Mar-2019 | Mar-2019 | Mar-2020 |
| 3.4 | Jan-2017 | Jan-2019 | Jan-2019 | Jan-2020 |
| 3.3 | Dec-2016 | Dec-2018 | Dec-2018 | Dec-2019 |
| 3.2 | Aug-2016 | Aug-2018 | Aug-2018 | Aug-2019 |
| 3.1 | May-2016 | May-2018 | May-2018 | May-2019 |
| 3.0 | Feb-2016 | Feb-2018 | Feb-2018 | Feb-2019 |
| 2.6 | May-2015 | May-2017 | May-2017 | May-2018 |
| 2.5 | Nov-2014 | Nov-2016 | Nov-2016 | Nov-2017 |
| 2.0 | Aug-2014 | Aug-2016 | Aug-2016 | Aug-2017 |
| 1.5 | Jan-2014 | Jan-2016 | Jan-2016 | Jan-2017 |



Endpoint Privilege Manager

Endpoint Privilege Manager Server

| Version | Release Date | End of Expansion Date | End of Development Date | End of Support Date |
|---------|--------------|--------------------------|----------------------------|---------------------|
| 6.4 | Dec-2017 | Dec-2019 | Dec-2019 | Dec-2020 |
| 6.3 | Oct-2017 | Oct-2019 | Oct-2019 | Oct-2020 |
| 6.2 | Jun-2017 | Jun-2019 | Jun-2019 | Jun-2020 |
| 6.1 | Mar-2017 | Mar-2019 | Mar-2019 | Mar-2020 |
| 6.0 | Dec-2016 | Dec-2018 | Dec-2018 | Dec-2019 |
| 5.7 | Oct-2016 | Oct-2018 | Oct-2018 | Oct-2019 |
| 5.5 | Jan-2016 | Jan-2018 | Jan-2018 | Jan-2019 |
| 4.5 | Jun-2013 | Jun-2016 | Jun-2016 | Jun-2017 |
| 3.11 | Jan-2013 | Jan-2015 | Jan-2015 | Sep-2016 |

Endpoint Privilege Manager GPO

| Version | Release Date | End of Expansion Date | End of Development Date | End of Support Date |
|---------|--------------|--------------------------|----------------------------|---------------------|
| 5.5 | Mar-2015 | Mar-2017 | Mar-2017 | Mar-2018 |
| 5.0 | Oct-2013 | Oct-2015 | Oct-2015 | Jan-2017 |



Sensitive Information Management

| Version | Release Date | End of Expansion Date | End of Development Date | End of Support Date |
|---------|--------------|--------------------------|-------------------------------|------------------------|
| 9.8 | Dec-2016 | Dec-2018 | Dec-2018 | Dec-2019 |
| 9.7 | Jun-2016 | Jun-2018 | Jun-2018 | Jun-2019 |
| 9.6 | Feb-2016 | Feb-2018 | Feb-2018 | Feb-2019 |
| 9.5 | Oct-2015 | Oct-2017 | Oct-2017 | Oct-2018 |
| 9.3 | July-2015 | July-2017 | July-2017 | July-2018 |
| 9.2 | Apr-2015 | Apr-2017 | Apr-2017 | Apr-2018 |
| 9.1 | Jan-2015 | Jan-2017 | Jan-2017 | Jan-2018 |
| 9.0 | Oct-2014 | Oct-2016 | Oct-2016 | Oct-2017 |
| 8.6 | July-2014 | July-2016 | July-2016 | July-2017 |
| 7.9 | Jan-2014 | Jan-2016 | Jan-2016 | Jan-2017 |
| 7.8 | Sep-2013 | Sep-2015 | Sep-2015 | Sep-2016 |
| 7.7 | July-2013 | July-2015 | July-2015 | July-2016 |
| 7.6 | Apr-2013 | Apr-2015 | Apr-2015 | Apr-2016 |
| 7.5 | Jan-2013 | Jan-2015 | Jan-2015 | Jan-2016 |
| 7.1 | July-2012 | July-2014 | July-2014 | July-2015 |
| 7.0 | Apr-2012 | Apr-2014 | Apr-2014 | Apr-2015 |
| 6.0 | Oct-2010 | Oct-2012 | Oct-2012 | Oct-2013 |
| 5.5 | Nov-2009 | Nov-2011 | Nov-2011 | Nov-2012 |
| 5.0 | Sep-2009 | Sep-2011 | Sep-2011 | Sep-2012 |
| 4.6 | Jun-2008 | Jun-2010 | Jun-2010 | Jun-2011 |
| 4.5 | Dec-2007 | Dec-2009 | Dec-2009 | Dec-2010 |
| 4.1 | Jan-2007 | Jan-2009 | Jan-2009 | Jan-2010 |
| 3.5 | July-2006 | July-2008 | July-2008 | July-2009 |



To learn more about CyberArk's Privileged Account Security and Sensitive Information Management solutions, please email sales@cyberark.com or visit our web site at www.cyberark.com today.

Copyright © 1999-2018 CyberArk Software Ltd. All rights reserved.

This document contains information and ideas, which are proprietary to CyberArk Software Ltd. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, recording, scanning, or otherwise, without the prior written permission of CyberArk Software Ltd.

EOLF-0414

