

Christian Valentino

Christian Valentino | Christian.Valentino@colorado.edu | 303.204.5783

Aspiring data analyst with a background in IT infrastructure and computer repair, using technical expertise and project management skills to deliver data-driven solutions.

Education

Bachelor of Science, Information Science | University of Colorado, Boulder

August 2022 - Present

Minor: Philosophy

Relevant Courses:

Programming for Information Science (1-2), User-Centered Design, Quantitative Reasoning, Data and Information Retrieval Systems, Applied Machine Learning, Computational Reasoning, Ethics and Information Technology, Philosophy and Ethics of Artificial Intelligence

Work Experience

Grocery Pick-Up Specialist

King Soopers | Boulder, CO

January 2023 - Currently Employed

- Utilized industry computer systems to **process and manage 120+ orders a week**.
- Spearheaded new employee **onboarding and training**, rapidly training team members to **achieve high productivity** and consistently **meet vital performance metrics**.
- Greatly contributed to overall **order accuracy rate by five percent (93% to 98%)**.

Computer Repair Technician

Like New PCs | Arvada, CO

August 2022 - January 2023

- Diagnosed and resolved** a wide range of computer hardware and software issues, delivering **cost-effective solutions tailored to 45+ customers a month**.
- Maintained and tracked intake inventory** while efficiently managing the procurement of replacement components and **facilitated negotiation of repair pricing and client budgets**.

IT Student Technician

Arapahoe Community College | Littleton, CO

December 2021 - June 2022

- Personally **formatted and deployed 30+ computers**, ensuring **industry-standard setup** to enhance the Arapahoe Community College Art and Design department's functionality.
 - Oversaw a team of five students to **troubleshoot and minimize user issues** and **ensure an organization-wide software migration**.
 - Managed and resolved support tickets** for a diverse group of **20+ users weekly**, delivering **effective solutions** to a wide range of technical challenges and **ensuring seamless user experiences**.
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Design and Analytics Projects

Market Intelligence Optimization Project | Data Retrieval and Manipulation

- Leveraged **BigQuery, geographic APIs, and KPIs** to analyze market trends and identify high-potential locations for business success.
- Developed dynamic Tableau dashboards to visualize data**, providing various **strategic insights** for **competitive business placement**.

Mobile App Design Project | UX Design and Development

- Designed internal app features and flow** for a custom, mobile application using **Figma**, enhancing usability and user navigation.
 - Collaborated to the **development of core UX features, coding interactive elements to improve functionality and user experience**.
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Technical Skills and Professional Abilities

Attributes: Effective communication skills, meticulous attention to detail, adaptable to various scenarios, strong critical thinking and analytical skills, collaborative team player with leadership skills.

Programming Languages: Python (Seaborn, Pandas, Beautiful Soup, Numpy), Java, SQL, Cypher.

Professional Tools and Software: BigQuery, Solr, Lucene, Neo4j, Tableau, Figma, HappyFox, Active Directory, Microsoft Suite.