



## PETER LUK

user experience designer digital marketer

I practice user centered design principles based on the need of the business and their audiences to help achieve harmony between the user and the business. I believe that marketing and user exerpiece should go hand in hand because ultimately, it's the audience that we market to who will use and experience the products.

Selected Experience

#### Blocklub Studio

Founder

Jan 2014 - Present

## Software used:

Adobe Photoshop, Adobe Illustrator, Axsure, Google analytics, Twitter, Facebook Ads, Instagram,

#### Languages:

HTML5/CSS3, Java, JQuery, JavaScript

Organize information to create visualizations of content to achieve brands objective by sequencing and relating elements; preparing storyboards; applying principles of HCI, comprehension, learning, and aesthetics

Create and present UX deliverables such as wireframes, prototypes and final mockups to effectively communicate interaction and design ideas.

Research potential market segmentations, identify the current market trend and adapt relative design to the potential market. Collaboration with comic artists to enhance on the user's needs.

Work with product & research team to define research methodologies and participate in user testing or fieldwork and the presentation of findings as required

Design web, mobile and social experiences

## Evilnut Technology

Digital Marketing Coordinator & UI Designer

November 2014 - May 2015

#### Software used:

Adobe Photoshop, Adobe Illustrator, Axure, Google analytics, Google Adwords, Marketo, Hootsuite

## Languages:

HTML5/CSS3

Develop and execute digital marketing campaigns for Evilnut's programs, services, and events

Design and implementation of wireframe sketches and high fidelity prototypes through frequent collaboration with developers. I went through the design process of this project with a team of designers and developers. At the end of the project, we were to create a interactive prototype and do field testing with it.

Manage the planning, communications, logistics and execution of Evilnut's Government funding announcements and other events

Create and execute Google Adwords PPC campaigns as well as analyze web traffic and data, using Hubspot, Marketo and Google Analytics

Work with product & development team to create the launch event of 2015, which in returned helped the company increased exposure rate by 25% and drove traffic up by 5%.

#### Cymax

Marketing Coordinator

December 2013 - September 2014

#### Software used:

Microsoft Excel, Facebook Ads, Twitter, Google Analytics, Google Adwords, MailChimp, Adobe Photoshop, Built, identified and maintained online strategy for clients via Facebook, Twitter, Instagram, Pinterest, LinkedIn, Tumblr.

Monitored benchmarks and measured impact of social media initiatives as well as setting up email templates and webforms design & write copy for emails

Worked jointly with IT and Merchandising to constantly improve the quality and performance of the landing pages, and to increase conversion rates. Managed and optimized the company's dynamic display remarketing campaigns, and created AdWords script to facilitate keyword expansion.

Coordinated the implementation of Universal Analytics and Enhanced Ecommerce through Google Tag Manager, by thoroughly planning out necessary data layer structure across all page types.

Daily use of: DoubleClick Search, Google AdWords, Microsoft Excel, IBM Cognos, Google Analytics, Google Tag Manager, Facebook Ads.



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#### Academic Experience

#### Web Design for City Studio-Retrofitting 101

For my second year university course: IAT 235 information design, My team and I were tasked to design and develop a responsive website that is user friendly and easy for those who wishes to learn a bit more on retrofitting and how it may benefit them. Through researching on data provided by City hall of Vancouver, we were able to generate multiple personas which our designis based upon.

As one of the UX / UI Designer in the team as well as the main graphics designer,

- -Wireframe sketches + high fidelity prototypes and create an interactive prototype using Axure
- -Understanding the audience and building a system around the users
- -In charge of the end-to-end graphics design process

The design process consists of up to 50 detailed low fidelitfy wireframes in the early stages to help identify the best way for the users to interact with the website.

#### Freelance Experience

#### User Experience Design for City of Coquitlam-Performance Evaluation

Recently, I had the opportunity to redesign the performance evaluation sheets for the recreation department at the City of Coquitlam. I started out as a program coordinator that teaches youth badminton during saturday mornings but upon viewing their evaluation sheets, I found that it was extremely convoluted. I took the initiative of re-designing the form for the city. They saw the final high fidelity mockups and approved my design.

As a program coordinator and badminton coach, I understood what the students were looking for on their performance evaluation sheet. Upon talking to my manager I moved forward on helping them redeisign a more user centered performance evaluation sheet.

The majority of the high fidelity mock ups for the project was done using Adobe Illustrator and Adobe Photoshop. While the data for the research for different types of sports was stored on Excel. Currently after completing the project for the badminton course, the department has asked me to expand and work on further projects for them.

#### Education

## Simon Fraser University

School of Interactive Arts and Technology

2008 - 2017

Enrolled as a science student, I transferred into business originally under the pressure of my family. Initially I couldn't see the value of the courses, however during an internship, I was able to apply what I've learnt, allowing me to see the bigger picture and fall in love with marketing