

## Email

**From:** Peta  
**To:** Carter Ward  
**Subj:** Request for Your Support on Tablet Rollout Decision

Hi Carter, I hope you are well. I am touching base with you regarding our conversation about expanding the tablet rollout at Sauce & Spoon beyond the bar area. I see where Omar is coming from in his enthusiasm for broadening the scope, but refocusing on our original strategy to contain the tablets to the bar would be the most prudent move for now. With your leadership and vision for Sauce & Spoon, both in terms of sustainable sourcing and a scratch-to-table approach, you would want to know the issues at play with this expansion.

A larger rollout at this juncture could put your kitchen at risk and dilute the premium dining experience we've worked so hard to build. The untested tablet technology outside of the bar is at risk of disrupting the kitchen flow and undermining service, particularly when we are put in a position to manage customer expectations across the floor. At least to begin with, this limited rollout will enable us to protect the integrity of our operations and ensure that any issues are ironed out before we consider expanding any further. This cautious approach is in direct alignment with all your quality concerns and your commitment to giving the best dining experience, providing a solid foundation for our decision.

Please stand by me in persuading Omar and Deanna to maintain the status quo at this time. Your position as an Executive Chef and your standing for nothing but excellence is part of our considerations. This would be an invaluable support in ensuring we all make the best decision for the continued successful future of Sauce & Spoon.

Thanks for considering this, Carter; your insights and perspectives are valued. I would appreciate a further discussion with you if you have any thoughts or concerns on this.

Respectfully,  
Peta