

Christine Thammassouk

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WORK EXPERIENCE

Reimbursement Specialist

Oct 2023-Mar 2024

Genentech

- Contact insurance companies to verify eligibility coverage for drug benefits.
- Perform prior authorization follow ups per request from case managers.
- Research and resolve data entry issues.

Intake Coordinator

Oct 2022-Oct 2023

Genentech

- Efficiently process time sensitive documents from healthcare providers for patients in need of therapy across all Genentech products.
- Schedule team building activities to form strong work relationships and raise morale within BETTER committee.
- Lead team huddles discussing metrics.

Lab Client Service Representative

Aug 2021-Jan 2024

Legacy Health

- Acted as a liaison between Legacy Laboratory Services and Legacy Health's 10,000+ employees, clients, or patients.
- Demonstrated empathy with patients over the phone while following company procedures.
- Investigated and clarified what testing was needed for clients.

Lab Client Service Representative

May 2019-Aug 2021

Salem Health

- Handled all outpatient specimen issues for one of the largest acute care hospitals in Oregon.
- Prioritized tasks with differing importance.
- Performed quality audits for management and supported training of new hires.

Cashier

Oct 2017-Jun 2019

Nike

- Actively listened to consumers to help them find items they were searching for.
- Assisted training cashiers hired on for the holiday season.
- Displayed a positive attitude to ensure that consumers had a welcoming experience while shopping.

Sales Associate

Oct 2018-Jan 2019

Michael Kors

- Collaborated with other teammates to increase products sales.
- Consistently supported management team with business needs.
- Acted as a fashion advisor while demonstrating product knowledge.

Peer Leadership Consultant

Jul 2015-Jun 2016

Oregon State University

- Designed personalized workshops per request from student groups.
- Presented workshops to student groups and at the Leadership Conference.
- Oversaw program marketing, promotional activities and budgeting for the Leadership Conference.

EDUCATION

CareerFoundry

Remote, OR

UI Design Program

Oregon State University

Corvallis, OR

Bachelor of Science

Major: Microbiology, Minor in Chemistry