This will cover the features, functions and interactions between the users and the software with an overview that helps to understand how the system will work and what users can expect from it.

- Add/ Remove songs and albums: Artists will be able to add and remove songs, and under some circumstances, administrators will be able to forcibly remove songs.
- Play/ Pause music: Users will have the ability to play songs as well as stop it from continuing to play.
- **Verify artist account:** Artists will need to verify that they are real people producing original music onto the platform.
- **Search/ Browse for song and artist:** Browsing and searching will be a necessary function for the listeners on the platform.
- Create and delete accounts: All users will be able to create and delete accounts except for admin which accounts will be given to for administrative duties.
- **Ban accounts:** There will be cases in which accounts will violate user agreements and result in review and termination of said accounts.
- Create/ Delete playlist of various music: Artists and listeners will be able to create playlists of songs from any listing on the platform.
- **Set age rating:** Age rating will need to be applied to each published song. Artists will apply for each age rating and admins will verify and finalize its rating.
- **Notifications**: The system will create notifications that inform users about new song releases and playlist updates. Users will be able to change their notification preferences.
- **Rating:** Allows users to rate albums, and playlists to help improve the user experience by providing feedback to both artists and administrators.
- **Support Ticket System:** Establish a user support ticket system enabling administrators to receive, monitor, and address user inquiries, technical problems, and reports regarding hazardous or unsuitable content.
- **Artist statistics:** Give artists a dashboard to check how well their songs and albums are doing, see stats like plays, likes, and downloads, and learn about their audience.
- **Promotion:** Offer new artists promotional tools that give them visibility of their music.