

CHRISTOPHER R. SIMMONDS

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I am a highly driven individual and thoroughly enjoy working in an environment with like-minded people. Working toward a common goal as a team is paramount to the success of any business. Celebrating victories in the workplace is the way that I best interpret success. Attention to detail, communication, time management and determination have been key traits that have allowed me to progress in my professional career.

WORK EXPERIENCE

Career Break

10/2022 to Present

I decided to take a career break in order to return to school for something I have been wanting to pursue. Once I found that the University of Arizona offered a Full-Time Coding Bootcamp for Web Development, I knew that it would be an excellent opportunity for me. I am passionate about technology and strive to learn something new every day.

Operations Manager

02/2022 to 10/2022

GSW Telecom

Tucson, AZ 85715

With GSW Telecom, I am responsible for overseeing day to day Low-Voltage Operations for the business. This includes:

- Reviewing Low-Voltage opportunities in the commercial construction industry
- Reviewing architectural plans and engineer LAN/WAN Network systems
- Place bids on Low-Voltage and Fiber projects
- Project Management throughout project build outs
- Implementation and installation of Low-Voltage cabling and materials
- Maintain ANSA/TIA installation standards
- Coordinating Safety meetings and maintaining OSHA Safety Logs
- Continuing education on cutting-edge technologies and best practices
- Inventory Management

Field Service Manager

04/2021 to 02/2022

Dish Network

Tucson, AZ 85714

Promoted to Management after 4 years with Dish Network. Responsibilities of this position included:

- Manage and oversee day to day operations with a team of 15 technicians
- Conduct performance reviews, employee performance conversations and training of new hires
- Training new hires on installation procedures
- Provide continuous training of safety procedures
- Plan and execute vehicle maintenance needs for entire fleet with business partners
- Travel to remote technician locations to perform routine check-ups on inventory management
- Assist warehouse personnel in verifying accuracy of inventory reporting
- Maintain documentation of Performance Improvement Plans and Consultations

Quality Assurance Specialist

02/2019 to 04/2021

Dish Network

Tucson, AZ 85714

Promoted to Quality Assurance Specialist after 2 years with Dish Network. Responsibilities of this role included:

- Provide a high level of professionalism and expertise to escalated customers
- Spot check work orders completed by technicians
- Conduct routine audits on procedures performed by warehouse personnel and management Conduct audits on Safety Equipment, Safety Data Sheets and proper disposal of Hazardous Materials Maintain communications with management on best practices in the field.
- Provide valuable feedback to ensure compliance with company standards.

Satellite Technician

01/2017 to 02/2019

Dish Network

Tucson, AZ 85714

Began working as a Level 1 Satellite Technician with Dish Network. Promoted to a Level 4 Satellite Technician within 2 years. Responsibilities of this role included:

- Install and service satellite television and internet systems.
- Provide a high level of customer service in a customer's home.
- Sales Consultant.
- Received ongoing training for new processes.
- Achieved certifications for Sears, HughesNet, ViaSat and Amazon
- Routine inspections of Tools, Ladders and Vehicles

Installation Technician

04/2014 to 10/2017

Northstar Alarm Services

Arizona, Michigan, Illinois, Indiana and Pennsylvania

Began Low-Voltage career with Northstar Alarm. Seasonal work that required travel to various markets. Responsibilities of this role included:

- Educated on low-voltage electricity and was implemented to the highest standard.
- Installed and serviced advanced security and automation equipment to the highest quality. Completed weekly inventory of all equipment.
- Established a high level of programming. knowledge with security equipment.

- Achieved top overall technician in the first year.
- Provided a high level of customer service in a customer's home.

SKILLS

- HTML5
- JavaScript
- CSS
- Node.js
- Express.js
- SQL
- MongoDB
- Leadership
- Compliance

EDUCATION

University of Arizona

Certificate of Completion

Coding Bootcamp - Web Dev

Tucson, AZ (Remote)

12/2022 to 03/2023

Pima Community College

Associate

Fire Science / EMT Basic

Tucson, AZ

08/2008 to Present

Pima County JTED

Other

Fire Academy / Hazardous Materials

Tucson, AZ

08/2008 to 05/2009

Sahuarita High School

High school or equivalent

General Studies

Sahuarita, AZ

08/2006 to 05/2010