# **Christopher Libardo**

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#### **SUMMARY OF QUALIFICATIONS**

- Ability to multi-task under pressure as a pizza and pantry cook at Snug Harbour Restaurant
- Strong customer service skills developed through various roles at McDonald's Corporation
- Demonstrated communication and teamwork skills as an ambassador for TEDxUW 2016 (University of Waterloo's independently organized TED event)
- Proficient in Microsoft Word, Excel, PowerPoint, and ArcGIS

#### WORK EXPERIENCE

# Pizza and Pantry Cook Snug Harbour Restaurant

July 2016 - September 2016

Port Credit, ON

- Enhanced leadership skills by instructing and motivating team members to learn required recipes through repetition and hands-on experience in order to increase efficiency and productivity
- Communicated with co-workers by announcing and receiving order numbers to ensure that meals are sent out simultaneously without prolonging wait times
- Ensured orders were produced at a high-quality by proper cooking times, plating techniques, and confirming with team members that orders passed high-quality standards

# **Crew Member McDonald's Corporation**

October 2014 - August 2015

Mississauga, ON

- Demonstrated strong communication skills by resolving customer's concern through good eye contact and using different tones of voice to result in a positive restaurant experience
- Strong work ethic achieved through multi-tasking on drive-thru and upfront at cash during meal rushes to accommodate over 15 orders per hour
- Collaborated with team members on inventory by examining expiry dates to discard ineffective ingredients

#### **EDUCATION**

University of Waterloo, Geography and Environmental Management Co-op Candidate for Bachelor of Environmental Studies, Current: Second Year (2A)

September 2015 - Present

#### **COMMUNITY INVOLVEMENT**

#### Club Member

September 2016 - Present

#### University of Waterloo Geospatial Club

Waterloo, ON

 Learned ArcGIS tools such as network analysis and digitizing through instructional workshops to broaden ArcGIS skills

#### **Ambassador**

November 2016

### University of Waterloo's independently organized TED event (TEDxUW)

Waterloo, ON

• Advocated TEDxUW 2016 by interacting with participants and working with team members to promote an influential and educational event

#### **Co-Vice President - Finance**

January 2016 - May 2016

## University of Waterloo Association For Food Lovers Everywhere (uWAFFLE)

Waterloo, ON

• Constructed a budget through careful examination of expenses to decrease unnecessary costs

#### **HOBBIES & INTERESTS**

• Incorporated teamwork, interpersonal, and problem-solving skills based on experiences playing team sports such as basketball, badminton, billiards, and chess