

# Learning and Forgetting: The Dynamics of Aircraft Production

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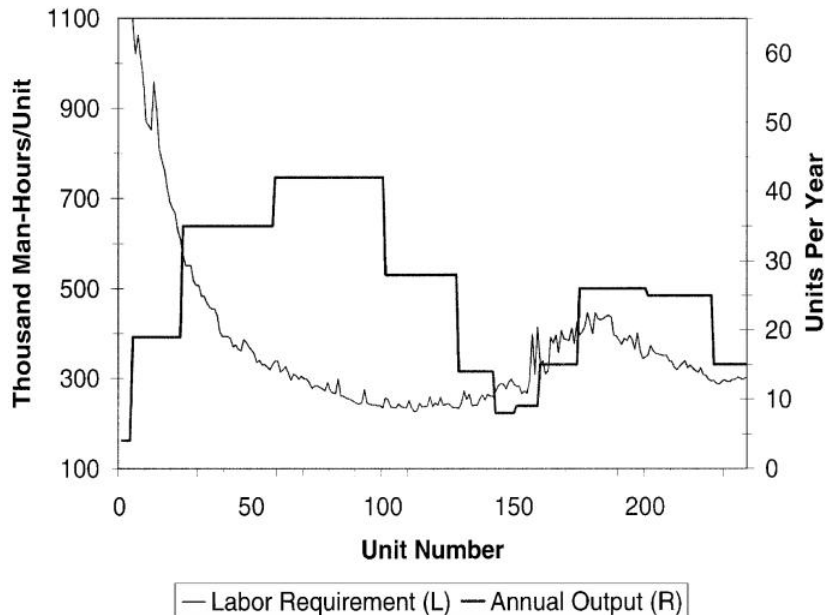
# Overview

- Well-documented process of learning in organizations as they increase production over time.
- But do organizations also *forget* over time?
- Benkard looks at detailed data on aircraft production at Lockheed from 1970–1984, and estimates a variety of production functions to see which one fits best.
  - Also looks at imperfect spillovers across models.

## Definition (Organizational Forgetting)

The hypothesis that the firm's production experience depreciates over time.

## Data (Motivation)



# Industry Overview

- Unlike military contracts, highly volatile demand/output for commercial planes.
- Reasonable amounts of competition; firms compete for customers by offering customizable options (in this case another model type).
- Labor heavily unionized, and seniority structure leads to very high turnover (extra scope for retraining and forgetting).

## Model of Production

$$q = \min(G(L, E, \bar{K}, S, \varepsilon), H(M, E, \bar{K}, S, \nu)) \quad (\text{Leontief})$$

- $E$  is experience (the main focus in the paper)
- $S$  is line speed (endogenous)
- $\varepsilon$  is a productivity shock to labor
- $\nu$  is a productivity shock to materials

Recall that unit production is very low, so  $E$  changes meaningfully for each unit, and it's not crazy to think firms are adjusting variable inputs for each unit.

# Experience

$$E_i = E_{i-1} + 1; \quad E_1 = 1 \quad (\text{baseline})$$

$$E_i = \delta E_{i-1} + q_{t-1} \quad (\text{with forgetting})$$

$$E_i = \begin{cases} E_{1,t} & : i \in \{-1, -100, -200\} \\ E_{500,t} & : i = -500 \end{cases} \quad (\text{inc. spillovers})$$

$$E_{1,t} = \delta E_{1,t-1} + q_{1,t-1} + \lambda q_{500,t-1}$$

$$E_{500,t} = \delta E_{500,t-1} + \lambda q_{1,t-1}$$

- $\lambda$  is the experience spillover parameter
- $\delta = 1$  and  $\lambda = 1$  recovers the baseline case

# Estimation

- Estimation via GMM; need instruments for line speed and experience
- Line speed should be correlated with current output; experience should be correlation with recent output
- Benkard uses current and lagged demand and cost shifters
- **Demand Shifters:** Various world GDP measures, oil price, time trend
- **Cost Shifters:** World aluminum price and U.S. manufacturing wage

# Results (no forgetting)

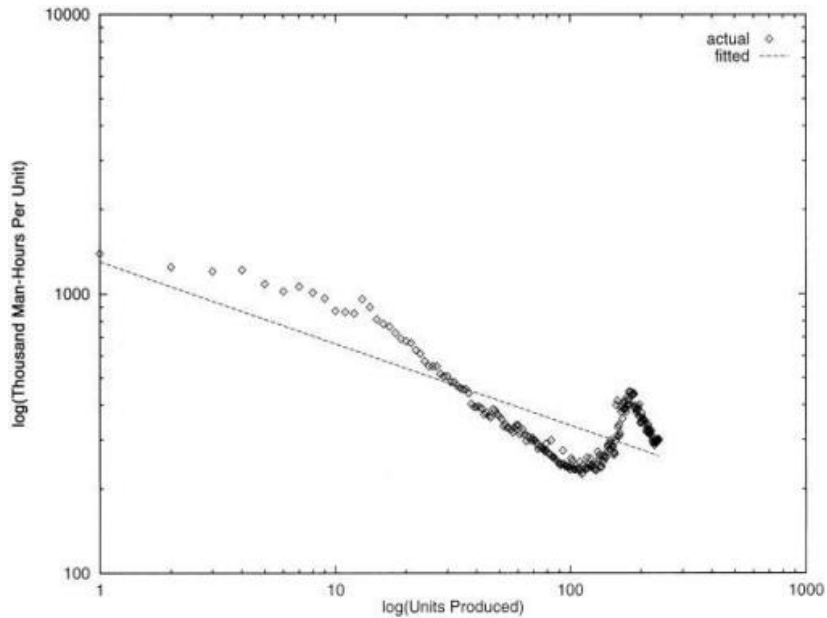
TABLE 1—TRADITIONAL LEARNING MODEL REGRESSIONS

|                        | $\ln A$        | $\theta$        | $\gamma_0$      | $\gamma_1$       | Time           | Adj. +         | Adj. -          | SSR  | $\rho_e$       | L.R. |
|------------------------|----------------|-----------------|-----------------|------------------|----------------|----------------|-----------------|------|----------------|------|
| Basic regressions      |                |                 |                 |                  |                |                |                 |      |                |      |
| 1. Units 1–112         | 7.90<br>(0.06) | -0.51<br>(0.01) | —               | —                | —              | —              | —               | 1.36 | 0.73<br>(0.04) | 30%  |
| 2. Units 1–238         | 7.16<br>(0.08) | -0.29<br>(0.02) | —               | —                | —              | —              | —               | 15.0 | 0.97<br>(0.02) | 18%  |
| Line speed             |                |                 |                 |                  |                |                |                 |      |                |      |
| 3.                     | 6.51<br>(0.21) | -0.35<br>(0.02) | 0.95<br>(0.17)  | -0.20<br>0.03    | —              | —              | —               | 11.0 | 0.92<br>(0.03) | 21%  |
| Calendar time          |                |                 |                 |                  |                |                |                 |      |                |      |
| 4.                     | 6.03<br>(0.15) | -1.08<br>(0.04) | -0.04<br>(0.13) | 0.004<br>(0.025) | 1.16<br>(0.07) | —              | —               | 5.4  | 0.56<br>(0.04) | 53%  |
| Adjustment cost        |                |                 |                 |                  |                |                |                 |      |                |      |
| 5.                     | 6.75<br>(0.26) | -0.31<br>(0.03) | 0.67<br>(0.25)  | -0.16<br>(0.05)  | —              | 0.07<br>(0.03) | -0.04<br>(0.02) | 15.8 | 0.43<br>(0.06) | 19%  |
| $N = 238$ $TSS = 33.7$ |                |                 |                 |                  |                |                |                 |      |                |      |

*Notes:* All regressions are 2SLS. Instruments ( $Z_t$ ) are present and lagged demand shifters (various world GDP measures, the price of oil, and a time trend; see text) and present and lagged cost shifters (U.S. wage rate, aluminum price). L.R. is the implied learning rate.



## Results (no forgetting)



# Testing the Production Function

TABLE 2—TRADITIONAL LEARNING MODEL REGRESSIONS: INPUT PRICES AND DISECONOMIES OF SCOPE

|                             | $\ln A$         | $\theta$        | $\gamma_0$     | $\gamma_1$      | Wage           | $P_{AL}$       | $P_{oil}$      | Scope          | $SSR$ | $\rho_e$       | L.R. |
|-----------------------------|-----------------|-----------------|----------------|-----------------|----------------|----------------|----------------|----------------|-------|----------------|------|
| Diseconomies of scope<br>6. | 7.35<br>(0.10)  | -0.49<br>(0.01) | 0.49<br>(0.08) | -0.10<br>(0.02) | —              | —              | —              | 0.55<br>(0.02) | 2.4   | 0.70<br>(0.04) | 29%  |
| Oil price<br>7.             | 5.88<br>(0.21)  | -0.54<br>(0.03) | 1.36<br>(0.17) | -0.27<br>(0.03) | —              | —              | 0.27<br>(0.04) | —              | 9.3   | 0.83<br>(0.04) | 32%  |
| Input prices<br>8.          | -15.9<br>(3.37) | -0.52<br>(0.03) | 0.45<br>(0.18) | -0.09<br>(0.03) | 8.68<br>(1.32) | 0.50<br>(0.09) | —              | —              | 10.0  | 0.81<br>(0.04) | 30%  |
| $N = 238$                   | $TSS = 33.7$    |                 |                |                 |                |                |                |                |       |                |      |

Notes: All regressions are 2SLS. Instruments ( $Z_i$ ) are present and lagged demand shifters (various world GDP measures, the price of oil, and a time trend; see text) and present and lagged cost shifters (U.S. wage rate, aluminum price). L.R. is the implied learning rate.

- (6) tests diseconomies of scope (plausible)
- (7–8) test for Cobb-Douglas (sign on wage is wrong)
- Can we do better than just a scope dummy?

# Fitting the General Learning Model

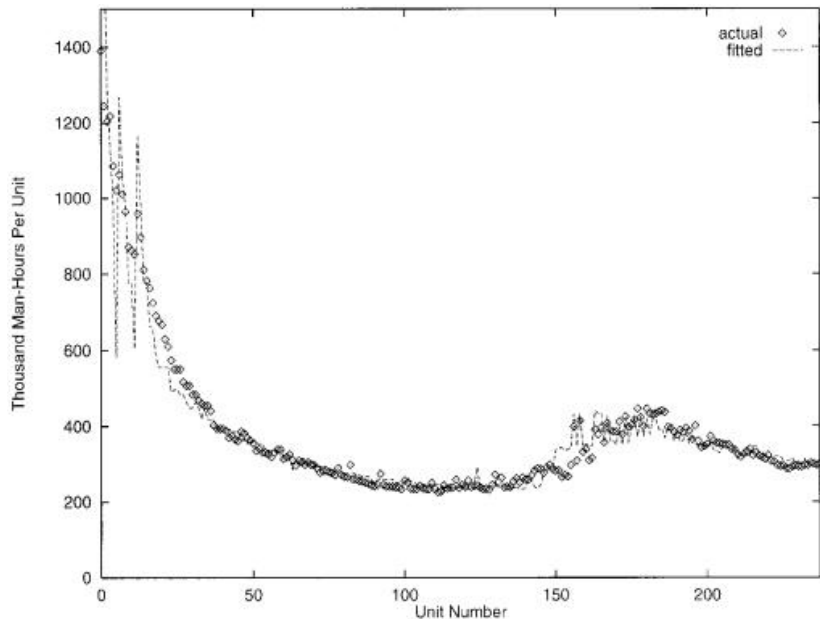
TABLE 3—GENERAL LEARNING MODEL REGRESSIONS

|                       | $\ln A$        | $\theta$        | $\gamma_0$     | $\delta$         | $\lambda$      | $SSR$ | GMM(p) | $\rho_e$       | L.R. |
|-----------------------|----------------|-----------------|----------------|------------------|----------------|-------|--------|----------------|------|
| OF only               |                |                 |                |                  |                |       |        |                |      |
| 9. [ $S_N^* = 9.3$ ]  | 7.63<br>(0.01) | -0.65<br>(0.02) | 0.14<br>(0.12) | 0.952<br>(0.003) | —              | 2.9   | 0.60   | 0.51<br>(0.05) | 36%  |
| Spillovers            |                |                 |                |                  |                |       |        |                |      |
| 10. [ $S_N^* = 6.9$ ] | 7.73<br>(0.01) | -0.63<br>(0.03) | 0.11<br>(0.17) | 0.960<br>(0.003) | 0.70<br>(0.07) | 2.3   | 0.62   | 0.45<br>(0.05) | 36%  |
| $N = 238$             | $TSS = 33.7$   |                 |                |                  |                |       |        |                |      |

Notes: All regressions in this table use the HAC-IV method described in the text. Instruments ( $Z_i$ ) are present and lagged demand shifters (various world GDP measures, the price of oil, and a time trend; see text) and present and lagged cost shifters (U.S. wage rate, aluminum price).  $S_N^*$  is the optimal bandwidth used in estimating the GMM covariance and optimal weight matrices. L.R. is the implied learning rate.

- Adding depreciation causes SSR to fall  $12.9 \rightarrow 2.9$ , and  $\delta \neq 1$
- Adding the spillover parameter  $\lambda$  increases  $\delta$ 
  - This accounts for some of the confounding effects of the introduction of the  $-500$  series

# Fitting the General Learning Model



# General Learning Model

- Fits both halves of the data
- Outperforms the diseconomies of scope model from unit 140 onwards
  - Captures –500 production becoming less efficient, and the increasing labor requirements for –1 planes
- Implied depreciation rate  $\delta = 0.96$  means that a firm “forgets” 39% of its knowledge in a year
  - Note that the definition of forgetting is very specific—it’s only looking at a narrow type of human capital
- Allowing for depreciation increases the learning rate to 35%–40%
- $\lambda$  is always significant and never equal to 1; reject perfect spillovers

# Results

Take  $\lambda = 0.70$  and  $\theta = 0.63$

- The first  $-500$  required 25% more labor than a  $-1$
- Producing both  $-500$ s and  $-1$ s in similar numbers would have increased labor requirements by 11%
- Introducing a similar model can cause a setback in learning and an increase in variable costs
- Simultaneous production of multiple models can be meaningfully more expensive (without accounting for R&D)

# Takeaways

- Production dynamics in the airplane manufacturing industry are *not* smooth; they're actually pretty complex.
- So far, we have only seen forgetting in industries that produce labor intensive products, with a lot of learning at the individual level, and high turnover.
  - Aircraft manufacturing, ship building, service franchises
  - Don't blindly start using this model everywhere
- **Stochastic interpretation:** estimating a stochastic learning model yields very similar results
  - Can think of learning as stochastic at the individual task level
  - Unit-level data, while still pretty granular, aggregates over this uncertainty so the model is approximately deterministic