

Christopher Alphonse

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SUMMARY (Optional)

Full-stack software developer seeking a dynamic team environment where I can share my skills and knowledge. I'm excited to work with a company with a clear vision that places a high value on creating beneficial change via the creation of innovative products and services. I excel at picking up new technology rapidly and applying my critical thinking skills to new projects.

TECHNICAL SKILLS

Languages | JavaScript, TypeScript, GraphQL **Frameworks/Libraries** | React, HydrogenJS, Vite, Next, Node, Express, Bootstrap, Tailwind, Socket.io, Apollo, JSON **Databases** | MongoDB, MySQL

TECHNICAL PROJECTS

Azalais Dark | [Github](#), [MS Market Place](#) 2022

Visual Studio Code dark theme, Made to be easier on the eye for longer productivity

- Developed and published to Visual Studio Marketplace, currently downloaded by a few users.
- Used Github, JavaScript Object Notation, and Node Package Manager for storing my repo, targeting VS code's built in settings.

Portfolio | [Domain Placeholder](#) 2022

My personal portfolio, Originally made using [CRA](#) then [CVA](#) now considering using NextJS 13

- Designed the UI/UX using Figma, then developed using a React base framework .
- Used 3rd party API such as EmailJS for the contact form, and UserRef react hook to reset the form on submit
- Reduced file sizes, and learned about lazy loading, compression, .webp, and kept tweaking until my google score For mobile performance was at minimum 80 score performance and 100 SEO, 100 for best practices.
- Using Framer Motion I added an audio player with the function of pause/stop and play on keyframes.
- Made with love using Tailwind.css, Typescript, and Vite , Yarn, and deployed the placeholder with firebase.

PROFESSIONAL EXPERIENCE

Patient Support Advocate | *Shields Health Solutions* | Remote 2021- Current

- Author letters of medical necessity to the insurance companies such as BlueCross Blue shields, Caremark, OptumRX etc.
- I uphold the expectation and write letters on behalf of gastroenterologist doctors for New York Presbyterian Hospital
- In charge of multiple patients at a time to prevent the need for surgeries and expedited requests.
- Attend meetings detailing my role in the company and how impactful my duties are to the company.

Lead Technician | **CVS Health** | Stoughton, MA 2018-2021

- Took initiative when my team would fall behind and help whenever is needed.
- Experience in Covid testing, and swapping patients and took it upon myself to make sure everyone was safe.
- Built trust amongst my peers and patients, while providing excellent customer service.
- We had a rating of 90% customer satisfaction rate which I made sure we would always strive for a higher score each quarter.

EDUCATION

Coding Dojo | *Full-Stack Web Development Certificate* | Online 2022

- *Immersive Full-Stack Training Program in JavaScript, React, MongoDB, Express, and Node*

2016

Massasoit Community College | *High School Diploma / General Studies* | Brockton, MA