

# Warranty Letter

## Warranty

Brite Source Ltd offers the following warranty to the original purchaser on any of our products that has a defect. Brite Source warrants that if any product has a functionality defect, we will repair or replace the item or alternatively refund the purchase price. This warranty is subject to a written claim being made to Brite Source within twenty four months of the dispatch date. Warranty claims are designed to repair or replace defective products to the original purchaser only due to defects in the product material and workmanship only.

## Warranty Conditions

Our warranty is subject to the following conditions :-

- The product is purchased directly from an approved Brite Source distributor .
- Our warranty does not include wear and tear. For LED lamps, the lamps light output is within sixty five percent of the original light output and the lamps light colour is within fifteen percent of original colour temperature within two years of the dispatch date (Warranty Period).
- Our warranty does not cover surveys for energy saving calculations.
- The product is a genuine Brite Source part.
- The product has a functionality defect.
- The product has not been repaired or modified in anyway without the prior consent of Brite Source,
- The product has not been abused or misused in anyway, The product will be fully inspected and tested upon return to check for this.
- The product is to be installed with the correct procedures as instituted by the IEEE (United Kingdom & Republic of Ireland (UKRI) Section of the Institute of Electrical and Electronics Engineers).

## Availability and Specification Information

Brite Source Ltd reserve the right, without any notice, to withdraw, discontinue or implement a design change to any product as part of our continuous programme of product development. Unless confirmed, nothing in the Brite Source product selector is to be taken as a description of production, manufacture or the origin of any of our products or any part of them.

## Limitations of Use

Products sold by Brite Source are not authorised to be used in any medical, nuclear or aircraft applications or for any use in which the product could cause harm to an individual or possession.

## Liability

Brite Source Ltd will not be under any liability for any losses, consequential, direct or indirect, any damage, loss of business, contracts, expenses, loss of profits, injuries, liabilities, goodwill, costs (including legal), demands, judgements or otherwise resulting from the failure of products, proceedings, claims, late delivery or loss of delivery or for where inadequate advice has been given regarding Brite Source or that of its employees. All damages and liability are limited to Brite Source only. This excludes any of Brite Sources employees or directors.

## Solutions

The solutions set out above are Brite Source Ltd sole liability and you the customers guideline to any breach of warranty or supply or non-supply of our products or services. The customer has no solution in respect of any untrue statement made to it upon which it relied in ordering products or services (unless such untrue statement was made knowing it was untrue) other than any solutions that have set out expressly provided in these terms and conditions of sale. All offered warranties, concerning the supply or non - supply of goods or services are excluded to the fullest extent permitted by law (including, without reason, the offered terms of satisfactory quality, fitness for purpose and provision of services with reasonable care). Brite Source will not be liable to any customers for any damage, loss or liability of any kind which arises out of the breach of our offered warranties, You the customer must acknowledge that is your responsibility for any items and services you order are fit for purposes for which they intend them to be used.

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