Case
Vehicle Pick Up
Summary
Renter arrives at location with confirmation number to pick up vehicle.
Actors
Renter, Agent, System
Pre-Condition
Agent is waiting on confirmation number to input into system
Description
Renter arrives at rental location and provides agent confirmation number, ID, and CC information. Agent enters details into system for verification. System creates rental contract & agent prints copy for guest. Vehicle is taken from inventory and guest leaves.
Exceptions
Invalid confirmation number, no valid ID, no credit card, does not meet age requirements, vehicle not available.
Post-Condition
Agent is waiting on next renter to arrive.