

<i>Case</i>
<i>Making a reservation</i>
<i>Summary</i>
<i>The agent/ online system reserves a vehicle based on the renter's specific requests.</i>
<i>Actors</i>
<i>Renter, Agent, Online System</i>
<i>Pre-Condition</i>
<i>Agent or online system is waiting on renter to enter details</i>
<i>Description</i>
<i>The renter calls, visits, or goes online to make the car reservation. Details are entered into the system to match specific requests. The agent / online system returns results to renter.</i>
<i>Exceptions</i>
<i>No vehicles available based on criteria, no credit card, does not meet age requirements, system is updating</i>
<i>Post-Condition</i>
<i>System returns to a waiting state.</i>